

# TRANSCRIPT OF PROCEEDINGS

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United States Department of Agriculture

IN RE: )  
 )  
HACCP IMPLEMENTATION MEETING )

Pages: 1 through 253

Place: Washington, D.C.

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## UNITED STATES DEPARTMENT OF AGRICULTURE

IN RE: )  
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HACCP IMPLEMENTATION MEETING )

Federal Hall  
Washington Plaza Hotel  
10 Thomas Circle, N.W.  
Washington, D.C.

Tuesday,  
December 16, 1997

The above-entitled matter commenced, pursuant to  
notice, at 8:06 a.m.

## APPEARANCES:

Panelists:

CATHERINE WOTEKI  
THOMAS BILLY  
PATRICIA STOLFA  
MARK MINA  
BILL SMITH  
CHARLIE GIOGLIO  
CAROL SEYMOUR

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P R O C E E D I N G S

MS. WOTEKI: Good morning, everyone. I am Cathy Woteki, Under Secretary for Food Safety at the Department of Agriculture. I would like to welcome you to this first of what are going to be four public meetings about HACCP implementation.

This is certainly I think an interesting time for us. Certainly HACCP, when it is implemented in January, is going to be a really landmark event. Since that date in January is very rapidly approaching, we are having this series of four meetings to discuss HACCP implementation.

I have had the opportunity over the four months that I have been in this job to travel around the country and meet with a lot of groups, industry groups, consumer groups, scientific organizations that are interested in research on food safety and new technologies to improve food safety.

In all of those meetings that I have had, I have always emphasized that our number one priority, my number one priority, the Agency's number one priority, is HACCP implementation. That, though, by itself is not our entire food safety strategy, but it certainly provides us with the underlying structure for a very sound strategy. As we implement HACCP, I believe it is going to provide the foundation for further improvements, as well as over time a

1 reduction in pathogens within the food supply.

2 HACCP is also a very important element of the  
3 President's food safety initiative. The initiative  
4 encourages the use of HACCP principles throughout the food  
5 industry, not just in meat and poultry or seafood  
6 inspection, as a means of identifying and controlling  
7 hazards that could threaten the safety of food and as a  
8 means of focusing on the greatest food safety risks.

9 I am very pleased with the progress that the Food  
10 Safety and Inspection Service has made to prepare for the  
11 first implementation date for HACCP. I have also taken the  
12 opportunity to look at the training tapes that all of our  
13 inspectors have been viewing as they have been undergoing  
14 the HACCP training. I found them to be very informative, to  
15 be very done, and I believe that our inspectors are going to  
16 be ready and well prepared for HACCP implementation come  
17 January.

18 I am also very pleased with the job that our  
19 excellent staff at FSIS has done to help industry to prepare  
20 for implementation. As you know, from the very beginning of  
21 the process of developing pathogen reduction in HACCP rules,  
22 FSIS has held countless public meetings to receive input,  
23 advice, recommendations, thoughts from our various  
24 constituencies and to provide assistance to plants required  
25 to implement the provisions of this rule.

1           I strongly support this open and participatory  
2 process, and I believe all of the time and work invested  
3 really do make a difference. I look forward to what I know  
4 is going to be successful implementation of HACCP.

5           I am planning to spend almost the entire day here.  
6 Unfortunately, I am going to have to leave for about an hour  
7 and a half to meet with the Secretary late this morning,  
8 but, as I said, I do intend to be here throughout the day  
9 except for that one interruption.

10           I would like at this point to introduce Mr. Tom  
11 Billy, the FSIS Administrator, who also has some opening  
12 remarks.

13           MR. BILLY: Thank you very much, and good morning  
14 to all of you. We very much appreciate your being here.  
15 This is a very important point in time in terms of the  
16 anticipated initial deadline for HACCP implementation in the  
17 largest plants.

18           We can tell by the number of people here that you  
19 are keenly interested in the dialogue that we are going to  
20 have today. We plan to get into various areas in some depth  
21 to give you a chance to both understand our thinking and  
22 approach to HACCP implementation, as well as to answer  
23 questions or concerns that you have.

24           This will be the first of a series of meetings  
25 that we intend to hold around the country. If any of you or



1 your colleagues wish to attend those other meetings, you are  
2 encouraged to do so. Often when you hear another question  
3 asked in a different way it can give you further insight, so  
4 we encourage full participation as we hold these public  
5 meetings.

6 We have a very full agenda. We are going to  
7 follow that agenda pretty closely. You will note that in  
8 most instances we will present a brief set of prepared  
9 remarks to set the stage. We plan to keep those remarks  
10 short and provide ample time for you to ask questions.

11 Those of you who have participated in these  
12 meetings before are familiar with the process we are going  
13 to follow, but I am going to repeat it for those of you that  
14 are not or to remind those of you who have been through it.

15 As we complete our presentations and you wish to  
16 speak, it is very important that you first get recognized by  
17 me. You do that by standing up at the mike or holding up  
18 your name tag if you have a name tag, and I will recognize  
19 you in sort of a first come/first served sequence.

20 I will permit a reasonable amount of exchange if  
21 it is to the same point. In other words, if someone wants  
22 to ask another question about the same point or add  
23 something, then we can go out of sequence in the sense of  
24 making sure we have pinned down the right understanding on a  
25 particular issue. We will play that by ear and see how it

1 works.

2 Those of you on the far end of the table, I have  
3 already made one trip down there because it is so far. You  
4 really need to get your placards up so we can see them and  
5 get your name down. Keep an eye on me in that regard.

6 We are going to use visual material. You may want  
7 to move around. If you do, you are welcome to do that. The  
8 most important thing is that you come away from this meeting  
9 with your questions answered.

10 We also have put out on the table a lot of  
11 materials. If you have not stopped by the table next to the  
12 registration desk, I encourage you to do so. Included there  
13 are directives, a series of directives that we will be using  
14 to implement HACCP, as well as a series of white papers that  
15 describe various documents in the works or other policy  
16 positions that we plan to follow in terms of implementing  
17 HACCP come January 26.

18 I plan to save the introductions of the presenters  
19 to when it is their turn in the barrow. However, there is  
20 one person I wanted to introduce in particular, someone that  
21 is relatively new to the Office of Food Safety, Karen  
22 Wilcox. Karen is the Deputy Under Secretary for Food  
23 Safety. She, too, plans to sit in during this session.

24 I am sure that when we have our breaks or whatever  
25 you will have a chance to talk to her and to get to know

1 her. She comes to us with an extensive background in the  
2 food safety regulatory area, and we very much appreciate  
3 having her here as part of the Food Safety team in USDA.

4 Are there any general questions or points that  
5 anyone would like to make at this stage before we get into  
6 the program?

7 (No response.)

8 MR. BILLY: All right. Very good. Then we would  
9 like to move on. The first item on the technical part of  
10 the agenda is HACCP/pathogen reduction implementation. Pat  
11 Stolfa will be the presenter, as well as the person to  
12 handle most of the questions, although we do have a team up  
13 here that will join in as appropriate.

14 Pat is the Deputy Assistant Administrator for  
15 Regulations and Inspection under the Office of Policy,  
16 Program Development and Evaluation. She is very, very  
17 familiar with the technical policy aspects of the HACCP  
18 regulations, so you should take advantage of this to ask any  
19 questions that you might have in that arena.

20 Pat?

21 MS. STOLFA: Thank you, Tom.

22 Good morning, and thank all of you for being here  
23 today for the first of our series of implementation meetings  
24 of talking about particularly the HACCP requirements of the  
25 final regulation we published in July of 1996.

1           I think it is with a sense of excitement and  
2 achievement, and I hope many people in this room share that,  
3 that we look forward to the first implementation deadline on  
4 January 26, 1998. We are finally at the point when for the  
5 largest establishments in the country all of the regulatory  
6 features of the HACCP/pathogen reduction final rule will be  
7 in place, and we think that that is an important  
8 accomplishment and one in which many, many people have  
9 shared.

10           Within the past month, we have issued our  
11 implementing directives, primarily the 5000.1, which looks  
12 like this and which I hope you picked up off the table, and  
13 the 5400.5. These are important and I think different  
14 directives for us, directives that are a break with the kind  
15 of directives we have done in the past as in fact the  
16 regulation is.

17           When we began the process of constructing these  
18 directives, we knew we had a formidable challenge ahead of  
19 us because there was so much and such fundamental change  
20 occurring both within the Agency and the regulated industry  
21 and in the relationship between the two of us.

22           We had certain objectives in mind, and those are  
23 listed for you to review. We wanted to have directives  
24 which took advantage of the new FSIS organization,  
25 directives that could be administered in 18 district

1 offices, that would take advantage of the new resources of  
2 the Technical Services Center and that would fully utilize  
3 the expanded capacity of our three technical support labs.

4 We wanted to have directives that would enhance  
5 the regulatory oversight model that we began implementing  
6 with sanitation standard operating procedures. We wanted to  
7 have directives which would reinforce and accelerate Agency  
8 progress toward having a system that was flexible, that  
9 permitted industry flexibility without compromising food  
10 safety performance standards.

11 Perhaps my primary objective was to make very  
12 certain that we had directives that were very true to the  
13 final regulation. We did not want to have any surprises in  
14 these directives. Every single requirement of that final  
15 regulation needed to be included in the implementing  
16 directives, and there are not going to be any requirements  
17 that are not in the final regulation. I hope that as you  
18 are looking at the directives you will come to some  
19 conclusions about whether or not we have succeeded in that  
20 regard.

21 To set the context of the implementing  
22 instructions to inspection personnel, I want to remind you  
23 of the regulatory model. That is what we have up here now.  
24 The regulatory model is one in which the previous blurring  
25 of the line between industry responsibilities and Agency

1 responsibilities is hopefully slowly but surely going away.

2 We believe under this regulatory model that it is  
3 the responsibility of the regulated industry to comply with  
4 meat and poultry inspection laws and regulations. Under  
5 this regulatory oversight model, industry assumes full  
6 responsibility for production decisions and execution.  
7 FSIS, on the other hand, is responsible and accountable to  
8 the consuming public for making sure that industry actions  
9 comply with those laws and regulations.

10 As the regulatory oversight model depicts, the  
11 first and fundamental tool that FSIS will use in making  
12 these determinations about regulatory compliance is called  
13 verification. As it is articulated in the final rule, FSIS  
14 will use a variety of verification techniques.

15 The overall purpose of FSIS verification is in  
16 order for inspection program personnel to make  
17 determinations about whether or not the industry is in  
18 compliance or not in compliance with regulatory  
19 requirements.

20 For purposes of HACCP and other features of the  
21 final rule also, we believe that verification activities can  
22 be divided into two broad categories. We call them Basic  
23 Verification and Other Verification. You can see that  
24 imaginative names are not something we go in for, so this is  
25 basic. If it is not basic, it is other.

1           The concept of basic non-compliance determinations  
2       was used when we implemented the sanitation SOP  
3       requirements. It is the idea that certain key features of a  
4       written document, whether that document is a written  
5       sanitation SOP or whether it is a HACCP plan. There are  
6       certain key features that can be relative easily determined  
7       to be present or absent.

8           We looked at the regulatory requirements of Part  
9       417, and we came to believe that there were certain features  
10      of a company's HACCP plan which could be considered basic.  
11      That is, we could look at the HACCP plan, and without too  
12      much trouble we could tell whether or not they were there  
13      and whether or not in this most basic sense the regulatory  
14      requirement had been satisfied.

15           You will remember that when we were implementing  
16      sanitation SOPs, I think there were five regulatory  
17      requirements that needed to be present in the written  
18      sanitation SOP at the time of initial implementation. In  
19      the case of HACCP plans, the list is longer and is more  
20      complex, but the concept of basic compliance and making that  
21      judgement with relative ease is the same.

22           To make it easier for inspection system personnel  
23      to look for all the features of a HACCP plan which are  
24      required in Part 417, we prepared Form 5000-1, the HACCP  
25      basic compliance checklist. It is an attachment to this

1 implementing directive.

2 This is a two sided form, so Ron is just going to  
3 give you a quick glance at both pages. You are better off  
4 looking at the version that is a little closer to your eyes  
5 probably. Note that the form itself looks a lot like Part  
6 417, and in fact the implementing directive itself is fully  
7 supported by references to Part 417.

8 The only change we have made to go from the  
9 regulations to the directive and the form is a little bit of  
10 grouping in order to make the form easier to use. If you  
11 just went right down the regulations, you would be going  
12 back and forth in a couple of instances. We just put things  
13 together in what we felt were logical groups, and that is  
14 how we got this form.

15 Note also in the case of HACCP plans the list of  
16 key features which need to be present is both more complex  
17 and more lengthy than the five features that had to be  
18 present in the written sanitation SOP. However, I do think  
19 that there are many features that inspectors would be  
20 looking for as a part of the basic compliance checklist  
21 which are in fact very simple. Is the form signed? Is  
22 there a flow diagram included? Are there monitoring  
23 procedures and critical limits at critical control points?

24 These are not difficult determinations to make.  
25 The concept of basic compliance I think is very familiar to



1 people in the industry and one that I believe we have a  
2 considerable chance of handling with a good deal of ease at  
3 the early stages of implementation.

4 The second broad category of verification which  
5 will be used to determine compliance with the regulatory  
6 requirements in Part 417 is that one we call Other. In  
7 several respects, making other non-compliance determinations  
8 is different from basic.

9 In the first place, it focuses on the adequacy of  
10 the HACCP system in operation, not whether or not something  
11 is included in the plan. Focusing on the adequacy of a  
12 system in operation is in and of itself a more complex  
13 proposition than just looking at something and deciding if  
14 all the parts are there.

15 In addition, in order to come to judgements about  
16 the adequacy of a system in operation, we often need more  
17 information, more technical information, information that  
18 has to be gathered from a variety of sources, and so it  
19 might take more time to come to a conclusion about the  
20 adequacy of a system in operation.

21 We did not think a checklist was possible in the  
22 case of other non-compliance determinations, so instead of a  
23 checklist we have two new PBIS procedures which will be  
24 used.

25 The first is again imaginatively called Procedure

1     01. It focuses on one aspect of a HACCP system in operation  
2     such as monitoring or verification or corrective actions.  
3     It puts a spotlight in effect on that particular feature,  
4     and inspectors will be collecting information on which to  
5     make a judgement about whether or not the regulatory  
6     requirements for that particular feature of a HACCP system  
7     are being met.

8             Now, in gathering the information to make those  
9     determinations, inspection program personnel may use various  
10    techniques. They may make observations about what is going  
11    on and whether what is going on conforms to what is in the  
12    HACCP plan. They may review records. They may take  
13    samples. They may perform a hands on procedure like taking  
14    a temperature.

15            All of these data will be assembled in order to  
16    come to a decision or come to a conclusion about whether or  
17    not there is compliance or non-compliance with the  
18    regulatory requirements for this particular feature of a  
19    HACCP system. That then is Procedure 01.

20            The second procedure used to make these other  
21    non-compliance determinations takes a comprehensive look at  
22    the HACCP system in operation. It does so by having  
23    inspection personnel follow a product through the entire  
24    process from beginning to end.

25            As the product is followed, inspection personnel

1 will observe how the HACCP system is working, whether or not  
2 again the HACCP system conforms to the HACCP plan, whether  
3 or not appropriate actions are taken when deviations from  
4 critical limits are encountered, whether or not other  
5 regulatory requirements are being met as a product moves  
6 from beginning to end in the system.

7           The later presentations this morning, particularly  
8 Bill Smith's, will explain about exactly how this will work,  
9 but these are the basic concepts that are embodied in this  
10 directive that we will be using to make determinations about  
11 whether or not plants are meeting regulatory requirements  
12 that are contained in Part 417.

13           I have one other topic to address, and that is the  
14 reasons for and content of a series of policy notices on  
15 HACCP implementation issues, the first of which appeared in  
16 the Federal Register on November 28, 1997.

17           In the past several months, senior Agency  
18 officials have been receiving informal information about  
19 how large establishments were planning to meet the  
20 regulatory requirements of Part 417. Some of that  
21 information was worrisome because it appeared that there may  
22 be misunderstandings which could lead to a difficult early  
23 implementation period. We do not want to have a difficult  
24 early implementation period, particularly not with a group  
25 of establishments that we believe are most knowledgeable

1 about HACCP.

2 We decided to go forward with a series of policy  
3 notices which might help clarify matters on which the  
4 preamble to the final rule had either not been entirely  
5 complete or was not up to date or apparently did not  
6 communicate as well as we might have hoped it would.  
7 Because these are policy notices, they cannot and do not add  
8 to regulatory requirements already in place.

9 The one that has been published about zero  
10 tolerance is designed to clarify that the Agency views its  
11 existing zero tolerance regulatory requirements for both  
12 livestock and poultry as food safety performance standards.  
13 This means that in establishing HACCP plans is our  
14 expectation that visible fecal contamination would be  
15 identified in a hazard analysis as a food safety hazard and  
16 that, therefore, there would be one or more critical control  
17 points within specific critical limits and monitoring  
18 frequencies which would be designed to eliminate  
19 contamination with visible fecal material.

20 The policy notice also signals FSIS intent to  
21 continue its current verification activities regarding the  
22 zero tolerance standard. This means we will continue to  
23 verify that establishments meet this food safety standard at  
24 the points in the process and with the frequencies we  
25 presently use.

1           Among the documents available at the registration  
2 table is one issue paper entitled Next Steps on Zero  
3 Tolerance. It is a sort of preview of what might happen  
4 over the next several months relative to this issue. In it  
5 we indicate that perhaps the best way to look at zero  
6 tolerance is as a part of postmortem inspection.

7           The Government role in postmortem inspection has  
8 not substantially changed by the mere fact of implementing  
9 HACCP in large establishments. As most of you know, we are  
10 considering what ought to be the Government role in  
11 postmortem inspection through the HACCP inspection models  
12 project, and that project has not come to fruition yet.

13           We are willing to consider, however, whether  
14 implementation of HACCP in large establishments itself  
15 yields data which would justify a change in either the  
16 frequency with which such verification checks are performed  
17 or the point at which it is appropriate to perform that.  
18 Once HACCP implementation has settled in these  
19 establishments, we will undertake specific data collection  
20 and a review process to help us answer this particular  
21 question.

22           In the nearer term, we are advising the  
23 implementing directive for poultry zero tolerance and  
24 creating a companion directive for livestock establishments  
25 to make it clear that in establishments that have

1 implemented HACCP the consequences of failing verifications  
2 for this food safety standard will be integrated and  
3 consistent with any other type of HACCP procedure.

4 We have two other policy notices presently in the  
5 works. They are the subject of one other paper, which is  
6 available at the registration table. That paper is an issue  
7 paper that is talking about the contents of HACCP plans and  
8 in particular Federal Register notices addressing Part 417  
9 requirements for the content of HACCP plans.

10 One aspect of this issue is something of a  
11 surprise to us. We had heard that some industry members  
12 thought that they could comply with one or more provisions  
13 of 417.2 by referring to good manufacturing practices or  
14 establishment actions in accordance with good manufacturing  
15 practices rather than by explicitly stating critical control  
16 points, critical limits, monitoring and verification  
17 procedures and corrective actions.

18 This is not the case. Part 417 requires that  
19 whenever a hazard analysis reveals a food safety hazard  
20 which is reasonably likely to occur, a HACCP plan has to  
21 have critical control points and all of the rest that goes  
22 with critical control points to make them effective --  
23 critical limits, monitoring procedures, monitoring  
24 frequencies, etc. We thought it might be useful for us to  
25 be very explicit about the requirements of 417 particularly

1 relative to good manufacturing practices.

2 The other worrisome information that came to us  
3 regarding HACCP plans being developed in large plants was  
4 that many would consist of a single critical control point.  
5 We are not prepared to say that you cannot have a HACCP plan  
6 that meets regulatory requirements and has only one critical  
7 control point.

8 We are, however, prepared to say that we  
9 anticipate that in order to operate in accordance with Part  
10 417 on a continuing basis, many establishments will find  
11 that multiple CCPs serve them better than a single CCP.  
12 Multiple CCPs could reduce a company's exposure to the need  
13 for production disrupting corrective actions that affect  
14 large amounts of product.

15 As you take into account how large you might want  
16 to have your lots be, I would suggest that the question of  
17 multiple CCPs should be in the front of your mind as you  
18 consider what would be the consequences of a failure in a  
19 plan that has only a single CCP.

20 As we hear of other issues, and we hear of them  
21 from time to time -- we might even hear of some today -- on  
22 which we believe further clarification might be helpful, we  
23 will consider other policy notices. They appear  
24 occasionally and not according to any particular schedule.  
25 If things come up on which it appears to us it would be

1     advantageous for us to be clearer about our expectations,  
2     you may see more of these.

3             That is all for me. Thank you for your attention.

4             MR. BILLY: Thank you very much, Pat.

5             I assume that some of you have questions about  
6     what Pat has just presented. Make sure that you write them  
7     down so you do not forget them. When we get to the question  
8     and answer period, we will work our way through the  
9     questions that you have.

10            Does anyone have just a very general question of  
11     clarification of something Pat said just so you have it  
12     clear and you can prepare the question that you might have?

13            Katie?

14            MS. HANIGAN: Hi, Pat. Katie Hanigan with  
15     Farmland Foods. I have a question under your GNP versus  
16     CCPs.

17            Where we have written operating procedures for  
18     slaughtering animals which include the proper way to  
19     sanitarily dress a carcass, to gut the carcass out, etc.,  
20     are you saying those cannot be written in operating  
21     procedures? Those must be CCPs?

22            MS. STOLFA: No, I am not saying that. I am  
23     saying that if a food safety hazard is identified, we expect  
24     there to be in the HACCP plan one or more critical control  
25     points that will be used to prevent, eliminate or reduce the



1 food safety hazard that you have identified.

2 They can certainly supplement. Those CCPs that  
3 are required to be in the HACCP plan can be supplemented by  
4 good manufacturing practices, company procedures, but if  
5 there is a food safety hazard identified, Part 417 clearly  
6 requires one or more CCPs to address it.

7 MS. HANIGAN: Can I ask more for clarification?  
8 For my own clarification, though, I guess I am still vague  
9 on it.

10 If you are going to gut 10,000 animals in the  
11 course of a week, you know, you have the potential maybe to  
12 have one carcass that you would need to take some type of  
13 corrective action on if it was inappropriately dressed.

14 I would have handled that under a standard  
15 operating procedure with corrective action. In that  
16 scenario would you be thinking that would be a CCP because  
17 you have the potential?

18 MS. STOLFA: Does the hazard analysis identify a  
19 food safety hazard reasonably likely to occur which you are  
20 attempting to control at that point?

21 MS. HANIGAN: Not if it's done correctly. Not if  
22 the animal is correctly eviscerated, etc.

23 MS. STOLFA: The judgement starts with the hazard  
24 analysis. Once there is a food safety hazard that is  
25 identified, you need to select one or more critical control

1 points at which you intend to control that food safety  
2 hazard and for each of those critical control points you  
3 need to have critical limits, monitoring procedures,  
4 frequencies, etc.

5 We are not saying and we would not want to imply  
6 that those cannot be supplemented by good manufacturing  
7 practices which do not have to rise to the level of a  
8 critical control point. If you have a food safety hazard  
9 identified, you have to have a critical control point  
10 someplace.

11 MR. BILLY: Okay. Dane?

12 MR. BERNARD: Thank you. Dane Bernard, National  
13 Food Processors Association. They wouldn't let me have a  
14 name tag because they did not want me to say anything.

15 MR. BILLY: You foiled us again.

16 MR. BERNARD: Foiled again.

17 Pat, I was probably not listening close enough,  
18 but you said something about the consequences of failure,  
19 and I think it was when you were discussing the zero  
20 tolerance issue. Could I get a clarification on what that  
21 was? I was not following the context of that.

22 MS. STOLFA: I was talking about our pending  
23 revision of the existing directive on performing zero  
24 tolerance checks in poultry slaughter establishments.

25 What I was saying is that we are making a revision

1 of that directive so that for establishments that have  
2 implemented HACCP, the consequences of failing those checks  
3 will be integrated and be similar to other HACCP procedures  
4 rather than the procedures that are now in place in all  
5 establishments and will remain in place in the  
6 establishments that are not implementing HACCP.

7 It is just a matter of making an appropriate  
8 distinction that recognizes that with the implementation of  
9 HACCP, failures have different consequences.

10 MR. BILLY: Rosemary?

11 MS. MUCKLOW: I have that general question that  
12 you were asking for, and that is that as I look at the form,  
13 HACCP Systems Basic Compliance Checklist, every question in  
14 there is a negative question. The form is either wrongly  
15 titled or the questions are wrongly titled because this is a  
16 HACCP systems basic non-compliance checklist.

17 I am disappointed because I think there should be  
18 an opportunity in each block to say that the standard has  
19 been met. There is an opportunity for a yes answer that  
20 means that the company is in compliance.

21 Everything in this form is negative, and I just  
22 think that is a very unfortunate way to begin a major, major  
23 change in an inspection program. That is obviously a policy  
24 decision on the part of the Agency. I would hope that we  
25 could begin the new day in January with a more positive,

1 cooperative approach and that there is a chance to say yes,  
2 this is being met. This is all extraordinarily negative.

3 MS. STOLFA: We did that deliberately, Rosemary.  
4 One of the things that troubled people a lot and continues  
5 to give people trouble is the notion that we are not  
6 approving HACCP plans. We are basically hoping to not have  
7 any checks on the forms. A form reflective of compliance  
8 does not have any non-compliances indicated.

9 As a matter of disciplining ourselves and helping  
10 people to remember that we are not in the business of  
11 approving things, as long as people are meeting regulatory  
12 requirements that is fine. As I say, we did that very  
13 deliberately to help us with a change in a mind set.

14 MS. MUCKLOW: Just as a follow up, when this gets  
15 out to the field we are talking again about the paradigm  
16 shift and of changing people's behavior and attitudes. If I  
17 really thought we would be successful with that on  
18 January 26, I would not be as concerned about the negative  
19 bias.

20 MR. BILLY: Rosemary, perhaps when you get a  
21 chance you could loan me your crystal ball because you seem  
22 to be able to foretell the future better than some of the  
23 rest of us.

24 MS. MUCKLOW: I would be glad to. Come sit at my  
25 desk.

1           MR. BILLY: I would like to move on now to the  
2 next presentation. To introduce the next speaker, I would  
3 like to call on Dr. Mark Mina.

4           Mark was recently appointed as the Deputy  
5 Administrator for Field Operations. In that role he carries  
6 out a very important set of responsibilities in terms of  
7 seeing through this transition to a HACCP based inspection  
8 system. Mark has a wealth of experience both in the field  
9 and headquarters. He brings an awful lot to this position.

10          Mark?

11          DR. MINA: Thank you, Tom. It is a pleasure to be  
12 here this morning and to see this large turnout turn out for  
13 the HACCP implementation that everyone here in this room and  
14 maybe outside the room takes very seriously. We do take it  
15 extremely seriously.

16          We are looking forward to the challenge of  
17 implementing a major, major change; not only the technical  
18 change, but I think culturally we are moving into a  
19 completely different direction both for the regulated  
20 industry and for our inspectors. That will continue to be a  
21 challenge for years to come.

22          January 26 is the beginning of the implementation  
23 of this major change. As you know, we have at least a three  
24 year schedule for implementing HACCP in all the plants  
25 starting with the large plants January 26. We take this

1 responsibility extremely seriously.

2 Let me tell you that we are ready for the  
3 implementation on January 26. We did a lot of things to  
4 prepare our work force. They will receive an eight day  
5 training that Bill Smith will talk about in great detail  
6 later on. It is not a one day training or a two day  
7 training or three days. It is an eight day training, and it  
8 is well designed to make sure that the inspector understands  
9 what we expect him to do on January 26.

10 I would like to make my comments very brief. I  
11 will be here also all day long, more importantly listening  
12 to your concerns and trying to address them. At this point,  
13 and we will continue this process. As Tom indicated  
14 earlier, we are planning four meetings across the country.  
15 This is for the first round.

16 The bigger round starts next year I think for the  
17 larger number of plants, and that is a major, major  
18 challenge for us to train roughly 3,000 inspectors in 3,000  
19 plants. This is relatively the easier step in the process,  
20 and I am very confident that we are going to be very  
21 successful in implementing HACCP.

22 An indication is our implementation of SSOPs.  
23 There was a lot of apprehension prior to the SSOP  
24 implementation. We had several public meetings similar to  
25 the one we are having here today. I think it is extremely

1 important for us to communicate, continue to communicate,  
2 continue to respond to your questions and concerns and  
3 clarify maybe some of the misunderstandings. I am sure  
4 there are quite a few of them that we will hear about today.

5 With those brief remarks, I would like to  
6 introduce Bill Smith. He is the Acting Assistant Deputy  
7 Administrator for Field Operations, and he will talk about  
8 the verification process for HACCP and the passage of  
9 reduction regulations. He has also another piece. He will  
10 talk about training. Instead of introducing him twice, I  
11 will introduce him just once and have him cover both topics.

12 MR. SMITH: Thank you, Mark.

13 We would like to do a flip-flop here and have the  
14 training discussed first, and then we will talk about Agency  
15 verification.

16 We have begun our training effort. We are  
17 training 1,700 people for this first go round, 1,100  
18 inspection personnel and then the balance would be our front  
19 line supervisors and compliance officers. As of last week  
20 we have trained approximately 600 people, so we feel we are  
21 well on our way to accomplishing our training and will meet  
22 the goal of January 26.

23 I have asked two individuals to help put on this  
24 training package. First would be Dr. Barbara Masters. She  
25 has been doing a lot of our point work and is our technical

1 expert on HACCP and HACCP implementation at the Technical  
2 Center. We have asked Dr. Ilene Arnold, who is a Circuit  
3 Supervisor in Philadelphia and one of our most experienced  
4 facilitators, to lead you through our training process. I  
5 will turn that over to them now.

6 DR. ARNOLD: It is my pleasure to be here today to  
7 speak to you not only from the point of view of a  
8 facilitator, but also as a field person. I am going to be  
9 talking to you about the HACCP technical training program.

10 To begin with, I just want to talk a little bit  
11 about the delivery strategies. Just as in the pre-HACCP  
12 SSOPs and cultural change training, like last year this  
13 training is also going to be just in time. The training  
14 sites that we are using are close to the work site of the  
15 large plants where the HACCP will be implemented on  
16 January 26, 1998.

17 The program, just as the program last year for the  
18 SSOPs and cultural change training, is video based. We have  
19 quite a number of very well produced videos that we are  
20 showing to the field personnel as we facilitate. The  
21 training is facilitator delivered, and for those of us who  
22 are not familiar with that term as a facilitator we  
23 basically help to move things along. We enter in  
24 discussions.

25 We help the participants with workshops and



1 basically help get the message across so that everyone that  
2 participates in the training program really has a good  
3 understanding by the time that they leave the training what  
4 they are supposed to be doing.

5           The facilitators function nationally with the new  
6 district structure. With SSOPs and the cultural training,  
7 we were kind of like in our regions, but now that we have  
8 gone to districts all the facilitators function nationally,  
9 which means that if we need facilitators in one area because  
10 there is more large establishments, then the facilitators  
11 will go there to help.

12           Currently in the State of Pennsylvania we have  
13 three sessions going on at one time utilizing six of the  
14 facilitator teams. We have a total of eight in  
15 Pennsylvania. We are using the concept of as large a group  
16 as possible, usually between 20 and 30 people, at these  
17 sessions. The sessions that I currently am involved in have  
18 20 people in them and quite a large range of different  
19 people in those sessions. I will be talking about that in a  
20 little bit.

21           The delivery period for this large plant  
22 implementation will be December 1, so we already started --  
23 there has already been one two week training session that  
24 has taken place -- through January 24, 1998. We will not be  
25 having sessions during Christmas and New Years week because

1 of the holidays and the fact that the training is two four  
2 day sessions. The very small and small plant implementation  
3 schedules are going to be announced at another time.

4 If we look at the immediate focus for the  
5 training, it is the employees, of course, in the field and  
6 the supervisors assigned to the large plants plus the  
7 circuit supervisors, the district office managers,  
8 compliance officers, which also include the compliance  
9 supervisors, and local union presidents.

10 Currently at the session that I just facilitated  
11 we had a district manager, we had the deputy district  
12 manager, we had compliance officers, circuit supervisors and  
13 a number of field personnel, so there is quite a variety of  
14 people that are in the training sessions.

15 The program, as already has been stated, consists  
16 of 11 modules, and they are delivered over a two week  
17 period, four days of training over each week for a total of  
18 eight days. There has been ample amount of time to go over  
19 the material each day to make sure that we reinforce as we  
20 go along that the participants are getting the key points in  
21 each module.

22 Now, I am going to just briefly discuss what each  
23 module contains just to give you an idea of what the  
24 training has in it. In the first module is the overview of  
25 FSIS' food safety goals and strategies. Basically the

1 purpose of this first module is to set the stage for the  
2 training program by presenting a concise, focused, big  
3 picture of FSIS' philosophy and operations.

4 That program basically is we are watching the  
5 video, and then we discuss some key points in the video,  
6 just as it says, to get a focus on what the big picture is  
7 of what FSIS' food safety goals and strategies are.

8 In the next module we talk about the HACCP  
9 overview and principles. The purpose of this module is just  
10 to kind of get the participants' feet wet. It is to  
11 introduce at a very basic level the principles and  
12 applications of HACCP. In this module, we discuss the seven  
13 principles of HACCP, and the participants get to view a  
14 video about HACCP and how HACCP systems work.

15 This is just a very basic module, and it is kind  
16 of the first thing that participants get to introduce them  
17 to what HACCP actually is and what the concepts are.

18 In the next module, Module 3, we discuss steps in  
19 the development of the HACCP system and the relationship of  
20 HACCP, a company's good manufacturing practices and the  
21 sanitation standard operating procedures.

22 Now, the purpose of this module is to provide a  
23 working knowledge of HACCP systems development and the  
24 relationship of a company's general manufacturing procedures  
25 and the sanitation standard operating procedures. It is

1     also to help impart understanding of the variety of ways  
2     that the industry might approach regulatory compliance.

3             This module is included so that the participants  
4     can get in an idea of how does a company go about developing  
5     a HACCP plan. During this module we talk about how do they  
6     identify CCPs and critical control limits, what do they do  
7     as far as establishing monitoring procedures, verification  
8     procedures, record keeping, what are differences between a  
9     company's good manufacturing procedures, the standard  
10    operating procedures and HACCP, what are the requirements.  
11    We basically touch on what the requirements are in this  
12    module.

13            The most important thing that we stress in this  
14    module is that industry has a variety of ways that they can  
15    look at their plants and develop and plan and that there  
16    will be a lot of variety from plant to plant and that  
17    inspection personnel should not count on the fact that one  
18    plan is going to look like another plan. They have to get  
19    used to the fact that different records will be used and  
20    different methods and different CCPs with each process.  
21    That is what is stressed in that module.

22            The next module, Module 4, is actually broken up  
23    into two parts. There is a Module 4-A, which talks about  
24    microbiological testing for E. coli. The purpose of this  
25    module is to inform inspection and compliance personnel on

1 the regulatory and operation requirements that the plants  
2 must implement on E. coli testing. Basically in this module  
3 we are talking about what the plant is responsible for. It  
4 gives the inspectors an idea of what the plants do as far as  
5 their E. coli testing.

6 The other part of this module, Module 4, is Module  
7 4-B, which is the microbiological testing of salmonella.  
8 The purpose of this part of the module is to inform the  
9 inspection and compliance personnel on the regulatory and  
10 operational requirements of the salmonella testing.

11 Now, both of these two topics are discussed in a  
12 later module, and you will see as I go along. One of the  
13 things that we stressed in this module is the difference  
14 between microbiological control guidelines and performance  
15 standards so that inspection personnel would know the  
16 difference between those and get an idea as to when we  
17 enforce and when we do not enforce things.

18 The fifth module was one of the modules that was  
19 important as far as the systems approach and the regulatory  
20 model. The purpose of this module was to provide background  
21 to inspection and compliance personnel on the change to a  
22 systems approach to inspection.

23 Pat Stolfa already went into detail about the  
24 regulatory model. Basically this is where inspection  
25 personnel are first introduced to the regulatory oversight

1 model and the term FSI verification and the new way in which  
2 we are going to use that term for Basic, Other and Special.  
3 We also describe in this module different consequences of  
4 system failures, and we just give the participants a basic  
5 idea as we get into things how they are going to regulate  
6 under the HACCP system.

7           Module 6 is a very important module. It is called  
8 the Revised PBIS. The PBIS system has undergone a major  
9 facelift. This module is important for introducing all of  
10 the participants to the changes made to the PBIS system in  
11 order to support the new HACCP based inspection.

12           In this module we gave out the new directive,  
13 5400.5, the inspection system activities, which hopefully  
14 all of you picked up. We spent a lot of time reviewing and  
15 reading over that module and that directive so that the  
16 participants could become familiar with all of the new  
17 terminology, how they can use what is now called their  
18 procedure schedules and filling out those procedure  
19 schedules.

20           We also started a workshop for non-compliance  
21 trend indicators so they could get used to those new terms,  
22 a non-compliance trend indicator, and to know what a  
23 non-compliance trend indicator is and how and when to use  
24 it.

25           The next module, Module 7, is called Basic

1 Compliance/Non-Compliance of Plans. The purpose of this  
2 module was to provide instructions to inspection personnel  
3 for determining whether a plant's plan is in compliance or  
4 non-compliance. In this module we discussed what the plant  
5 awareness meeting is and the importance of the plant  
6 awareness meeting and what the IIC is responsible for.

7 This was a very important module because it gave  
8 the people at the training an idea of what the regulatory  
9 requirements of the HACCP plans are. It introduced them to  
10 using in workshops the checklists that are in the 5000  
11 directive and basically taught them how they can document  
12 findings and take enforcement actions. This module is  
13 actually the first module where they get to practice some of  
14 the new things that they were learning in some workshops.

15 In the next module, Module 8, which is called E.  
16 Coli, Basic and Other Compliance/Non-Compliance, the purpose  
17 of this was to provide instruction to inspection personnel  
18 for determining a plant's compliance or non-compliance with  
19 the pathogen reduction requirements.

20 As I said, this is the second time that E. coli  
21 was in a module, and this module actually goes over what the  
22 inspector's role is for E. coli testing. It shows them how  
23 to use the two checklists when they do basic or other  
24 compliance/non-compliance tasks and procedures and how to  
25 document their findings and take the enforcement action. It

1     also showed them how to use the non-compliance trend  
2     indicators for E. coli, which there are two of them, the  
3     basic and then the other.

4             The next module, which is Module 9, is the largest  
5     of the modules and takes up most of the training. It is  
6     called Other Compliance and Non-Compliance. The purpose of  
7     this module was to provide instructions to inspection  
8     personnel for determining a plant's compliance with HACCP,  
9     SSOPs, salmonella and other non-related HACCP and pathogen  
10    reduction requirements.

11            During this part of the module was when we handed  
12    out and reviewed FSIS Directive 5000.1 on the enforcement of  
13    the HACCP regs. This module was actually broken up into  
14    four parts. Module Part 9-A was called Salmonella Testing.  
15    In this module we discussed who does the testing, how do  
16    they do the testing, what are the species, what are the  
17    methods, the site, the storage and handling, everything  
18    applicable to doing the salmonella testing for inspection  
19    personnel.

20            In Module 9-B, we discussed Other Compliance/  
21    Non-Compliance and basically went over a number of workshops  
22    that dealt with the Other Compliance/Non-Compliance and how  
23    to document and take the appropriate enforcement actions.

24            In Module 9-C, we reviewed the SSOP Other  
25    Compliance/Non-Compliance and defined and applied,



1 documented and took action in different workshops to get  
2 them used to the new SSOP Other Compliance/Non-Compliance  
3 aspect.

4 Finally, in Module 9-D we talked about the other  
5 consumer protection part of the program. Once again we  
6 defined the terms. We applied them in workshops. We taught  
7 them how to document and then how to take the appropriate  
8 action when necessary when not in compliance.

9 Module 10 was Technical Assistance and Advice.  
10 The purpose of this module was to provide instruction to  
11 inspection personnel on how to secure the technical advice  
12 and assistance from the new Technical Service Center which  
13 will become very important as we move into more technical  
14 aspects of the program.

15 Finally, the last module, although it was not  
16 presented last, is Module 11 called Business Relationships.  
17 The purpose of this module was to provide information and  
18 techniques to participants for use in building effective  
19 relationships, managing conflict more effectively and  
20 communicating more effectively.

21 As I said, although this was Module 11, we  
22 actually decided when we were down in Texas to do this on  
23 the second day because building effective relationships is a  
24 very important part of our jobs and is something that needs  
25 to be stressed.

1           In our regulatory roles we come across a lot of  
2   conflict in our jobs sometimes, and it is important for all  
3   of us to know how to deal with that and to work and focus  
4   on issues and not on personal value systems and to be  
5   successful in order to work with other people and build  
6   trust through communication and also to learn how to  
7   demonstrate active listening skills because not only do we  
8   need to be able to stress the different things and talk to  
9   people, but we also need to be able to listen to them.

10           That basically outlines the 11 modules that we are  
11   presenting as facilitators in the field. So far in the  
12   sessions where I have facilitated, the participants have  
13   been very positive, and it seems that the material is going  
14   over very well. We have had some questions, but all of the  
15   questions seem to be answered, and everyone seems to be  
16   comfortable with the material.

17           At this point I am going to turn the microphone  
18   over to Dr. Masters, who will discuss the two additional  
19   components of the HACCP technical training and  
20   implementation, the supervisory and enforcement conferences.

21           DR. MASTERS: Good morning. As Dr. Arnold  
22   indicated, I am going to talk about the two other portions  
23   of our Agency training package for HACCP implementation.  
24   The two components that I will talk about I know both Dr.  
25   Mina and Mr. Smith feel very strongly are essential

1 components to a successful implementation of our HACCP.

2 The first piece is a supervisory conference on  
3 HACCP implementation. This conference is scheduled to take  
4 place the first week in January, and all of our district  
5 managers, as well as each of our circuit supervisors, will  
6 be in attendance at that training session.

7 There are designated pieces that the circuit  
8 supervisors will take home from this supervisory conference  
9 to share with all of our field supervisors out in the field,  
10 so everyone will benefit from this session.

11 The purpose of getting all of our front line  
12 supervisors together is to continue reinforcing the fact  
13 that they are out there to lead the change. It becomes even  
14 more important for them to lead that change as we move into  
15 the HACCP work environment.

16 There are four primary areas in which the culture  
17 change will be discussed during this session, the first of  
18 which is to generate motivation and buy in for the Agency  
19 direction and change in the role of our supervisors. We  
20 will also be discussing an understanding of employee  
21 empowerment and what that means to our supervisors.

22 We will be talking about identification of the  
23 paradigm shifts, spending a lot of time talking about moving  
24 from command and control to performance standards and how  
25 supervisors should act in that sort of environment and to

1 make it known to all of our supervisors that open and  
2 collaborative behavior is expected from them.

3 Another component of the supervisory training  
4 conference will be a systems approach. We will be spending  
5 a considerable amount of time in providing supervisors with  
6 an understanding of the differences between regulating in a  
7 command and control environment and regulating in a systems  
8 or a performance standard environment.

9 We will also be spending time describing the  
10 components of the inspection process, spending time in the  
11 new implementing directives and the inspection system  
12 procedures guide.

13 A very important part of this training is to make  
14 sure everyone understands their roles and responsibilities  
15 as we implement HACCP. We will be defining and describing  
16 those roles and responsibilities for all levels of our field  
17 supervisors from IICs up through the district manager and  
18 what those roles and responsibilities are in the HACCP work  
19 environment.

20 We will have a section covering the application or  
21 the performance management, and that is to help insure that  
22 our supervisors understand how to apply the principals  
23 covered in previous units in managing the performance of  
24 employees and supervisors at the circuit and in plant  
25 levels. The way we have captured that is the concept that

1 we are working on the system rather than in the system.

2 The final part of our overall big picture for our  
3 technical training for HACCP is an enforcement conference on  
4 HACCP implementation that is tentatively scheduled for  
5 February, and that is a conference that would include our  
6 assistant district managers for enforcement, as well as our  
7 supervisory compliance officers. The intent of bringing  
8 that group of personnel together is to insure that they  
9 understand their role and the partnership arrangement that  
10 is necessary to carry out the procedures in our implementing  
11 Directive 5000.1.

12 I think you can see that we have a very  
13 comprehensive training package. I am a person that is  
14 designated to work with facilitators like Dr. Arnold, and I  
15 am very pleased to say I speak to them on a daily basis in  
16 large numbers. They are very positive. I would say things  
17 are going very, very well. I think we are getting all  
18 questions answered, as Dr. Arnold indicated.

19 We are working closely with Ms. Stolfa and her  
20 staff if policy clarification is necessary, and I would say  
21 we are well on our way to a very successful facilitation  
22 process.

23 Thank you.

24 MR. SMITH: Thank you, Ilene and Barb.

25 What I would like to do now is work through our

1 regulatory process, our Agency verification. We will  
2 discuss the regulatory process for HACCP based inspection.

3 I will tell you just like we had what was referred  
4 to as the little green book SSOPs, hopefully this week we  
5 will finalize a similar publication for HACCP on salmonella  
6 and E. coli. Basically what will be in that book will be  
7 the regulatory model we are going to go through, the  
8 regulations and the two directives.

9 We do hope to have that out shortly, and hopefully  
10 by next week it will be on the Internet first and follow  
11 through publication. The Internet address is on the table  
12 out there. I would encourage you that after Monday or  
13 Tuesday of next week to look for that.

14 I want to talk about the regulatory process. Just  
15 like we had with the SSOP, we have a regulatory model. The  
16 first block I want to focus on is on Block 2 where it says  
17 FSIS Conducted Awareness Process. We see this as an  
18 extremely important process for implementation of HACCP.

19 On January 26, inspectors and plant managers are  
20 expected to sit down and go over the HACCP plan. We have  
21 given anywhere from one to four days for this process to  
22 take place, so my guess is that what will happen is that  
23 inspection personnel will be responsible for performing  
24 verification activities that we are going to be talking  
25 about, will perform the SSOP procedures and then will sit

1 down with plant management and go through that plan to  
2 become familiar with how the plan was developed, what  
3 records will look like, where records will be kept, who is  
4 responsible for what, what designates a monitoring person in  
5 the plant, what designates a verification person in the  
6 plant, how the pre-shipment review process will take place  
7 because that, as you will see later, is a critically  
8 important component of regulatory determination.

9 Basically the goal is to have a full understanding  
10 of that HACCP plan in that plant. We realize there are  
11 6,500 plants out there. We realize there are 6,500  
12 different ways of applying those seven principles in HACCP  
13 and that you have designed them to work in your plant.  
14 Before any regulatory determination can be made, this plant  
15 awareness process must take place.

16 Again, we are strongly encouraging our people,  
17 again anybody assigned to the plant that is performing  
18 inspection activity, to participate in this plant awareness  
19 process. We hope that your management team will also avail  
20 themselves of this opportunity and have full participation  
21 because we see it as a critically important component. This  
22 process will be done before any regulatory determination can  
23 be accomplished by our people.

24 Once we have completed the awareness process, we  
25 move into our basic compliance determination. This is the

1 checklist that Pat Stolfa talked about earlier to see if it  
2 meets the regulatory requirements, the plan meets the  
3 regulatory requirements. If the answer is yes, we will move  
4 over to other procedures.

5 If the answer is no and basic requirements are not  
6 met, then FSIS inspection personnel will initiate a  
7 withholding action withholding the marks of inspection in  
8 the plant. This is similar to the process that we did with  
9 start up of SSOPs. When we have plant compliance, FSIS will  
10 remove the withholding action. That pretty much defines our  
11 basic compliance determination.

12 What I would like to do now, because we are into  
13 the process here where FSIS performs other procedures, is  
14 sometimes what is very helpful for the rest of my  
15 presentation is I like to do a visual enactment of exactly  
16 what we will be doing. I am going to ask some of my Food  
17 Safety Inspection Service colleagues to help me. We are  
18 going to do it right back here.

19 I am going to ask Barbara Masters and Ilene Arnold  
20 and Mary Cutshall if they would stand here just together.  
21 What they really represent are we are going to call them the  
22 CCPs. Barb and Ilene and Mary are either there to eliminate  
23 a hazard, control a hazard or reduce a hazard. They have  
24 been established as critical control points, and each one  
25 has a critical limit.



1           I am going to ask Jeanne Axtel to come up. Jeanne  
2   Axtel is going to represent plant monitoring. As we go into  
3   the program, it defines monitoring activity, frequency and  
4   how it is going to be done. Jeanne at the defined frequency  
5   in the HACCP plan will be monitoring the Barb CCP and the  
6   Ilene CCP and the Mary CCP. She will be documenting her  
7   findings at the specified frequency.

8           I am going to ask Perfecto Santiago to come up and  
9   help us out. Perfecto is going to represent plant  
10   verification. Perfecto's job will be to insure that Jeanne  
11   is carrying out the monitoring activity at the defined  
12   frequency and that Jeanne is recording the records of her  
13   monitoring activity.

14           In addition, Perfecto may have some other duties.  
15   Especially and most critical would be corrective action.  
16   Let's say we had a critical limit deviation at the Ilene  
17   CCP. The regulation defines four actions that get carried  
18   out, Plant Corrective Action, 417.3. The verifier would  
19   insure that those four actions for plant corrective action  
20   were carried out.

21           If we encountered an unforeseen hazard, 417.3(b)  
22   defines four actions for unforeseen hazards, including  
23   reassessment and possible modification of the program.  
24   Again, the verifier, in addition to seeing to the monitoring  
25   activity, is responsible for that.

1           We would also say that the Barbara CCP let's say  
2 represents a complex piece of equipment. Let's talk about a  
3 heat exchanger. It needs to be calibrated at a certain  
4 frequency to insure the adequacy of measuring that critical  
5 limit. Another role for the verifier is to see that that  
6 calibration activity is done and documented at the frequency  
7 defined in the HACCP plan.

8           There may be other things. Some plants may do  
9 some microbiological profiling at a particular HACCP. All  
10 of that goes under the plant verification activity.

11           I will ask Charlie Gioglio to come up here. What  
12 Charlie represents is the pre-shipment review. That is  
13 extremely critical. Before a specified production or  
14 product leaves the plant, Charlie's role will be to check  
15 the documentation to insure that the critical limits of the  
16 Barb CCP, the Ilene CCP, the Mary CCP, were met, that  
17 Jeanne's monitoring activity took place and was documented  
18 and that any work that Perfecto had associated with  
19 determining those critical limits were met would all be  
20 determined by Charlie.

21           Now, I will play the inspector role. What is my  
22 role? My role is to verify that all the activities that we  
23 just talked about took place. We will do that through  
24 performance of the two PBIS procedures that Pat talked about  
25 earlier. We will go through those now, and I would like to

1     thank you for helping me out.

2             Again, what inspection personnel will be doing  
3     then is verifying that the plant has met monitoring,  
4     verification and record keeping requirements and that when a  
5     deviation is found they verify corrective action and that  
6     reassessment requirements have been met for every deviation;  
7     again deviation being defined as a deviation from a critical  
8     limit.

9             As Pat said earlier, we have two procedures for  
10    doing that, the 01 procedure of reviewing a random sample of  
11    the regulatory requirements and operation, and inspectors  
12    can either do that through observation or hands on  
13    inspection tasks that Pat referred to, or use a record  
14    keeping or both, any combination. An example would be that  
15    they could review CCP records for different lots of product.  
16    They could review calibration records for considering the  
17    procedure complete.

18            What is important and we want to point out at this  
19    point is that a system determination cannot be made using an  
20    01 procedure because it looks at specified parts of the  
21    program, but not the entire program. If there is a  
22    non-compliance determined, and we will go through this in  
23    the regulatory model shortly, but just to point this out now  
24    if a non-compliance is determined in performing the 01  
25    procedure, inspection personnel have been trained to perform

1 an 02 procedure.

2 An 02 procedure can either be scheduled where it  
3 will look at the entire process under the HACCP lot or  
4 shipment or specified production under the HACCP process  
5 from start to finish as Pat said earlier, or as a result of  
6 finding non-compliance in an 01 procedure because if we find  
7 a monitoring problem, a critical limit deviation, we need to  
8 know that 417.3 was carried out and any verification  
9 activity associated with that. The inspector will  
10 automatically then perform an 02.

11 The 02 procedure looks at an entire lot or  
12 shipment. It is not random. As Pat said earlier, it  
13 verifies all requirements and determines that the  
14 establishment is following the HACCP plan and determines  
15 that the establishment personnel are performing the task in  
16 the plan. It also verifies that corrective actions are  
17 taken, that the pre-shipment reviews are completed and  
18 determines if the HACCP plan prevented distribution of  
19 adulterated product.

20 We have been instructing our folks that there are  
21 basically three barriers that are in place -- monitoring,  
22 verification and pre-shipment review. If we have a critical  
23 limit that was not met resulting in a deviation and it gets  
24 through monitoring, verification and pre-shipment review,  
25 then we would determine that the HACCP plan did not prevent

1 the distribution of adulterated product.

2 As part of an 01 or 02 procedure, we have taught  
3 that there are two components to that. There is either a  
4 review and observation, and that is where inspectors can  
5 observe activities occurring in the production areas, they  
6 can compare the results of those observations with  
7 production documents, they can perform a number of on site  
8 tests, and these are just a few, of taking temperatures  
9 either after cooking or in the coolers, comparing their  
10 results again to the HACCP plan record, or directly  
11 observing establishment employees performing the activities  
12 defined in the HACCP plan.

13 We also say there is a record keeping component.  
14 Those record keeping requirements are defined in 417.5.  
15 There is a record keeping component for monitoring, there is  
16 a record keeping component for verification, a record  
17 keeping component for corrective action, a record keeping  
18 component which defines what should be seen on records, and  
19 again a part of that is the pre-shipment review.

20 As Pat said earlier, we have two procedures in  
21 HACCP, 01 and 02. They are built on the nine process  
22 categories that were defined in the reg. They are listed  
23 sequentially, so B, C, D. The 01 and the 02 are the same  
24 process no matter which particular product category it falls  
25 into.

1           Just so you remember those nine processes for  
2   HACCP plans, we have listed them here. They are slaughter,  
3   raw product-ground, raw product-not ground, thermally  
4   processed, commercially sterile, not heat treated-shelf  
5   stable, heat treated-shelf stable, fully cooked-not shelf  
6   stable, heat treated but not fully cooked-not shelf stable,  
7   and product with secondary inhibitors-not shelf stable.  
8   Remember again that the 01 and 02 are identical for all nine  
9   processes.

10           If we go back to our regulatory model then, we  
11   have performed an 01 or 02. The first question the  
12   inspector has to ask then is non-compliance found. If the  
13   answer is no, then we stop and go on to other activity. If  
14   the answer is yes, we have completely eliminated deficiency  
15   classification. What we are interested in is whether we  
16   have a system failure or not.

17           If we determine that we do not have a system  
18   failure, then we will complete a non-compliance report. The  
19   non-compliance report replaces the process deficiency  
20   record, but again as in the process deficiency record we  
21   would expect plant management to respond with immediate and  
22   further action to prevent reoccurrence of the  
23   non-conformance, and we will perform then our procedures.

24           Again, if it was an 01 procedure that we found a  
25   non-compliance on we would immediately go to the 02

1 procedure. If we determined we had a system failure, we  
2 could complete the non-compliance report and take a  
3 withholding action on the plan or processes or products  
4 affected under that plan, and in that scenario the IIC would  
5 contact the district office.

6 What are those actions that we would be  
7 determining when a system may be inadequate? The first one,  
8 the plan of operation does not meet requirements. That  
9 really is more the basic where we said that the first  
10 determination is that inspection personnel determine that  
11 through their checklist that all parts of the required plan  
12 are there.

13 We talked about earlier if adulterated product is  
14 produced or shipped. That is where we talked about again if  
15 we had a critical limit deviation, the deviation was not  
16 corrected and picked up on monitoring, was not corrected  
17 through verification or not picked up through pre-shipment  
18 review. By definition, we have adulterated product that is  
19 produced or shipped.

20 We also then had other areas where we would  
21 determine that we have an inadequate system. Basically  
22 establishment personnel are not performing specified tasks.  
23 There would be the monitoring frequency if we are not  
24 monitoring according to frequency or documenting our  
25 monitoring activity.

1           The establishment fails to take corrective action,  
2   and again corrective action is defined in 417.3 both for  
3   when you plan if there is a deviation from a critical limit  
4   and also B talks about an unforeseen hazard. There are four  
5   steps to each of those. Inspection personnel will be  
6   verifying that all four steps in either 417.3(a) or 417.3(b)  
7   are carried out or that HACCP records are not being  
8   maintained.

9           Would we do this on one finding? Probably not,  
10   but we will make the determination if we document that  
11   monitoring activity as defined in the plan is not being  
12   carried out or verification activity in the plan is not  
13   being carried out or record keeping.

14           We would provide notice on the non-compliance  
15   record, and if we have a repetitive pattern of that  
16   occurring again we will provide notice and we will be  
17   focusing on that this is a regulatory requirement, that the  
18   HACCP plan says they will be doing these things and that  
19   from previous notices on the non-compliance record the plant  
20   was going to implement immediate and further action to  
21   prevent recurrence, and they are either failing to execute  
22   that corrective action because we are still having the same  
23   problem.

24           When we have that repeated problem again of a  
25   regulatory requirement not being met, not executing the plan



1 as you yourselves have defined it and not executing  
2 corrective action to eliminate the problem, when we have  
3 that history then we would determine that we have an  
4 inadequate system. That is what is represented by  
5 establishment personnel not performing tasks, specific  
6 tasks, establishment personnel failing to take corrective  
7 action, HACCP records not being maintained.

8 In the situation where we have taken a withholding  
9 action, then the district office, just like we have done  
10 with SSOPs, will assist a compliance officer. They will sit  
11 down and document a case file, and then the district office  
12 will be the first level to determine what further actions  
13 will be taken. That district manager will be advising the  
14 plant of what those actions will be in writing. Those  
15 actions could be anywhere from suspension through  
16 withdrawal.

17 We do have other regulatory requirements. We  
18 still have our wholesomeness checks. We still have our  
19 economic adulteration responsibilities. We still have our  
20 labeling responsibilities. We have a different regulatory  
21 model for these because again remember that we have  
22 eliminated the deficiency classification guide.

23 What inspection personnel will be doing is  
24 performing their inspection procedure. If there is  
25 non-compliance found, they will take whatever official

1 control actions necessary. They will complete their  
2 non-compliance report, and there will be an expectation that  
3 plant management will respond with corrective and preventive  
4 action.

5 The action will be taken on the specific product.  
6 It is not a systems determination when you're dealing with a  
7 wholesomeness, economic adulteration or labeling, so our  
8 actions there are similar to what our actions are today in  
9 those arenas.

10 I apologize for this particular slide. I do not  
11 know what happened there, but this is a comparison of PBIS  
12 previous to HACCP and under HACCP. The old directives were  
13 5400.1 and 5400.2, 8800, 8800.3 and 8800.10. They are now  
14 replaced with the directives we have been talking about.  
15 Directive 5000.1 is the HACCP salmonella SSOP and E. coli  
16 implementing directive, 5400.5 is how PBIS will work to  
17 support HACCP, and 8800.2 is our general overall  
18 introductory PBIS directive.

19 What then you will see is that under the current  
20 system the inspection system guide is set up with processes,  
21 CCPs and tasks, inspection tasks. Presently there are 540  
22 inspection tasks. In the new setup under the inspection  
23 system procedures guide we will have activities, elements  
24 and inspection procedures. We have replaced those 540  
25 inspection tasks with 48 inspection procedures to cover the

1 entire range of food safety, wholesomeness, economic  
2 adulteration and labeling.

3 As we said earlier, under the current system we  
4 focus pretty much on defect identification. We have used  
5 the deficiency classification guide and documented our  
6 findings on the PDR. We have usually listed those findings  
7 as Minor, Major and Critical.

8 Under HACCP, and I again refer you back to our  
9 regulatory model, we will make a determination whether we  
10 have a system inadequacy or not, and we will document our  
11 findings on a non-compliance record. We will use the  
12 non-compliance determination guide to identify the findings,  
13 whatever findings, but they will be our findings.

14 If we do not determine we have a system  
15 inadequacy, then they will document whether we are dealing  
16 with a monitoring problem, a verification problem, a record  
17 keeping problem. In the wholesomeness, economic  
18 adulteration or labeling arena we have specific  
19 non-compliance trend indicators. They are in 5400. The  
20 non-compliance determination guide is there. What the  
21 inspector would do is determine which of those trend  
22 indicators are most applicable to the deficiency that they  
23 found.

24 Under our current system, if a plant identifies  
25 corrective or preventive actions and when we had an

1 extended history of repeated non-compliance we used the  
2 progressive enforcement action with the exception of the  
3 SSOPs. The SSOPs were the basis for the enforcement model.  
4 It was our first enforcement protocol, and we have now moved  
5 our entire under HACCP system to that enforcement protocol.  
6 The plant would identify immediate and further planned  
7 actions to prevent a system failure or non-conformance. We  
8 have defined our enforcement protocols previously in the  
9 regulatory model.

10 I believe that is what I have as far as the  
11 process. I believe we are at a break now, and then we can  
12 come back now and do our Q&As.

13 MR. BILLY: Let's break for about 20 minutes, and  
14 then we will get into the Q&As.

15 (Whereupon, a short recess was taken.)

16 MR. BILLY: I would like to get started again. If  
17 everyone would take their seats? We are going to get  
18 started again.

19 We realize that we have covered a lot of material  
20 already. Several people came up and asked if it would be  
21 possible to provide copies of the slides, so we are going to  
22 do that. That is being worked on now, and we will have that  
23 available for you.

24 We also want to encourage you to take time as you  
25 can to look at the materials that have already been provided

1 this morning. When we get to the afternoon session, you  
2 will notice there is an awful lot of time towards the end.  
3 It is fair game to go back and bring up issues that were  
4 provided in the materials this morning.

5 As you get a chance to look at the directives and  
6 the other information, feel free if you think of something  
7 you did not think of this morning. It is not a lost chance.  
8 You can come back at it. It is about trying to communicate  
9 and share information with you. We want to facilitate that  
10 as much as possible.

11 Mark Mina wanted to add a couple of points  
12 regarding the training to get started.

13 DR. MINA: We have embarked on an extensive  
14 training, as you have probably seen a little bit earlier  
15 this morning, for our inspectors. In addition to that, we  
16 wanted to provide the opportunity for industry trainers if  
17 there is interest on industry's part to assign people to  
18 conduct their own training. We shared the same material we  
19 give to our inspectors with industry trainers.

20 We had one session the first week in December at  
21 College Station. It was fairly well attended. I understand  
22 we had about 80 people that participated in that training.  
23 We are scheduling another session January 13, 14 and 15. If  
24 there is interest, you need to contact Terry Harris from the  
25 HACCP Alliance and indicate specifically that you are

1 interested in the FSIS training program.

2 We go through the same detail we go through with  
3 our inspectors in the training so there will be a common  
4 understanding of what we train our inspectors on.

5 MR. BILLY: Yes. It is essentially taking the  
6 eight days of training and compressing it into three, but  
7 going through the same materials. Since these are HACCP  
8 trainers they are pretty familiar with a lot of the  
9 material, but it gives us a clear sense I think of how we  
10 are providing the information and how we are answering  
11 questions and that kind of thing.

12 Let's open it up now. What I would first like to  
13 cover would be the HACCP training area, given the material  
14 that was presented by Ilene and Barb, and whether you have  
15 any questions about our training, our strategy, approach,  
16 how it is working, material that was actually presented to  
17 you here this morning.

18 Are there any questions about that? Rosemary?

19 MS. MUCKLOW: Tom, I think it was Mark who said  
20 that you have 1,700 people to train. You have about 600  
21 already done. You are moving into the balance of them.

22 You have not mentioned at this point the GS-7  
23 people that are not being trained. As you know, that has  
24 been a major matter of concern to the industry. Can you  
25 please tell us what kind of training or information or

1 guidance or instruction?

2 All of those people carry the mark of inspection,  
3 wear the mark of inspection, wear the badge of inspection  
4 and have authority under the law. Our industries have been  
5 very concerned that they may not be as well informed and yet  
6 have every right as a Government official to take regulatory  
7 action. We would appreciate your clarifying that for us.

8 MR. SMITH: We have not completed all our employee  
9 interaction and discussions, but our proposal and what we  
10 are training and going forward with is that only GS-8 and  
11 above employees will be trained in HACCP because they have  
12 off line duties.

13 Our GS-7s perform antemortem and postmortem  
14 inspection, and that is not affected by this HACCP  
15 implementation. Therefore, there is no HACCP training that  
16 needs to be delivered at this point.

17 MS. MUCKLOW: So they are getting nothing at all?

18 DR. MINA: They are getting some things, Rosemary.  
19 They are not getting the full blown eight days of training.  
20 However, we doing a couple things with the GS-7s.

21 One of them that I have emphasized to the district  
22 managers as extremely important is for us to communicate,  
23 particularly during this period of change, particularly  
24 communicating with the in plant inspectors and inspector in  
25 charge, and that responsibility lies on the circuit

1 supervisor as was mentioned earlier.

2 We will have a supervisory conference in January,  
3 and this is one of the points that we want to emphasize to  
4 them. To that end, we have told the district managers they  
5 can hold work unit meetings with the in plant inspectors and  
6 inspectors in charge throughout the country. This is an  
7 expensive proposition, but we have funds allocated for that  
8 purpose.

9 We want to make sure that everyone in the plant  
10 understands the direction and the philosophy and the  
11 cultural change that we have been talking about in  
12 Washington. That is not necessarily training per se, but  
13 that is going to put them on equal footing in terms of  
14 understanding the direction of where we are going.

15 In addition to that, we will eventually train the  
16 GS-7s, but that is tied to the HACCP pilot process.

17 MS. MUCKLOW: Are you providing any written  
18 materials to them? If so, can we be provided with those?

19 DR. MINA: Well, they would be provided with  
20 probably at least the questions and answers that we have  
21 been getting from the field. That is distributed to anyone  
22 and everyone.

23 MS. MUCKLOW: The what?

24 DR. MINA: Questions and answers that we get  
25 through the facilitator when they conduct training. All



1 these questions are raised, and we respond to those.

2 MR. BILLY: Okay.

3 MS. NESTOR: My name is Felicia Nestor, Government  
4 Accountability Project.

5 Dr. Mina, you might have just answered part of my  
6 first question, which is when Dr. Arnold was reporting that  
7 the training had gone so smoothly, I had gotten a different  
8 impression from the inspectors that I had spoken to at the  
9 train the trainers session and also the subsequent training  
10 of the inspectors sessions.

11 I was just wondering whether someone would comment  
12 on that? There seems to be a discrepancy between everything  
13 is fine and what I am hearing from inspectors and what is on  
14 the inspector home page.

15 Now, you say that there is a series of questions  
16 that have been collected, and they will be answered so  
17 that --

18 DR. MINA: Yes, that's correct.

19 MS. NESTOR: -- the very important questions that  
20 the inspectors have about this will be written down and  
21 answered? Okay.

22 My second question is this. In your conference  
23 for the supervisory personnel, you mentioned a buy in. I am  
24 assuming what that means is support from the supervisors for  
25 this program is required. I am wondering. That does not

1 give the impression of being open to changes that are being  
2 demanded or seen as necessary by the front line personnel.

3 I know that there are a lot of concerns with the  
4 way SSOPs were implemented. If you make one of the  
5 performance standards for a vet that they have to buy into  
6 this program and support it 100 percent, that does not leave  
7 room for improvement, as far as I can see, from people that  
8 know what is going on in the field.

9 DR. MINA: Let me address your question, Felicia,  
10 on the training. Dr. Arnold was quite correct in describing  
11 the positive aspect of the training. I would be less than  
12 truthful to say here that 100 percent of the trainees  
13 understood perfectly everything we taught them.

14 We have some questions because of the complexity  
15 of the training, and probably the eight days is not going to  
16 satisfy every inspector in terms of receiving this complex  
17 training. We intend to address those issues on a case by  
18 case basis and make sure that everyone has that common  
19 understanding of what is expected in terms of implementing  
20 HACCP and how they perform their job on January 26.

21 That is not going to be the end of the line. We  
22 are going to go back and take a second look at how the  
23 training was implemented and review that and make  
24 adjustments and tweak it. That is what we talked about  
25 earlier about beginning the implementation process on

1 January 26.

2 Your second question was about buy in and a  
3 question about whether we have 100 percent buy in. We have  
4 a large work force, as you all know. Selling and marketing  
5 new ideas and new concepts requires this extensive  
6 communication process. I am confident, and I am going to  
7 tell you right here that I think most of our work force are  
8 committed to the HACCP implementation and the concepts of  
9 inspections in the future.

10 Change is not easy. People perceive change in  
11 different ways, and they accept it and adapt to it in  
12 different ways. This is a difficult process for any  
13 organization that goes through training. It is not unique  
14 to FSIS or this particular industry. That is a normal  
15 process, but we will overcome that, we are very confident,  
16 because of the things that we did to prepare for that  
17 change.

18 MR. BILLY: I think it might be useful to ask  
19 Ilene and Barb to make any comments as well.

20 DR. ARNOLD: Yes. I would like to at least make a  
21 comment about the train the trainer program because I was  
22 also involved in that and was down in Texas to help train  
23 the new facilitators.

24 In my opinion, that program was excellently put  
25 together. The week of training that the new facilitators

1 had was excellent. The material that was given was  
2 excellent. The people that I spoke to while I was down  
3 there and actually helped train had a very positive  
4 attitude.

5 I am not really sure who you spoke to. I know  
6 that there were one or two people that really didn't want  
7 the job of being a facilitator, and maybe that's who was  
8 being negative about it. Most of the people are very  
9 enthusiastic about being facilitators, about the change and  
10 being involved in the change process.

11 As we learned last year in our first module about  
12 moving through change, there are five stages that we go  
13 through when we go through these changes. Even some of the  
14 facilitators are going through the change.

15 I know that when we first were presented with the  
16 material a lot of people have the reaction that oh, this  
17 isn't going to work, but then they see how it works and go  
18 through the bargaining and the different stages. I know  
19 that by the end of the three weeks when we left to go out to  
20 facilitate the new material that we had been given,  
21 everybody had accepted their job and their responsibility  
22 and were enthusiastic.

23 I think being a facilitator myself that I am  
24 enthusiastic, and the people that I help facilitate and  
25 train with this material feel the enthusiasm that I have for

1 the material and, therefore, I impact a positive attitude.  
2 It helps them through the change process. I think that that  
3 is a very important step when you are a facilitator.

4 I'm sure that of the 120 some odd facilitators  
5 there are a few facilitators that are not as positive as I  
6 am. If you're not positive, that will affect the people  
7 that are participating in the facilitation. With any  
8 program, nothing is perfect. I am sure there are those  
9 people out here, and, of course, those happen to be the  
10 people that are on the Web and are the people that want to  
11 have the negativity associated with the program.

12 In my opinion, the people, as I said, that I am  
13 working with are very positive. The material is positive.  
14 I hope that the next session that I facilitate will continue  
15 to be as positive as the one that I have facilitated. That  
16 is all I can comment on.

17 I know that the people that I communicate with on  
18 HP Desk that are other facilitators have had similar  
19 experiences. That is the experience that I like to talk  
20 about, and I like to be positive so that we do have a  
21 positive outcome.

22 DR. MASTERS: The only thing that I would add to  
23 that is that in addition to the three week process that we  
24 had for our facilitators, when they were sent back to their  
25 duty stations we provided an additional 36 hours for them to

1 go through the materials to make sure they were comfortable  
2 with the material and understood the material and were  
3 available for any questions that came up as they went  
4 through the materials.

5 I think a lot of people when they went back and  
6 had that opportunity felt much more comfortable with the  
7 material, and that helped in their ability to go out and  
8 facilitate.

9 Additionally, this year we have put in place an  
10 audit program where we are out auditing facilitation  
11 sessions. We have been out for the last two weeks doing  
12 that, and so far people are following the facilitation  
13 program properly. We are finding with the people we are  
14 talking to and the places we are visiting that things are  
15 going very well.

16 MS. SIEMENS: Angie Siemens with Oscar Mayer  
17 Foods.

18 You have already mentioned that we have had 600  
19 inspectors already trained. Barbara, you also mentioned  
20 that through the training you have had various policy issues  
21 come up and clarifications that have been made.

22 I understand that we will have supervisory  
23 training not until the first full week of January. How are  
24 you going to communicate back to those inspectors the policy  
25 decisions and clarifications for those folks that have

1 already gone through the training?

2 MR. SMITH: We have a couple of things in place.  
3 One is every HACCP plant or plant that comes under HACCP  
4 implementation, every large plant now has a computer and is  
5 on our e-mail. As we have our Q&As and work with if there  
6 is a policy change after they've been trained, that will be  
7 instantaneously communicated to all 304 plants  
8 simultaneously at the same time.

9 We will also reinforce if there is any significant  
10 variation or change. That will be communicated at the  
11 supervisory conference and then will be one of the things  
12 that people would be looking for when we implement our  
13 supervisors to see that that has been communicated.

14 Each facilitator in the country now has a laptop  
15 computer. Like I said, each plant where we are implementing  
16 HACCP has a computer. We can communicate instantaneously  
17 with all these people at the same time.

18 MR. BILLY: Kim?

19 MS. MUCKLOW: Rosemary Mucklow, National Meat.  
20 Just to follow up, Bill, there was some discussion about  
21 maybe doing some correlation between industry and inspection  
22 to try to make sure everybody is seeing the same thing  
23 through the same eyeglasses. Is that going to happen, or is  
24 that just a pipe dream?

25 MR. SMITH: I think that is one of the major goals

1 we are trying to get out of the planning awareness meeting.  
2 The plant and the inspection team at that plant sit down and  
3 go through that plan. I think that will accomplish that  
4 goal.

5 MS. MUCKLOW: But any national correlation, any  
6 trying to bring this together, you know, of the seesaw?  
7 That guy, he did it differently. We have had that for  
8 years. You know that.

9 MR. SMITH: Again, I think as Mark was saying we  
10 always get constant feedback. Through these public meetings  
11 is a good way of doing that. We are always open to the  
12 associations bringing this in, and then we can through  
13 working at meetings or through our electronic communication  
14 capability that we now have, we can correlate that.

15 We will be doing an evaluation of HACCP just like  
16 we did with the SSOPs, and then if there are strengths or  
17 weaknesses we need to work on we will address them through  
18 that. There are a number of ways of doing that.

19 DR. MINA: If there is a need to correlate in a  
20 specific location, a specific situation, we are willing to  
21 do that, Rosemary.

22 In addition to that, what we are planning to do  
23 also is to follow up on the implementation like we did with  
24 the SSOPs. It is premature to schedule that right now, but  
25 a few months after we implement I think we need to go back



1 and see what we did and make some adjustments if they are  
2 needed.

3 MR. BILLY: I assume this will also obviously  
4 impact the training that will commence right after the first  
5 of the year for the next set of plans, so this will be a  
6 continuous refinement process as we work through  
7 implementation of HACCP, through all the plans. This is not  
8 one shot. This is a whole process that is underway.

9 I have Angie, and then Kim, Howard and Dane.  
10 Angie?

11 MS. SIEMENS: Angie Siemens, Oscar Mayer Foods.  
12 Just to follow up, I know you are doing the communications  
13 to the inspectors via the laptops and the Q&As. We also had  
14 the industry training that you put on a couple weeks ago.

15 How can the industry also be made aware as those  
16 policy changes are made so that we are on the same  
17 wavelength as where you are?

18 MR. SMITH: First, we are not seeing major policy  
19 changes. I don't want to have a major misconception. It is  
20 more interpretation or a question on how we are doing  
21 something.

22 I think Pat has already explained any policy  
23 determinations would be through Federal Register notice, so  
24 the industry would certainly be notified of those. I do not  
25 see inspection methodology having been explained in the

1 implementing directives. If there is in training that we  
2 are doing something different, and I'm not sure what that  
3 would be, but if anything would come up we have the  
4 International Alliance for communicating in our training.

5 I'm sure we will publish in the white papers or  
6 Federal Register notice anything that we would be changing  
7 so the industry knows what we're doing.

8 MR. BILLY: Kim?

9 MS. RICE: Kim Rice, American Meat Institute.

10 Can we go back, though, just for a second on those  
11 interpretations? I think those would still be useful for  
12 the industry to have as well.

13 MR. SMITH: I think we provided Q&As on SSOPs, and  
14 I don't see why we couldn't do that with HACCP also.

15 MS. RICE: Okay. Could you spend a few minutes on  
16 the new non-compliance record in just going over it? I have  
17 some questions, and I do not want to jump into the questions  
18 before everybody in the room understands the new system.

19 MR. BILLY: Can we hold that until after we finish  
20 the training --

21 MS. RICE: Okay.

22 MR. BILLY: -- unless it is how we are training on  
23 that? Is that your question?

24 MS. RICE: No.

25 MR. BILLY: No? Okay. We will come back to it.

1 MR. MIRTSCHING: Warren Mirtsching with Monfort.

2 Question for Dr. Masters. You have supervisory  
3 conferences and enforcement conferences that are going to  
4 take place in January and February. You made reference that  
5 the roles of each of those individuals was going to be  
6 explained to them. Is that already in documented form, and  
7 is it available to industry?

8 MR. SMITH: Could you repeat the question, please?

9 MR. MIRTSCHING: The question is you have  
10 supervisory and enforcement conferences scheduled for  
11 January and February. Those are guidelines or roles that  
12 are going to be communicated to those individuals. I would  
13 like to know if that is documented and available to the  
14 industry.

15 MR. SMITH: Again, I think we have always made our  
16 training available. We have not completed that yet, but  
17 when we do have our materials completed then we will make  
18 those available like we do all of our training material.

19 MR. MIRTSCHING: Thank you.

20 MR. ISLEY: Howard Isley, Widmark Foods.

21 Bill, I have a question dealing with  
22 communication, electronic communication. Throughout the  
23 United States we have several TA plants which are large, in  
24 excess of 500 employees. Are they considered also in terms  
25 of this electronic transfer in terms of laptop computers?

1           MR. SMITH: Yes. TA plants are federal plants,  
2 and, yes, they will have the computers in place and will be  
3 on the same communication network as everybody else.

4           MR. BILLY: And I assume the inspectors are being  
5 trained as part of this for the large plants?

6           MR. SMITH: Yes.

7           MR. BILLY: Dane?

8           MR. BERNARD: Dane Bernard, National Food  
9 Processors Association. First of all, I compliment you on  
10 your recognition of the need for ongoing training. I think  
11 we are all going to learn more about HACCP in the next year  
12 than maybe we care to, but certainly more than we have in  
13 the last ten years.

14           It might be worthy of consideration that the need  
15 for additional information might go beyond what can be done  
16 by simple e-mail. You may have to think about some more  
17 intense types of training somewhere down the line.

18           Questions. Mr. Billy, you may want to hold these  
19 until later, but it came up during Dr. Arnold's  
20 presentation. The mention of non-compliance trend  
21 indicators came up in relation to PBIS in terms of E. coli  
22 testing.

23           There was another reference that I would like a  
24 little clarification on. Again, it is up to you as to  
25 whether you want to do it now or hold it until later, and

1 that was Training Module 9-D on consumer protection portion.  
2 I would just like a little clarification on those terms, if  
3 I could get them.

4 DR. ARNOLD: That actually relates back to the  
5 non-compliance report. There is Block 9 on that report. I  
6 believe in the 5400.5 there is actually an example of that.  
7 I am not sure. I don't remember exactly what page it is,  
8 and I don't have that in front of me, but it is one of the  
9 attachments.

10 MR. SMITH: Attachment 3.

11 DR. ARNOLD: Attachment 3 is what I am being told.  
12 If you look at that non-compliance report, you will see that  
13 on Block 9 that there are a number of different blocks  
14 relating to SSOP and HACCP. Does everybody see that?

15 MS. MUCKLOW: What page is it?

16 DR. MASTERS: Page 29 in 5400.

17 DR. ARNOLD: Do you see that? The title of Block  
18 9 is Non-Compliance Classification Indicators. When we talk  
19 about the non-compliance trend indicators, those are the  
20 indicators that the inspectors are learning about and  
21 learning how to use in the training session.

22 MS. MUCKLOW: I do not think we are all on the  
23 right page. Some of us are slow.

24 DR. ARNOLD: Page 29, 5400.5, the inspection  
25 systems directive.

1 MS. MUCKLOW: We were in the wrong book.

2 MR. SMITH: Actually, the non-compliance  
3 determination guide is Attachment 5 to this directive and is  
4 starting on Page 35. We will be glad to go in depth on  
5 that.

6 MS. MUCKLOW: We are on the right page. Now you  
7 can talk.

8 MR. SMITH: We will go in depth I think once we  
9 move from the training on that.

10 MR. BILLY: Yes.

11 MS. MUCKLOW: You will tell us later now that we  
12 found the right page?

13 DR. ARNOLD: I just wanted to tell you that when I  
14 reference that in the training material, that is the portion  
15 of the non-compliance report that the inspectors are  
16 actually learning about what they are and how to use those.  
17 The definitions are also in this material.

18 MR. BILLY: Since we are here, why do we not work  
19 through it? Then we can get it off the table.

20 MR. SMITH: Okay. If you go to Page 29, the  
21 non-compliance record, it is set up and looks a lot like a  
22 process deficiency record. They identify the name and title  
23 of the plant, and we document relevant regulations.

24 You can see there is a piece there whether your  
25 non-compliance is in HACCP, SSOP or Other. This is where we

1 depart from the process deficiency record. We used to have  
2 the deficiency termination guide, and you would answer those  
3 three questions and determine whether you had Major, Minor  
4 or Critical. That is all gone. That has been replaced by  
5 non-compliance classification indicators.

6 For SSOPs you can either have monitoring,  
7 corrective action, record keeping or implementation  
8 non-compliance. That is defined in that attachment. I do  
9 not know if we want to go into each of those in detail, but  
10 I think it is pretty well defined in Attachment 5.

11 In HACCP, you can have a non-compliance in  
12 monitoring, corrective action, record keeping or plant  
13 verification. Those are the things we talked about this  
14 morning. If we had a verification non-compliance that was  
15 not carried out, that block for Plant Verification would be  
16 marked.

17 We have Product, and that is where under Product  
18 our product wholesomeness and economic adulteration issues  
19 are. If you have a non-compliance with a product outside of  
20 a food safety issue, it is either an economic adulteration,  
21 a mis-branding or protocol. We have certain things, certain  
22 processes like injecting emulsified trimmings, that are done  
23 under special process, so there is a non-conformance one of  
24 those. That block would be marked there.

25 For Facility, again we either have lighting,

1 structural or outside premise, or product based  
2 non-conformance. The product based would be today we have  
3 defined an SSOP and we have always defined an SSOP failure  
4 as a direct product contamination. If we don't have direct  
5 product contamination then we don't have an SSOP failure,  
6 but we still have a non-compliance with the regulatory  
7 requirement. That's where that would go is under Product  
8 Based.

9 With E. coli, it is laid out in the directive that  
10 the plant should be taking samples, recording results. If  
11 that is not being done, that is where that would be marked  
12 as a non-compliance.

13 There is a whole in-depth description, but  
14 basically you identify what your non-compliance relates to.  
15 In SSOPs and HACCP it is either monitoring, corrective  
16 action, record keeping or implementation. You classify and  
17 put it on one of those. With the others, again if we're  
18 dealing with products and it's not a food safety issue then  
19 you either determine whether you're dealing with economic  
20 adulteration or mislabeling. With the facility, again  
21 lighting, structural or outside premise or product based.

22 That replaces classification. There is no more,  
23 and I will say it again, Critical, Major, Minor. That is  
24 gone with the implementation of HACCP.

25 MR. BERNARD: Thank you, Bill. A follow up, if I



1 may. Dane Bernard, National Food Processors Association.

2           There are a number of questions that come up when  
3 you begin to look at this. One is the implications of a  
4 non-compliance in the A and B categories, which are SSOPs  
5 and HACCP. I am presuming that we are looking at those in  
6 relationship to, you know, likelihood of health risk versus  
7 maybe a letter concern on the part of the Agency. I would  
8 like your comment on that.

9           The words trend indicator that were used in the  
10 description in what you are training, non-compliance trend  
11 indicator, I am wondering if there is in fact what  
12 statistical process control people would look at in terms of  
13 some trend analysis on data. That is kind of what triggered  
14 my initial questions. Thanks.

15           MR. SMITH: And that is the purpose. The Agency  
16 will, because we have on the PBIS schedule. These trend  
17 indicators will be marked, and we will create a data base,  
18 and we will be doing trend analysis on these.

19           MR. BERNARD: Any comment on the first part of the  
20 question in terms of the categorization, SSOP/HACCP  
21 non-compliance versus consumer expectation non-compliances,  
22 other regulatory matters?

23           MR. SMITH: I think we have done that with our  
24 regulatory models, and that is why I had two regulatory  
25 models up there.

1           SSOP and HACCP was where we had a systems  
2     determination. If the system was determined to be  
3     inadequate from the Food Safety perspective, then we were  
4     using our withholding the marks of inspection and that  
5     enforcement protocol.

6           That's where I said for things like product  
7     facility that we would be taking our normal actions so they  
8     would be product based. If we had let's say a net weight  
9     deficiency, the action would be taken on that lot specific  
10    to that net weight problem, not all the products in the  
11    plant but from the Food Safety perspective.

12           Yes, A and B are significantly different and have  
13    different enforcement protocols than C, D and E.

14           MR. BILLY: And we will get more into that this  
15    afternoon, into a little more detail on A and B.

16           Katie, the same point?

17           MS. HANIGAN: Yes. Bill, could you clarify? I  
18    guess I did not hear. The box next to E. coli that says  
19    Other, what did you say falls under Other, please?

20           MR. SMITH: That would be the plants are on an  
21    ongoing basis sampling at the frequency that has been  
22    identified, that they are recording those results and that  
23    they are reacting to those results as listed in the  
24    regulations.

25           MS. HANIGAN: Thanks.

1 VOICE 1: Could you repeat that, Bill? We can't  
2 hear very well back here.

3 MR. SMITH: That would be where plants are taking  
4 their samples at their specified frequency, maintaining the  
5 techniques that maintain the integrity of the sample, that  
6 they are recording their results and that they are reacting  
7 to those results either through if they are expunging  
8 statistical process control or excision, M&Ms, or in poultry  
9 in the case of boilers they only have an M&M option on that.  
10 There is a checklist for that as Attachment 5 of FSIS  
11 Director 5000.1.

12 MR. BILLY: Are either of you going to ask  
13 questions on the same topic or a different topic? The same  
14 topic?

15 MS. NESTOR: On training.

16 MR. BILLY: On training? Okay. Any other  
17 questions about this particular area? We will continue on  
18 training, but I mean on this particular issue or question.  
19 No?

20 Felicia, you are next then.

21 MS. NESTOR: I heard awhile ago that not all the  
22 inspectors have been trained in SSOPs. Is that correct, as  
23 far as you know? If they have not, what percentage still  
24 have to be trained in SSOPs?

25 My second question is I know you did your SSOP

1 evaluation. Part of that was finding out from inspectors  
2 how they felt the training went, what they thought might  
3 need to be changed and then also a review of how they were  
4 in performing the new tasks such as writing the descriptions  
5 on the PDRs.

6 I am wondering. Did you find that their  
7 assessment of how well they understood how to write a PDR  
8 matched what you found about their ability to write the new  
9 very detailed PDR? In compliance actions were there cases,  
10 and if so what percentage of cases, where a compliance  
11 review was sought that was disenabled by insufficient or  
12 inadequate documentation on PDRs?

13 MR. SMITH: First of all, the results of the SSOP  
14 evaluation have not been finalized or published yet. There  
15 were some trends that we were made aware of earlier that we  
16 made sure that information got into the HACCP training.

17 I am not aware, other than a brand new employee,  
18 of anyone who has not received SSOP training. You can never  
19 say 100 percent, but I think we are 99.999 percent. I am  
20 not aware if they have not.

21 Now, there were different types of training with  
22 the SSOP. Again, the GS-8 and above received the full three  
23 day training because they had responsibility not only for  
24 pre-operational but operational sanitation, whereas the  
25 GS-7, they rotate through pre-operational sanitation so they

1 received one day of training and then their responsibilities  
2 are on line. That is why there was a difference.

3 I believe that it is the difference in the one  
4 day, the GS-7 training and documentation technique and  
5 understanding why we are doing what we are doing. I agree  
6 that there are differences and that we are working on that  
7 through the work unit meetings.

8 One of the major reasons we have made the decision  
9 that anybody who is trained in HACCP needs to receive the  
10 full HACCP training is that that emphasis then goes to the  
11 population that is going to be performing HACCP  
12 verification, which is GS-8 and above.

13 One of the reasons why, as Mark said, it will take  
14 us quite a bit longer period to train GS-7s is because, one,  
15 they don't have responsibilities right now and so we need to  
16 determine, one, how do you get 3,000 people off the line to  
17 train them -- that is quite a task in and of itself -- and  
18 keep that line staffed while you are doing that.

19 Two, if you don't have direct application to use  
20 the skill once you have trained it, is it worth training  
21 until you do have that application? I think that is all  
22 wrapped up in the pilot.

23 There are a number of reasons compliance officers  
24 can go into a plant and determine with the district manager.  
25 Compliance officers do not make that determination in the

1 plant. The district manager makes that determination of  
2 whether we go forward. Compliance officers build a case  
3 file.

4 I don't know if there are percentages where the  
5 documentation was not sufficient because it was ineligible.  
6 If there are, there are very few cases like that. I think  
7 it is more that we look for the linkage that I talked about  
8 that you document.

9 I have said this numerous times in SSOPs, so I am  
10 not saying anything new here. You have to document when you  
11 would make a system determination that, one, you have  
12 regulatory compliance. Two, you have to document in ongoing  
13 places bases that the plant did not execute its plan, and,  
14 three, and critically important whether you are talking  
15 SSOPs or HACCP, is they are failing to implement and execute  
16 their corrective and preventive actions.

17 I can't tell you how many times that that decision  
18 is based on the fact that the plant said they were going to  
19 do something to correct and prevent it from reoccurring, and  
20 it doesn't happen. That is basically the determination that  
21 it is made on. Now, you can always say something is not  
22 legible or something is not documented right. If we find  
23 that, we correct it.

24 MS. NESTOR: So not a high percentage of actions  
25 that do not go forward because inspectors aren't linking?

1 MR. SMITH: Not that I'm aware of, and I've been  
2 involved in a lot of them.

3 MR. BILLY: Down at the end of the table? I  
4 cannot see your name. Sorry.

5 MS. FORD: My name is Ginger Ford, and I'm with  
6 Choctaw Maid. I had a question regarding the non-compliance  
7 record.

8 How is this going to relate to regulations that do  
9 not apply to HACCP and food safety; more specifically, for  
10 instance, your moisture procedure rotations? If you violate  
11 that, how are you going to document this if there are no  
12 PDRs?

13 MR. SMITH: If you turn to Page 29 --

14 MR. BILLY: Which document?

15 MR. SMITH: -- of Attachment 5400.5, if you go to  
16 Line 7 you will see the relevant section page of  
17 establishing a procedure plan that has HACCP, SSOP or Other.  
18 Moisture absorption or moisture control would be documented  
19 under Other.

20 Line 8 is ISP Code. There is an ISP procedure  
21 that moisture retention comes under, and that would be the  
22 procedure it would be documented under. If there was a  
23 non-compliance, C would be marked as Product. My guess  
24 would be that the economic adulteration block would be  
25 marked for the non-compliance trend indicator.

1 MS. FORD: You would determine it adulteration  
2 just because RPMs were not set right on the chiller? This  
3 is an example that I can think of off the top of my head.

4 MR. SMITH: Again, hopefully we teach our people  
5 what is known for a fact and reasonable to assume. If RPM  
6 is off in and by itself, I hope we're not making moisture  
7 control determinations based on that alone, but if RPM is  
8 off that indicates either we are having excessive pickup --  
9 one of the possibilities could be excessive pickup, and it  
10 might be a trigger to investigate further. That would be  
11 written in the description of the non-compliance under Block  
12 10.

13 Again, the plant defines in their moisture control  
14 procedure, and it has been awhile since I have done that,  
15 but again the plant defines where they are going to operate  
16 their moisture control, their RPMs at and their drip line  
17 speed at, the end result being that you have moisture pickup  
18 that meets the regulatory requirements.

19 If you are not executing the plan and one of the  
20 critical features is RPMs, that is something the inspector  
21 would focus on to make the determination.

22 MS. FORD: When will the new regulatory updates be  
23 out, the changes, the regulations?

24 MR. SMITH: Do you mean on moisture control?

25 MS. FORD: No, sir.



1 MR. SMITH: On HACCP?

2 MS. FORD: A part of the Federal Register said  
3 that you all would re-evaluate regulations and update.

4 MS. STOLFA: We are re-evaluating our regulations  
5 on a continuous basis. We have made a commitment to do  
6 first the review and re-evaluation of those regulations that  
7 are most directly related to the HACCP regulations  
8 themselves, so we are sort of looking at the food safety  
9 side of our regulatory requirements first and slowly but  
10 surely moving into food safety performance standards.

11 It takes us forever to get even the smallest  
12 regulation out, so I can't be either specific or highly  
13 hopeful about how rapidly such a change might be made, but I  
14 want to assure you that we are doing it as rapidly and as  
15 systematically as we can.

16 MR. BILLY: What are we working on now, just to  
17 give them some sense of what is in the works?

18 MS. STOLFA: Well, the principal task is for HACCP  
19 consistency. We are in the comment and analysis period for  
20 the sanitation performance standard. We have a series of  
21 product category performance standards that we need to do in  
22 order to get rid of some of the command and control features  
23 of the current regulations and make it possible for people  
24 to meet food safety performance standards without doing  
25 things exactly the way they used to in the past.

1           We have a sort of different series of these are  
2 non-food safety regulations that get brought up by various  
3 processes. We have some things going on that are brought up  
4 because members of the public are particularly concerned  
5 about them, but our focus right now is on the food safety  
6 performance standards to sort of flush out and provide the  
7 substance to the HACCP system.

8           MR. REYNOLDS: Bryan Reynolds with Gol-Pak  
9 Corporation.

10           Under the training that the inspectors are getting  
11 right now, they are being told that they are inspecting for  
12 processes and not particular products, right? There are  
13 nine different processes that have been explained.

14           My question is this. Are there any provisions,  
15 and I spoke with a couple ladies earlier, about retraining  
16 inspectors at a later date, some refresher training?

17           We have a plant that will not go under HACCP until  
18 1999. However, our inspectors the last two weeks just went  
19 through the HACCP training. If they don't have to use this  
20 for a year, has the Agency considered retraining of  
21 inspectors in case they forget what they have been taught  
22 because we are talking about just in time?

23           The way the 5000.1 directive reads, there is a  
24 statement under Initial Plan Development that HACCP plans  
25 for each of its products. Now, if they forget between now

1 and then that they are talking about processes and not one  
2 individual product, they may expect us to have 800 HACCP  
3 plans instead of nine, 15 or whatever it takes. Has the  
4 Agency thought about how they are going to retrain and  
5 refresh these folks?

6 MR. SMITH: Again, obviously I don't know whether  
7 your plant is part of a patrol. Our plans are to train  
8 people so they can utilize this right away. Obviously there  
9 must have been a misinterpretation then if you are not  
10 starting until 1999 that your plant was under the big plant  
11 implementation.

12 If you run into that situation, you need to  
13 contact your district manager so we can make sure that the  
14 folks in that situation -- it would be very beneficial for  
15 them to go back through because that is the whole concept of  
16 just in time training. You train somebody so they can use  
17 the skill right away.

18 If they can't utilize the skill for a year, then  
19 definitely we would probably be looking at retraining.  
20 Hopefully we didn't have that many instances of that  
21 occurring.

22 MR. REYNOLDS: One other question. You spoke  
23 about pre-shipment verification, and you had the folks up  
24 here indicating their individual jobs. Maybe it is just me,  
25 but it was my impression that you were actually adding a

1 separate step past the one of verification that the HACCP  
2 plan regulation calls for, somebody to look over everything  
3 else after somebody else has already verified and the  
4 monitoring has been done before you ship product.

5 Let me give you an example. A lot of companies I  
6 am sure have seen both. If you are in a situation where you  
7 are producing a product and it is going straight from the  
8 production line to a truck to be shipped, are we expected to  
9 hold that product even if it is going to an outside facility  
10 that we control for storage purposes because we do not have  
11 enough freezer space? Are we expected to have all the  
12 paperwork reviewed before that truck can leave the lot?

13 MR. SMITH: What the regulation says is prior to  
14 shipping product the establishments shall review the records  
15 associated with the production of that product, document it  
16 in accordance with the section to assure completeness,  
17 including the determination that all critical limits were  
18 made and, if appropriate, corrective actions were taken,  
19 including the proper disposition of product.

20 Where practical, this review shall be conducted,  
21 dated and signed by an individual who did not produce the  
22 records and preferably by someone trained in accordance with  
23 417(r) training requirements.

24 No, that does not mean that you have to stage  
25 everything. I'm sure there are a number of continuous

1 operations where the prior to shipping review can be a  
2 continuous activity just like monitoring and verification.

3 MR. REYNOLDS: But it does have to be done before  
4 the product can go to an outside storage facility? Say we  
5 have a freezer across town that is not on the lot because we  
6 don't have enough space on our premises. We have to verify  
7 that paperwork before that product can leave our lot to go  
8 across town to a storage facility?

9 MR. SMITH: Again, I think it is your HACCP plan.  
10 You need to define what you are going to do. If you are  
11 going to do that, that is a critical importance of the plant  
12 awareness process so inspectors know. If it's an unexpected  
13 facility, then we may have to find other ways to verify,  
14 including the use of compliance personnel or something.

15 It depends on what you're doing and how you're  
16 doing it and is that storage or is that the first part of in  
17 distribution. All those things factor in. We're not going  
18 to make those determinations. You are.

19 You have to determine how you are going to meet  
20 this particular requirement, and then that should be  
21 explained through the plant awareness process. I can't  
22 emphasize enough the plant awareness process, specifically  
23 for questions just like this.

24 MR. REYNOLDS: Thanks.

25 MR. BILLY: Kim?

1 MS. RICE: Kim Rice, the American Meat Institute.  
2 On the pre-shipment verification, it has been indicated  
3 through the training that you better have a really good  
4 reason not to have three people doing the pre-shipment  
5 verification. At the training for the industry  
6 facilitators, that is how it was presented.

7 It is my understanding from reading the regulation  
8 that where practical, it allows you to have two people doing  
9 it, and it also allows for it to be combined, or are you  
10 expecting to see three signatures, one for monitoring, one  
11 for verification and one for pre-shipment?

12 MR. SMITH: The regulation defines it as where  
13 practical. If it is not practical, we will follow the  
14 regulation, as Pat said. We are not putting any new  
15 requirements in. That would be a new requirement.

16 What you need to be convinced is you do not have a  
17 conflict of interest problem between the person doing the  
18 verifying and pre-shipment review. That is a question that  
19 I think would have to be answered by everybody involved. If  
20 you have answered that, you know, for your situation, that  
21 is fine.

22 MS. RICE: One more question back on that. Can  
23 you do verification and record review at the same time then?

24 Let's say you are in a continuous process, and the  
25 only way to review your records is as you make the product.

1     You have your verifier who goes there four times a day. Can  
2     they do record review and the verification task at the same  
3     time? Is that acceptable?

4             MR. BILLY: You go ahead, and then I want to make  
5     a general observation.

6             MR. SMITH: Again, I think it is hard because I  
7     will keep coming back to we have 6,500 plants out there.  
8     There are 6,500 different ways of doing it. I cannot say  
9     one way or the other if all your verification activity  
10    insures that those critical limits were met and the  
11    monitoring activity was met.

12            The reason for doing this is to determine that all  
13    critical limits were met and, if appropriate, corrective  
14    actions were taken, including disposition of the product.  
15    That must be done before that product goes out if there is  
16    more to that verification activity than the person who is  
17    just verifying the critical limit or monitoring activity was  
18    met.

19            That is why I am saying it is different in each  
20    plant. You tell us how you are going to do it. We sit  
21    down, and we determine and get it explained in the plant  
22    awareness process. We have taught our people if they have  
23    questions about that they are to call their supervisor or  
24    the Technical Center and not act immediately unless  
25    something is extremely obvious that is going to result in

1 unsafe product. Otherwise they are to call their supervisor  
2 or Tech Center, and we will provide guidance on a case by  
3 case basis because again you are dealing with 6,500  
4 different plant.

5 MS. RICE: I just want to bring up that it is  
6 being stressed in the training, at least the training that  
7 we sat through, that it is three separate people.

8 MR. SMITH: We will review that with the training  
9 center.

10 MR. BILLY: I would like to make a general  
11 observation. We here in the Agency have practiced for  
12 several decades the approach of prescribing a very specific  
13 approach. We are working very hard not to do that. It  
14 should be obvious, I hope, and if it is not it will become  
15 more obvious to people.

16 This is a good example where we want to absolutely  
17 stick to the rule and provide flexibility. It is not going  
18 to be perfect. If we're doing that, we should fix that. If  
19 we start to get different interpretations as we implement  
20 HACCP and the deadline passes, we need to deal with those.

21 This is a process that is underway. Not only is  
22 HACCP a process, but this is a process. We are going to  
23 work real hard to come out at the other end of this looking  
24 and functioning differently in terms of being flexible to  
25 allow variation in what is in the end a plant's HACCP



1 program that they need to really answer the question about  
2 what works best for them and what checks and balances they  
3 want in their program. We need to get to the point where we  
4 can turn it back that way.

5 Rosemary?

6 MS. MUCKLOW: This is a policy question for you,  
7 Tom and, depending on your answer, a practical question for  
8 Bill in terms of training.

9 There are a number of those 3,000 plants that are  
10 due to come in 1999 who have indicated that they may want  
11 for a variety of reasons to implement during calendar year  
12 1998. The first question for you is what is the policy of  
13 the Agency in providing inspection under its new HACCP  
14 system to any of those plants that come in, and when those  
15 plants request that is that an irrevocable request? That  
16 means they cannot switch back once having got there.

17 Then the question to Bill is what are you going to  
18 do about training the people in those facilities? What sort  
19 of time line are people talking about and so on?

20 MR. BILLY: First, as a matter of policy we are  
21 going to allow early participation or shift to HACCP. To  
22 accomplish that, we have drafted that and have under review  
23 a Federal Register notice that will not only announce that,  
24 but it will lay out the procedures that will have to be  
25 followed to make that work. It will be a first come/first

1 served basis.

2 It will be accomplished by a plant notifying us.  
3 The notice will spell out the specifics of how that will be  
4 done. It should be obvious that the logistics of getting  
5 the training done as plants line up in the queue and we  
6 schedule the training is going to be an enormous  
7 undertaking. I will let our folks comment more about that.  
8 We have designed this in a way where we have the flexibility  
9 to do that and intend to do that. There will be an  
10 opportunity for plants to come under early.

11 In terms of reversing, in reviewing the matter  
12 with our attorneys we will, upon early entry into HACCP,  
13 enter into a contractual arrangement with the plant that  
14 will make it clear that they have agreed to participate, to  
15 follow the HACCP regulations. We do not intend to provide  
16 an opportunity at that point to shift back. Once you make  
17 the shift to HACCP, you are under HACCP.

18 I suppose in the end that could get sorted out in  
19 some Court somewhere, but that is our intent.

20 MS. MUCKLOW: When will the Federal Register  
21 notice be out?

22 MR. BILLY: Where does it stand?

23 MS. STOLFA: Shortly.

24 MR. BILLY: In the next few days.

25 MR. DANILSON: Dean Danilson, IBP.

1 Bill, conducting a hazard analysis in a HACCP plan  
2 has become a very difficult task and much more difficult  
3 when we are trying to blend the science along with  
4 regulatory oversight and follow the decision rules to come  
5 to whether you have a CCP or not.

6 The question is when we get into the inspector  
7 awareness or plant awareness activity and the plant has made  
8 through the hazard analysis process a decision that a  
9 particular process step is not a CCP and the inspector  
10 and/or circuit supervisor believe that it is, what is going  
11 to happen and who is going to be the ultimate referee on  
12 that?

13 MR. SMITH: That is a good question. What we are  
14 training people to do is we do not do hazard analysis. We  
15 haven't trained our people to do hazard analysis, so they  
16 should not be determining whether something is a CCP or not.

17 If they have questions of that nature, they are  
18 being instructed to call the Technical Center, lay out the  
19 specifics and their concerns. If they cannot get an answer,  
20 one, not to be concerned, or, two, it needs more  
21 information, they will be directed accordingly.

22 If the Technical Center cannot make that  
23 determination, then they will be calling our policy or  
24 public health officials here in Washington, and a  
25 determination will be made there, or it may necessitate

1     somebody going on site to look at it.

2             In the meantime, you have done your hazard  
3     analysis. You have validated your plan. You are producing  
4     safe product. Therefore, we are not taking a regulatory  
5     action to hold up operations while that process is going on  
6     with the exception that if something is extremely obvious.

7             You know, I keep using ridiculous examples to make  
8     the point, but I will go back to if somebody comes in and  
9     says I am cooking frankfurters to 90 degrees Fahrenheit  
10    instantaneously to control hysteria and staph and all of  
11    those, I think anybody in this room can make the  
12    determination of what we are dealing with there, but that is  
13    on a critical limit.

14            If you are making a product under the fully  
15    cooked-keep refrigerated, you would expect to see a kill  
16    step in there, so the obvious things. If it is not obvious  
17    or they just do not like something, they have been trained  
18    to go through their supervisor or their Technical Center.

19            MR. DANILSON: Thank you. While I am up here, a  
20    couple more questions if I may, along the lines of I am  
21    going to term it the now required CCP for zero tolerance  
22    fecal on beef and pork carcasses on poultry.

23            In your analysis or feedback, is the standard  
24    carcass AQL that we currently use, that is currently used in  
25    the beef and pork industry, going to be an acceptable

1 monitoring point for zero tolerance CCP?

2 MR. SMITH: I would say that the Federal Register  
3 notice makes the final point of postmortem inspection, which  
4 is final rail. Again, that is totally up to you. I do not  
5 know how you can monitor zero tolerance at the final rail  
6 after the fact, but again that is up to each individual  
7 plant.

8 MR. DANILSON: I do not know if that gets me where  
9 I wanted to go, but I will hit that one later.

10 My third question is in your hazard analysis --

11 MR. BILLY: Whoa. Let's settle this. What else  
12 is there? What else do you want to ask?

13 MR. DANILSON: Well, if I utilize the carcass AQL  
14 as my monitoring point for zero tolerance, which has been an  
15 established practice prior to January 26, and all of a  
16 sudden it is January 26, I want to know. Is it still going  
17 to be an acceptable monitoring practice for carcass  
18 dressing, carcass presentation?

19 MR. SMITH: Again, if that is where you are  
20 determining that you have met zero tolerance and your  
21 critical limit is zero at that point, you would determine  
22 then if you found it.

23 My guess is we are talking about in the cooler  
24 right after the carcasses have received cooling?

25 MR. DANILSON: Right.

1           MR. SMITH: You have your critical limit, and then  
2 you are going to initiate actions in 417.3. That would be a  
3 logical situation.

4           In the poultry arena it is very specific that it  
5 is prior to the chiller. With the red meat, like you say,  
6 we have typically done that. We have always emphasized our  
7 zero tolerance policies at any point after that final rail  
8 where we find fecal material. We would have a deviation and  
9 would expect the piece of the 417.3 to kick in at that  
10 point.

11          MR. DANILSON: Let me understand what you just  
12 said. You said any time after that point? I believe the  
13 November 28 notice said prior to postmortem inspection.  
14 What are we talking here in terms of --

15          MR. SMITH: I think there is a clarifying in the  
16 Federal Register notice that talks about the final rail  
17 where it is to be met, so you would not want to have it  
18 anywhere after that point then. That is consistent with  
19 what we are doing today.

20          MR. DANILSON: The third question that I have, and  
21 I am only going to have two more, is in your hazard analysis  
22 you make reference to GMPs that bring you to a decision that  
23 you do not have a CCP, but it is part of your HACCP plan and  
24 part of your HACCP analysis. To give you an example,  
25 control of refrigeration temperatures in a cooler, if that

1 was the case.

2 Do those GMPs then and the associated records of  
3 those GMPs become part of the records associated with your  
4 HACCP plan?

5 MS. STOLFA: We need to get around to something  
6 that seems to me to be sorely lacking. We need to be  
7 looking at the specific requirements of Part 417. We are  
8 not talking theoretical HACCP anymore. We are talking a set  
9 of regulatory requirements that are all contained in Part  
10 417.

11 Now, in Part 417 there is no mention of good  
12 manufacturing practices. There is a requirement in Part 417  
13 that a hazard analysis be performed to identify all the food  
14 safety hazards that are reasonably likely to occur. For  
15 each food safety hazard that is reasonably likely to occur,  
16 there must be at least one critical control point.

17 Now, if you want to do other things or you want to  
18 do more things or you want to do multiple critical control  
19 points that is not prohibited, but the regulatory  
20 requirement is that for each food safety hazard identified  
21 as reasonably likely to occur there has to be one CCP in  
22 your HACCP plan. You can cut that a lot of different ways,  
23 but that is what the regulatory requirement is.

24 MR. DANILSON: Final question. In making this  
25 paradigm shift from old inspection activities to the new

1 inspection activities, in the past if a slaughter plant were  
2 to have received a dirty meat letter it, of course, would  
3 have generated activity in the regional or the district or  
4 the areas and there would have been plant activities,  
5 although you would not necessarily have had a plant  
6 withholding of operations.

7 The way I interpret the actions that we have  
8 discussed today as far as shipping of adulterated product is  
9 the old dirty meat letter would constitute an automatic  
10 HACCP plan failure and subsequent actions against that  
11 plant?

12 MR. SMITH: Again, if we are finding fecal  
13 material, I think you have to assign cause. If you can  
14 assign that cause back, it says something about the HACCP  
15 plan because we just said it is zero after the final wash.

16 MR. DANILSON: Thank you.

17 MS. HURLBERT: Alice Hurlbert, National Turkey  
18 Foundation.

19 We have talked about the in plant inspectors will  
20 not make a determination on a hazard analysis as to what is  
21 adequate and what is not.

22 What type of training will the people have who  
23 will actually be called to consult on this when the  
24 inspector has questions? Will the people in the Technical  
25 Center receive training beyond what is going on right now?



1 If so, will that be done prior to the January 26 date?

2 MR. SMITH: Again, I think when a question comes  
3 in, yes, we have a continuing program for training. The  
4 entire Technical Center has received the regulatory HACCP.

5 MS. HURLBERT: It is ongoing then?

6 MR. SMITH: It is ongoing. Hazard analysis comes  
7 down to applying good science and policy, so what I will say  
8 there is we are not training people to be HACCP experts. We  
9 are training them to make scientific based regulatory  
10 decisions. We need them to have that expertise.

11 If they don't have that expertise at the Technical  
12 Center, that's why I said we will come to our policy and  
13 public health officials who have the background in science  
14 and policy to help us make those determinations.

15 DR. MINA: Let me add one more comment to this  
16 issue. We discussed this issue. When I say we,  
17 particularly the deputy administrators or public health and  
18 science policy field operation. We will take a collective  
19 approach and a team approach to resolving those scientific  
20 and technical issues. If they cannot be addressed at the  
21 technical center, that will come to Washington. We will  
22 take an in-depth look at it and give you a response.

23 MR. BILLY: Joe?

24 MR. POCIUS: Thank you, Tom. Joe Pocius with  
25 Wampler Foods. My questions these days are not very

1 esoteric. They are pretty nuts and bolts.

2 For Bill, when you are talking about Procedure 01  
3 and 02 I believe as well, you are saying that the inspectors  
4 will go around, they will look at records, they might take  
5 some samples, measure some data, etc., etc. My question has  
6 to do with the measuring of the data, and I will give you an  
7 example in taking temperatures.

8 In the past it had been a practice if you had a  
9 2,000 pound tank of meat, the inspector might find one piece  
10 within there, maybe a pound or less than a pound, put a  
11 thermometer in there, see what it said and pass or fail  
12 2,000 pounds of product on less than a pound of meat.

13 We have changed that now so that we are taking  
14 multiple measurements within a tank to get a better  
15 representation of what that product really is. We have  
16 written that, and that is what we do.

17 When the inspector goes out to measure, it is a  
18 matter of apples to apples and oranges to oranges. Will  
19 they be required then to measure temperatures the way we do  
20 in order to make an assessment of whether we have met a  
21 critical limit, for instance?

22 MR. SMITH: Inspectors will monitor that you are  
23 carrying out your plan or verify that you are monitoring  
24 your verification activity.

25 MR. POCIUS: Correct. Right.

1           MR. SMITH: Again, I think we have to say that you  
2 set that critical limit so that every ounce of meat meets  
3 that temperature requirement. Am I right?

4           I mean, let me say this. If I have a smokehouse  
5 full of product or chill tank full of product and the  
6 critical limit is 150 and they put it in there and they find  
7 145, I am just saying --

8           MR. POCIUS: Well, let's talk about on the cooler  
9 side.

10          MR. SMITH: I am just saying a critical limit is  
11 set for that purpose, and all product must meet that  
12 critical limit by definition.

13          MR. POCIUS: If we are talking about a terminal  
14 step, I might agree with you.

15          MR. SMITH: Okay.

16          MR. POCIUS: I am talking on the cooling side now.  
17 A tank of meat is going to vary. We know it is going to  
18 vary. Everyone knows. Everyone in this room knows that it  
19 varies, depending on how and where you probe. You can use a  
20 36 inch probe to get the center of the tank. You can use a  
21 six inch probe to take the top. You can do things to find  
22 out exactly what that product is and where it is at.

23                If you just take one piece of meat, or, worse yet,  
24 and not that this happens anymore, but it has in the past.  
25 If an inspector gets down on his knees and sticks a six inch

1 probe through a drain hole because that is where he wants to  
2 do it and then passes or fails 2,000 pounds of meat based on  
3 that, it doesn't represent that product.

4 We have gone and used a statistical approach to  
5 this. I just want to be assured that when we do that, when  
6 we have gone through the trouble of doing it, will the  
7 inspectors also be required to do it as well?

8 MR. SMITH: You have to take into account and  
9 follow what you're doing. That is one of the things they  
10 are doing is verifying your monitoring and your verification  
11 activity.

12 I will say again that once you set a critical  
13 limit to control food safety hazard, it is expected that  
14 every ounce and pound of meat meet that requirement. That  
15 is why I am having a little trouble with this analogy here.

16 MR. BILLY: I would assume, though, that Joe would  
17 have validation data, including scientific studies, that  
18 show that that one piece of meat, notwithstanding the fact  
19 that it is not at the required temperature, is not allowing  
20 the growth of pathogens to the point --

21 MR. POCIUS: Sure.

22 MR. BILLY: -- they would have a problem with the  
23 salmonella standard or other requirements that exist.

24 MR. POCIUS: Yes. In fact, for what we are  
25 talking about we have done that. We have found the

1 citations and whatnot.

2 MR. SMITH: See, this is why I think we need to  
3 look at calibration. We are talking about a chilling tank  
4 where you want that product delivered at that temperature.  
5 There shouldn't be, or maybe there should be. I don't know.  
6 When the product exits and a critical limit determination is  
7 going to be made, then each and every piece should uniformly  
8 meet that standard. That is where calibration is so  
9 important in pump and circulation and those types of things.

10 MR. POCIUS: One other observation going back to  
11 the Q&As that are to be developed and sent out, Q&As and any  
12 other applicable documents. I wonder if you might consider  
13 putting those on your electronic reading room on the  
14 Internet? It makes it a lot easier for all of us to get at  
15 without having to wait for announcements and mail and  
16 whatnot.

17 MR. SMITH: There is no reason that cannot be  
18 done. Let me again state this Q&A process. We are trying  
19 to minimize Q&As because the policy has been laid out to you  
20 today. Unless there is something very wrong with the  
21 policy, and we need to identify that today, we are not  
22 looking to change anything.

23 Now, a number of times facilitators will ask  
24 questions about training delivery and what does that mean,  
25 but the policy hasn't changed. It's a how to thing that

1     they want clarification on. I do not see that as major that  
2     we are going to send to the world because one facilitator  
3     out of 120 might have that question, so we will answer that  
4     person's question.

5             Saying that, I am not seeing a lot of change or  
6     numbers of big Q&A lists. I am not aware that we have those  
7     now. Of course, the people that set policy is with OPPD,  
8     Pat Stolfa's group, so we always run through back by them.

9             There is a process they define for setting policy.  
10    I think we have to recognize the difference between  
11    interpretations, questions about how I do something from the  
12    facilitator and then is there something wrong with the  
13    policy that has to get fixed or have a question.

14            I want to make sure that we understand that  
15    because I can tell you now that we probably have 60  
16    questions from facilitators, and we have probably answered  
17    60 questions one on one with these people not to set policy,  
18    but to help them interpret a particular question that they  
19    had. I see that as feedback and not questions and answers.  
20    We will not be putting those things out. Anything that  
21    would impact on what you are doing of course we would get  
22    out there.

23            MR. MIRTSCHING: I am Warren Mirtsching with  
24    Monfort. The question goes back to one of Dean Danilson's  
25    with IBP's questions. He asked about final rail versus

1 final wash.

2 Bill, I guess I got confused when you answered him  
3 because I heard you say final wash. Is that correct? The  
4 inspection after the final wash?

5 MR. SMITH: I was confused. It was the final  
6 rail.

7 MR. MIRTSCHING: The final rail. Okay.

8 Secondly, during the training that the inspectors  
9 are receiving has there been a clear definition defined of  
10 what is repetitive?

11 MR. SMITH: As far as a magic number, no. I will  
12 keep reiterating and we have asked all the associations in  
13 fact to help us with this, and we keep saying it publicly.  
14 There is no magic number.

15 What is critical in this process is there is a  
16 regulatory requirement to be met that is not being met on an  
17 ongoing basis. There is a requirement for the plant to  
18 address that in whether it is HACCP, SSOP or whatever plan  
19 that is not being met.

20 Critically important in this determination, if you  
21 are looking at your PDRs and inspectors are documenting on  
22 an ongoing basis this is a regulatory requirement that is  
23 not being met, that your plan says you will do this and it  
24 is not being met and that you gave me this corrective and  
25 preventive action and it either failed or you did not

1 execute it, that is a pretty clear indication that we have a  
2 serious repetitive problem.

3 No, there is no magic number, but if you in your  
4 review of your PDRs are seeing those, and I'll say it again,  
5 failures to meet a regulatory requirement on an ongoing  
6 basis, failure to implement and execute those things in your  
7 plan to meet those regulatory requirements and underscored  
8 with 50 exclamation points that you are not implementing or  
9 executing the corrective and preventive actions and  
10 determining if they are effective and eliminating the  
11 problem, then there is where we have a repetitive problem  
12 that we will focus on, and that is what we are training our  
13 people on.

14 MR. MIRTSCHING: Thank you.

15 MR. BILLY: Felicia?

16 MS. NESTOR: Felicia Nestor, Government  
17 Accountability Project.

18 Currently FSIS can mandate that if there is fecal  
19 contamination that the plant trim it, as opposed to spray it  
20 off. Will that continue under HACCP?

21 MS. STOLFA: I think we made a modification in the  
22 applicability of the relevant directive for HACCP plants to  
23 provide more flexibility in the means which livestock plants  
24 in particular can use to remove fecal material. I have to  
25 look up the directive.



1 I believe, and I am looking up the references, the  
2 way we are going to go about making the appropriate changes  
3 to get our non-regulatory requirements consistent with HACCP  
4 implementation is that directives that don't need to apply  
5 or perhaps don't need to apply in HACCP plants can be left  
6 to apply only in other places. We can make modifications in  
7 those directives in terms of their applicability in HACCP  
8 plans. My directive --

9 MR. BILLY: What document are you in and what  
10 page?

11 MS. STOLFA: We are in the 5000. We are in the  
12 references to the 5000 and the cancellations and other  
13 changes that we are making in order to make HACCP  
14 consistently applicable with other requirements that we  
15 have. What we have done in this case is we have --

16 MR. BILLY: What page is that, Pat?

17 MS. STOLFA: This is Page 4 at the beginning of  
18 the 5000.

19 The Agency is also limiting the application of the  
20 following FSIS directives to establishments that are not  
21 subject to the HACCP system regulations, and there follows a  
22 list of the directives which do not any more apply in HACCP  
23 establishments, including directives that have to do with  
24 how fecal contamination may be removed in livestock plants.

25 MS. NESTOR: I have a question about what

1 repetitive means. I am not sure if now is the time to ask  
2 it as a follow up to someone's question or whether I should  
3 wait for enforcement this afternoon.

4 MR. BILLY: I would suggest you wait.

5 MS. NESTOR: Okay.

6 MR. BILLY: We are going to get into that.  
7 Caroline?

8 MS. SMITH-DEWAAL: I am glad Felicia asked her  
9 question because this is not my question. It is a follow up  
10 to Felicia's.

11 What data does the Department have to show that  
12 alternative methods of removing fecal contamination are as  
13 effective as trimming for eliminating the risks of E. coli  
14 015787?

15 MS. STOLFA: I think that the data that we  
16 assembled when we determined that we could permit these  
17 alternative methods in certain circumstances supported very  
18 well their effectiveness.

19 The decision that we made was that there would be  
20 a size limitation on the area to which these particular  
21 techniques could be applied, but there was not any  
22 particular reason that would undermine the data that was  
23 assembled to support their use in the first place.

24 MS. SMITH-DEWAAL: Is that data available for  
25 public review?

1 MS. STOLFA: The data was part of a public process  
2 that led to that decision.

3 MS. SMITH-DEWAAL: What decision are we referring  
4 to, the steam vacuum decision?

5 MS. STOLFA: The steam vacuum decision was part of  
6 that.

7 MS. SMITH-DEWAAL: Okay. I was part of that  
8 discussion, and I do not recall this. I will check with you  
9 later.

10 My specific question to you is can you clarify the  
11 extent to which evisceration will be considered a critical  
12 control point?

13 Let me just give you some background. I am sorry.  
14 I am Caroline Smith-DeWaal, Director of Food Safety for  
15 CSPI. I don't think I identified myself.

16 From a consumer standpoint, I don't think there is  
17 a great understanding about how HACCP works. All we know is  
18 that we promised it is going to deliver safer products. We  
19 don't really understand how HACCP could work in a slaughter  
20 environment unless evisceration and the potential for fecal  
21 spillage as part of that process is considered a critical  
22 control point with appropriate monitoring, which actually is  
23 frequently done today by USDA inspectors, but also by  
24 identifying carcasses which may be potentially contaminated.  
25 What is the Department's view on that at this point?

1 MS. STOLFA: First of all, I think you are asking  
2 the wrong person because we do not determine the critical  
3 control points. There might be a lot of different answers  
4 among the people in this room who would be deciding what  
5 they thought were the appropriate critical control points  
6 for microbial contamination. I guess we don't really have a  
7 view on that.

8 What we are concerned about is that the  
9 requirements of the regulation are met. The regulation says  
10 if you have a food safety hazard that is reasonably likely  
11 to exist, you have to have one or more CCPs to deal with it.  
12 There might be a lot of different ways that that gets done.

13 MS. SMITH-DEWAAL: Okay. I have two questions,  
14 though. You said earlier today that you cannot just  
15 reference GMPs like sanitary slaughter practices and also  
16 that multiple CCPs are anticipated rather than just one.

17 Our concern is that you could take a process, for  
18 example irradiation, which promises a three to four log  
19 reduction in hazard and instead of cleaning fecal  
20 contamination off of carcasses you could simply irradiate it  
21 and sell sterilized filth to consumers. Is that what USDA  
22 intends by not looking at the issue of evisceration as a  
23 critical control point?

24 MR. BILLY: No.

25 MS. SMITH-DEWAAL: Thank you. I would hope not.

1     How are you going to deal with this? Are you just going to  
2     let every plant do whatever they want?

3             If Bill Smith goes into a plant and they say well,  
4     we have our critical control point and we are irradiating  
5     the filth at the end of the line, what are you going to do?

6             MR. BILLY: I think we have zero tolerances.

7             MS. SMITH-DEWAAL: Yes, but she just said they can  
8     decide whatever they want to do to remove that filth.

9             MR. BILLY: They have to meet the zero tolerance.

10            MS. STOLFA: They have to meet the zero tolerance  
11     requirement. We will still perform our verifications, which  
12     we set.

13            MS. SMITH-DEWAAL: I am still not clear on this.  
14     Maybe you could somehow write it up as part of your Q&As  
15     that come out of this meeting or something. This is very  
16     critical point from the standpoint of consumers  
17     understanding how HACCP is going to work to provide a safer  
18     product. Thank you.

19            MR. BILLY: Okay. That is a good idea.

20            Dane?

21            MR. BERNARD: Thank you. Dane Bernard, National  
22     Food Processors Association.

23            A footnote to the earlier discussion that Joe  
24     Pocius initiated on chilling. Bill used an example of a  
25     critical control point on cooking, which is a kill step.

1 Just kind of a warning flag. We have struggled with  
2 temperature control over and over, especially chilling.  
3 There is no critical temperature which divides safety from  
4 non-safety in that one.

5 I urge the Agency to think about how you are going  
6 to handle those kinds of things because you are going to  
7 find all kinds of things showing up in HACCP plans that  
8 people did not count on having to live with as an absolute  
9 number.

10 If you are cooking product and you are counting on  
11 that to eliminate pathogens, if you say 155 for 15 seconds  
12 and it is 14 seconds, I am sorry. That is a deviation. The  
13 product does not go anywhere. Forty versus 40% versus 39%?  
14 That is going to be a problem you are going to have to deal  
15 with. It is going to be out there.

16 MR. BILLY: I assume you mean we.

17 MR. BERNARD: All of us. Absolutely.

18 MR. BILLY: I assume that the HACCP plans will  
19 anticipate that possibility and lay out in exquisite detail  
20 corrective action strategies for dealing with it.

21 MR. BERNARD: Those of us who have been teaching  
22 HACCP have tried to urge those kinds of things, Mr. Billy,  
23 but I can't guarantee that there is going to be in the  
24 industry 100 percent compliance.

25 The discussion on record review, if I could. At

1 the end of that discussion when it kind of went away, I was  
2 still a little concerned about where we were. I will try to  
3 go back to one of those meetings that we had in the back of  
4 the cafeteria where the subject first came up. I think  
5 everybody that was in the room that day agreed that the  
6 objective of the record review was to assure that product  
7 which was getting into the trade was in compliance with the  
8 HACCP plan.

9 That being the case, what I think I heard today  
10 confirms what I thought the objective was at that time is  
11 that there is no set way to do that. There is great concern  
12 because of the way the industry has evolved in direct off  
13 line shipments, etc.

14 Those are going to have to be accommodated for,  
15 and the industry is going to have to figure out a way to get  
16 that done within the framework of the rule, but we would  
17 hope that the Agency appreciates that if we have a storage  
18 facility that is still under our control and the product is  
19 still under our control that the record review can be done  
20 effectively before it leaves our control so that if  
21 remediation is necessary we still have the opportunity to do  
22 that.

23 That I think is what I heard, and I see heads  
24 going this way to indicate that there is some flexibility in  
25 interpreting that.

1 MS. STOLFA: I remember that meeting, and it  
2 occurs to me that we certainly need to do a policy notice of  
3 this one, as we somewhat anticipated. We will do that, and  
4 we did contemplate trying to figure out ways to accommodate  
5 the different kinds of practices that were in place now.

6 We invited people to come forward with  
7 suggestions. I don't know that we got a whole lot, but we  
8 just sort of theorized some at the time of that particular  
9 meeting, including the one that you talked about where there  
10 was an off premise facility that was under the control of  
11 the same corporation, and to try to find a way that that  
12 final verification could be performed. I think we indicated  
13 a willingness to do so.

14 I do need to be very clear, however, in 417.5(c)  
15 that the requirement to do this is absolute. There are two  
16 sentences in 417.5(c). The first one sets out the  
17 requirement. It is the second sentence where the modifier  
18 "where practical" appears, and the second sentence is about  
19 the qualifications of the person who does it.

20 Where practical does not mean you have a choice  
21 about whether or not this is a regulatory requirement. You  
22 have some choice about the qualifications of the person who  
23 would do it.

24 MR. BILLY: Yes?

25 MR. OLIVER: Earl Oliver with Smithfield Packing.



1           With this new concept of food safety inspection,  
2   along with the industry's role in the HACCP program and the  
3   sessions that I have attended and what has happened here  
4   today, there seem to be a lot and lot and lot of questions.  
5   There is going to be a lot of discussions and perhaps  
6   misunderstandings about how this is going to come in place  
7   or come about.

8           I don't want to paint a picture of doom and gloom,  
9   but I feel sure that there is a group of people that are  
10   going to be very, very busy come January 27, and that is the  
11   compliance officers.

12           What I would like to know is how many does the  
13   FSIS have in place and how quickly can they be distributed  
14   among the area or from one facility to another to get things  
15   going if a withholding procedure was performed?

16           MR. BILLY: Fair enough. We are going to get into  
17   that a fair amount this afternoon, so if you do not mind I  
18   would just like to defer your question. We will address it  
19   this afternoon.

20           MR. OLIVER: So I am ahead of you, right?

21           MR. BILLY: A little bit ahead. The simple answer  
22   to your question is we have plenty of compliance officers.

23           MS. MUCKLOW: Some of us would say too many.

24           MR. BILLY: I know some of you would.

25           Elizabeth?

1 MS. DAHL: Elizabeth Dahl with Center for Science  
2 in the Public Interest. I have a question about the slides  
3 or the overheads that were up earlier.

4 There was a flow chart that talked about when  
5 non-compliance was found, and then the next thing that the  
6 FSIS does is ask whether there was a system failure, and  
7 that is what determines whether there is a withholding  
8 action or not.

9 Can you give an example? Can you explain what a  
10 system failure is and how you determine what it is and maybe  
11 give some examples?

12 MR. SMITH: A system failure would be, in my mind,  
13 if we had a critical limit. Let's say we had a cooking, a  
14 kill step, on let's say we had hams. The plant has set 160  
15 degrees instantaneous for that kill step. That is validated  
16 in their HACCP plan that that is effective. They monitor  
17 that on each smokehouse.

18 Let's say that the product came out at 158 or, and  
19 we will make it more ridiculous, 150 instantaneous and that  
20 the monitor did not pick that up and, therefore, allowed the  
21 product to move into the chilling.

22 In the plant verification, one of their duties was  
23 determining that the monitoring was done correctly, and they  
24 did not pick that up. On the prior to shipment review, the  
25 person doing that signed off on all monitoring and

1 verification activity.

2           If the inspector found that, there would be a  
3 system determination that the system did not work because,  
4 one, the critical limit was not met and by definition that  
5 was put in place in the case of a kill step to eliminate a  
6 hazard. It has not accomplished that, and the plant did not  
7 take responsibility to act upon that. In that case, we  
8 would have by definition the shipping of adulterated  
9 product.

10           MR. BILLY: Bill, suppose in your example that  
11 that happened, the 150 degrees, but someone in the plant  
12 quality control picked that up and took action against that  
13 batch and then triggered their correction actions approach  
14 that would deal with that.

15           MR. SMITH: Yes.

16           MR. BILLY: There was a failure. It may not have  
17 even been noted, but now they have taken action to deal with  
18 that batch of product. What else would we expect them to  
19 do, and how would we react?

20           MR. SMITH: Okay. In that situation, let's say  
21 they found it on the plant review. We would be very  
22 interested that all four parts of 417.3 were carried out --  
23 that the product had adequate disposition, that the critical  
24 control point was back under control, something was put in  
25 place to prevent it from reoccurring and that no adulterated

1 product was shipped.

2 In that case, we would not have a system  
3 determination if the system is working. We would document a  
4 non-compliance, though, for monitoring because monitoring  
5 was not carried out. That is the difference. You have  
6 non-compliance. If it is not a system failure, then you  
7 document the monitoring non-compliance, but you would make a  
8 determination the system was working,

9 MS. DAHL: So a system failure means there were  
10 multiple failures of monitoring steps along the way --

11 MR. SMITH: Right.

12 MS. DAHL: -- so there is the possibility the  
13 product could have already been shipped out there by the  
14 time the system failure determination is made, and it may be  
15 too late to deal with the withholding action?

16 MR. SMITH: If product is in the marketplace that  
17 is determined to be adulterated, we would either detain or  
18 seize or talk about recall. That would be an automatic in  
19 that if you made a system determination that product had  
20 gotten out, yes, then we would detain, seize or recall.

21 Again, it is a very important point that you  
22 brought up. It is a barrier process. That's what I said  
23 earlier. The monitoring is there as the initial barrier.  
24 The verification is the second barrier. The pre-shipment  
25 review is the third barrier.

1           If it gets through those three barriers, we do  
2   have a serious problem, but I suspect it would be more the  
3   one that Tom brought up that either the verification effort  
4   picks it up or the pre-shipment review would pick it up.

5           MR. BILLY: Kim?

6           MR. SMITH: If not, we will be there.

7           MS. RICE: Kim Rice, American Meat Institute.

8           Bill, can you clarify something for me? Through  
9   the training, it is my understanding that if you don't do  
10  the pre-shipment review it is an automatic system failure.  
11  Is that correct?

12          MR. SMITH: We are saying that if the product is  
13  out and the pre-shipment was not done that we cannot make  
14  the determination. You go back to the language in the reg  
15  that says you must make a determination. The plant must  
16  make a determination that all critical limits were met.

17          If we can't make that determination that all the  
18  critical limits were met, we cannot allow the marks of  
19  inspection to be applied to that product.

20          MS. RICE: But if the records indicate that  
21  monitoring and verification were done and any corrective  
22  actions that were needed were taken, all that is not there  
23  is the signature on pre-shipment.

24          MR. SMITH: Again, we are getting into, yes, did  
25  somebody forget to sign something, but the plant can

1 demonstrate that they did it. Of course, that would not be  
2 a system problem. The problem is again we need to know and  
3 it is the plant's responsibility to make sure that occurs  
4 and document that.

5 MS. RICE: I understand that. I am not  
6 questioning whether we should do it or not.

7 MR. SMITH: Well, the scenario was if there was  
8 not a pre-shipment done. If there is not a pre-shipment  
9 done, then I cannot make a determination that critical  
10 limits were met. Therefore, I cannot allow the marks of  
11 inspection to be applied.

12 Now, if it was done and somebody just forgot to  
13 initial it, that is a record keeping non-compliance. It is  
14 not a system determination. Again, the record keeping  
15 requirements about initialing and signing are in the reg.  
16 If we have a repetitive history of that then we might make  
17 that determination down the road.

18 MS. RICE: Okay. I have another question about  
19 the non-compliance since we seem to be in verification now.

20 If you have a Process 01 procedure, the inspector  
21 is doing a Process 01, and he finds two issues let's say in  
22 SSOPs, a monitoring issue and a corrective action issue, he  
23 automatically goes into 02?

24 MR. SMITH: Okay. We didn't explain that. That  
25 is a good point.

1           The Process 01 and 02 would be in the HACCP mode.  
2   The SSOP, we stated, was --

3           MS. RICE: Okay. Let's go with HACCP. He is  
4   doing an 01.

5           MR. SMITH: In an 01 they would document on a  
6   non-compliance record and provide you notice that there was  
7   non-compliance. We are telling everybody right now and it  
8   is in the directive. They will automatically switch into an  
9   02 mode and track that specific production all the way  
10   through pre-shipment to insure that corrective action or  
11   whatever took place.

12          MS. RICE: But my reading of the directive and  
13   through the training is they would only mark one  
14   non-compliance trend indicator.

15          MR. SMITH: Right. Right. At a time. You mark  
16   one at a time.

17          MS. RICE: So if it was monitoring and corrective  
18   action, which one would get marked? That is my question.  
19   There is obviously a hierarchy of the four trend indicators.

20          MR. SMITH: I don't think there is a hierarchy.  
21   If you have multiple things, usually we have been teaching  
22   our people verification.

23                Corrective action, you are right, is extremely  
24   important to us, but I think that would be a verification.  
25   If we have corrective action failures, that is extremely

1 important. We would mark corrective action. If we had  
2 multiple things, usually that comes under the broad category  
3 of verification.

4 MS. RICE: Okay.

5 MR. BILLY: Felicia?

6 MS. NESTOR: Felicia Nestor, Government  
7 Accountability Project.

8 Pat, the research that you were talking about that  
9 justified going from trimming fecal to washing fecal, did  
10 that include a study that specifically demonstrates that  
11 when you wash fecal contamination with a high pressure  
12 nozzle such as in a carcass washer or head wash cabinet that  
13 that is not going to push the contaminants into the tissue  
14 and that will then not be detected with an E. coli sampling  
15 or a salmonella sampling technique? Is there any specific  
16 research on that?

17 MS. STOLFA: All of the literature on the subject  
18 was reviewed, including the very limited number of studies  
19 that addressed that topic specifically as part of making  
20 this decision. The specific research that was the core of  
21 that big body of data that caused us to change focused not  
22 on hoses as a means of removing fecal contamination, but on  
23 steam vacuum. That was the significant change that was made  
24 at that time.

25 As part of that and as part of the Federal



1 Register notice we eventually published that announced that,  
2 even though it wasn't a regulation we wanted everybody to  
3 know that we were making that change. We reviewed all of  
4 the literature on that subject. I happen to know there are  
5 only a small number of studies that actually addressed that  
6 specific point, but they were included in the literature  
7 review.

8 MR. BILLY: Right.

9 MS. NESTOR: I have seen PDRs where head wash or  
10 carcass wash which is something like 450 psi jams  
11 contaminants into the tissues. It is my understanding of  
12 steam vac is that you don't have that sort of high pressure,  
13 and it is actually pulling stuff off the carcass, right? It  
14 does not seem that the steam vac research would apply.

15 MS. STOLFA: As a part of making the decision to  
16 permit that technique, we reviewed all the literature on the  
17 subject and put that literature review summary in the  
18 Federal Register notice.

19 MR. BILLY: You need to get the reference and go  
20 back and read the literature summary. It is all of the  
21 different studies of different techniques, including the one  
22 you are referring to.

23 Dennis?

24 MR. JOHNSON: Thank you, Tom. Dennis Johnson,  
25 Olsson, Frank & Weeda.

1           Upon reviewing some of the training materials, I  
2     remember the example, and, Bill, I want to confirm that this  
3     is where you are all still at.

4           If during a smokehouse the monitoring schedule  
5     adopted is every 20 minutes they will go and check the  
6     readout and if an inspector is tasked with an 01 procedure  
7     and goes during those 20 minute intervals before the plant  
8     has even had a chance to look at the monitoring and notices  
9     that the temperature was too low, hangs around for a few  
10    minutes, the plant monitoring person comes, detects the  
11    deficiency deviation, takes corrective action, lets everyone  
12    know, it still is going to be written up on the  
13    non-compliance record even though the system was working  
14    perfectly?

15           MR. SMITH: Not in that situation where the system  
16    is working because it was between monitoring and they could  
17    document and take action.

18           This has become a big question, so let's just say  
19    if you have a continuous system or a recording system that  
20    you can document and then make a determination and the plant  
21    finds it and deals with it, there is no problem with that at  
22    all, no non-conformance.

23           If we have a non-continuous system, and let's use  
24    the ridiculous example that somebody is going to take a  
25    temperature every hour and that is the only check. Our

1 people in their monitoring or verification activity finds  
2 between in that hour that the temperature was not met and  
3 then when the monitor comes back in an hour that the product  
4 is being met, we still know that we had product that was not  
5 meeting the critical limit at that time, and we are going to  
6 put people on notice in that case that we did have a  
7 monitoring failure.

8 Now, the plant cannot verify that because they  
9 have no recording and no continuous way of doing that.  
10 Hopefully we are not controlling our critical limits that  
11 way where we have a non-continuous process. We can either  
12 determine through conveyor speed or we are charting the heat  
13 of the wet/dry bulb or the dry bulb, that we have backup  
14 systems.

15 If we don't have a backup system and it is  
16 non-continuous and our people determine that the critical  
17 limit was not met, as long as we will react on those and  
18 then we would write that up as a monitoring non-conformance  
19 and switch automatically into the 02, or if we are  
20 performing an 02 verify all the way through the 417.3 that  
21 corrective action was carried out.

22 MR. JOHNSON: Keeping with my example, let's say  
23 the monitoring person missed that deviation. The  
24 verification person comes in and determines oops, we missed.  
25 He stops it and goes ahead with corrective action.

1 MR. SMITH: Okay.

2 MR. JOHNSON: Is that going to be written up on  
3 an --

4 MR. SMITH: Yes, sir, because HACCP 417.2 says you  
5 need to define your monitoring and your frequency. Again,  
6 we're talking about critical limits here. We're not talking  
7 about food safety hazards being controlled by critical  
8 limits.

9 Yes, it's good that the plant catches it, and,  
10 yes, we would expect that they initiate 417.3 or if the  
11 verifier can determine that the critical limit was met, we  
12 still expect an action to be taken to insure that monitoring  
13 activity as defined in that program is being carried out.

14 MR. JOHNSON: Okay.

15 MR. BILLY: I think part of that scenario you laid  
16 out is what is true about the pathogens you are trying to  
17 address. What information does the plant have that would  
18 inform us about that deviation? It needs to turn on that  
19 type of information for the future.

20 It could end up that both the plant and we would  
21 learn that whatever their frequency of monitoring was, it  
22 was not frequent enough given the circumstances. I would  
23 see a HACCP plan being modified. That is the potential  
24 outcome. It depends on the circumstances.

25 MR. CORDREY: Tom Cordrey, Purdue Farms. My

1 question is about a CCP.

2 If you have a CCP where you are trying to reduce  
3 bacteria -- not trying to eliminate, but trying to reduce it  
4 -- and you have a systems failure, why do you consider that  
5 adulterated product?

6 MS. STOLFA: I think it depends on whether or not  
7 it gets out.

8 MR. CORDREY: Let's say it does get out.

9 MS. STOLFA: The determinations about whether or  
10 not product is adulterated rests on establishments being  
11 able to demonstrate to us that the systems that permit us to  
12 make a conclusion that it is not adulterated worked. We do  
13 not want to go around chasing after product all the time  
14 anymore.

15 This is based on an approach of systems which  
16 establishments have the responsibility for designing and  
17 maintaining in accordance with regulatory requirements.

18 MR. CORDREY: If you get your system back in  
19 place, why would that product that gets out be adulterated  
20 if you are still trying to reduce the bacteria and not  
21 eliminate it?

22 DR. MINA: Are you talking salmonella or E. coli?

23 MR. CORDREY: It does not make any difference.

24 DR. MINA: It does.

25 MR. CORDREY: E. coli.

1 MR. BILLY: E. coli 015787?

2 MR. CORDREY: I am sorry?

3 DR. MINA: Are you talking about 015787?

4 MR. CORDREY: Generic E. coli.

5 DR. MINA: Okay. That product is not adulterated.

6 I think the purpose of the testing is to assure process  
7 control.

8 MR. CORDREY: But you have said, though, if that  
9 product gets out it is adulterated if you fail your CCP  
10 critical control limits.

11 MS. STOLFA: That is because of the enforcement  
12 theory. The process was not in control.

13 DR. MINA: If the process is not in control, that  
14 product is adulterated. You lost control of the process.  
15 The system failed.

16 MR. CORDREY: But you first said that was not  
17 adulterated, and then you changed your mind.

18 DR. MINA: What do you mean, changed your mind?

19 MR. CORDREY: Well, you just said it was not  
20 adulterated.

21 DR. MINA: It was.

22 MR. CORDREY: You said it was not, and then you  
23 just changed your mind.

24 DR. MINA: It is adulterated once you ship product  
25 that was as a result of a failure of a system. That is what

1 Bill Smith was talking about. If it passes all three  
2 interventions, the monitoring, the verification, the prior  
3 to shipment, and none of these people caught this product,  
4 then that is a failure in the system.

5 MR. CORDREY: Okay. You have fixed your process.  
6 You have taken your corrective action and fixed your  
7 process, but you have not held the product.

8 MR. SMITH: Again, you established in your hazard  
9 analysis what a critical control point would be, so you have  
10 said in your plan -- not us; your plan -- that this is a  
11 critical control point that is going to control, reduce or  
12 eliminate that hazard.

13 Therefore, if you have not controlled, reduced or  
14 eliminated that hazard with the things you have in place to  
15 do that, then you are not carrying out your plan.

16 MR. CORDREY: But you have carried out your plan  
17 as far as a system.

18 MR. BILLY: No. Let me approach this a different  
19 way. Why did you establish that critical limit for that  
20 particular --

21 MR. CORDREY: Because it is proven that they  
22 reduced the bacteria.

23 MR. BILLY: Why did you reduce the bacteria? What  
24 hazard are you addressing?

25 MR. CORDREY: Let's say it is E. coli, for

1 example.

2 MR. BILLY: Okay.

3 MR. CORDREY: Let's say you had two or three  
4 critical control points, and each one is reducing the  
5 bacteria more.

6 MR. BILLY: Why would you establish a critical  
7 control point for generic E. coli?

8 MR. CORDREY: I used that for an example. You  
9 could do it for total plate count or whatever.

10 MR. BILLY: Why? I am trying to get to the public  
11 health reason. Why are you trying to reduce whatever it is  
12 in your example?

13 MR. CORDREY: I am trying to reduce the bacteria.

14 MR. BILLY: Because if it is not reduced there is  
15 a public health concern?

16 MR. CORDREY: Because on the raw products, I don't  
17 have a way to eliminate it.

18 MR. BILLY: Whatever your example is, why are you  
19 reducing that? What is your public health objective? What  
20 are you trying to accomplish?

21 MR. CORDREY: I am trying to get the bacteria  
22 levels down to a better level.

23 MR. BILLY: Okay.

24 MR. CORDREY: I am not going to get them down to  
25 zero, so I am not going to have an adulterated product out



1       there either.

2               MR. BILLY:   So failure to do that means what?  If  
3       you are trying to get that down because you are going to  
4       have a better, safer product, whatever your words are, and  
5       you fail to do that --

6               MR. CORDREY:  But I have not.

7               MR. BILLY:  You have not.  You failed to reduce  
8       the number down to whatever your limit is, but you have not  
9       failed to -- I cannot follow your logic.

10              MR. CORDREY:  We have had HACCP in place for over  
11       a year.

12              MR. BILLY:  Yes.

13              MR. CORDREY:  We have reduced the bacteria using  
14       critical control points that reduce the bacteria, but we  
15       necessarily haven't held the product in that short period of  
16       time it gets out.  We have not considered it adulterated.  
17       We are doing what everybody wants to do.

18              We are reducing the bacteria.  That is what this  
19       is all about.  Then this new thing gets thrown into the  
20       system.  You have to hold the product.

21              MR. BILLY:  Hold the product.

22              MR. CORDREY:  I do not understand it.

23              MR. BILLY:  I cannot follow that.

24              MR. SMITH:  Again, I am not sure.  All I am saying  
25       is 417.6 lays out what determines to be an inadequate

1 system. The plan in operation and the establishment fails  
2 to take corrective action. That is where we are at a loss  
3 here.

4 You have defined a critical limit. You said you  
5 were going to monitor it and verify it. You are saying you  
6 have monitored and verified and determined the critical  
7 limit is not met, but you do not want to enact a regulatory  
8 requirement defined in 417.3 which is disposition of your  
9 product that did not meet a critical limit.

10 MR. CORDREY: I fixed the process, but not  
11 necessarily went back to the last good sample and held that  
12 product. It is already in another form now. I cannot go  
13 back and put it back in the form you want it in. I cannot  
14 rework it.

15 MR. SMITH: Again, I think we have to focus on  
16 417.3 that talks about there is a responsibility to deal  
17 with product disposition in that case no matter what form it  
18 is in. You have to make the determination, and that is  
19 where we said process and this, that and the other. You  
20 have to make the determination whether you are dealing with  
21 an unsafe product or not.

22 MR. CORDREY: Is there a definition of adulterated  
23 somewhere?

24 MR. BILLY: In the Act.

25 MS. STOLFA: In the Act, but not in the HACCP

1 regulations.

2 MR. CORDREY: In the law. Would the example I  
3 gave come under that example?

4 MR. BILLY: Yes, it could, depending on the  
5 pathogens, what is on the product. Yes.

6 MR. CORDREY: Let's say salmonella.

7 MR. BILLY: It may contain a poisonous or  
8 deleterious substance that would be injurious to health.

9 You need to go back. There is a section in the  
10 preamble to the final rule that talks about this very issue,  
11 I think, if I am following you now.

12 We can show you up here the basis for the  
13 determination that when the system fails that we are not  
14 able to verify that the product isn't adulterated. You need  
15 to see that section and re-read that. Maybe we can come  
16 back to it after lunch.

17 MR. CORDREY: What I think this is going to lead  
18 to is a lot less CCPs diluting the whole program down to I  
19 don't think it's where we want to be.

20 MR. BILLY: I think this may be a point to break.  
21 Let's be back here at 1:15 p.m.

22 (Whereupon, at 12:09 p.m. the meeting was  
23 recessed, to reconvene at 1:15 p.m. this same day, Tuesday,  
24 December 16, 1997.)

25

A F T E R N O O N   S E S S I O N

1:37 p.m.

MR. BILLY: I guess we will get started again.

A couple messages. One, at our desk out here they are delivering messages, so if you are expecting a message you should check out with the desk periodically. They will try to find you if they can, but this is a pretty good sized group.

Secondly, I need to remind you again to state your name and your affiliation as part of the process so the reporter can get that information correctly.

When we finished off, we were talking about an example that was raised in terms of disposition of the product and whether the product was adulterated or not. With the assistance of my colleagues, I am going to take a stab at addressing this a little further.

In the HACCP regulation, the regulation is written around the premise that if you carry out the requirements in the regulation then we are in a position to determine that your product is not adulterated, i.e, it is suitable to bear the mark and to flow into commerce.

If you have a system failure, and I am not talking about what caused that, but if it is as we described this morning a system failure that we have determined, then it to us triggers a point where we are not able to accomplish what

1 I just described, i.e., determine that your product is not  
2 producing adulterated product. In that instance, we will  
3 take action based on the HACCP regulation regarding the  
4 failure of your system.

5 We had mixed into that discussion disposition of  
6 product related to it containing some kind of bacteria. It  
7 makes a difference in what you are talking about, but if it  
8 is a pathogen for which there is not an established  
9 performance standard and you have set a limit that is based  
10 on available technology that reduces and controls but does  
11 not eliminate that pathogen and then you have a system  
12 failure, if there is not an established standard for that  
13 pathogen that has been violated then the disposition of that  
14 product in question is different than the decision about  
15 your system.

16 Your system has failed, and we will take action  
17 regarding your system. The product in question, absent  
18 either a zero tolerance or another specific tolerance for  
19 that pathogen, would be taken into account in terms of what  
20 happens with regard to that product.

21 We expect that plants, as they encounter  
22 situations where they have a breakdown in their system and,  
23 among other things, as the rule requires they have to make a  
24 decision about the disposition of the product, would take  
25 into account the public health significance of what is true

1 about that lot in question and whether there are established  
2 performance standards or not and any other relevant  
3 information as part of that decision process that the plant  
4 would carry out. We would look at that area as well as part  
5 of our verification activity.

6 Other than getting into a very specific series of  
7 examples about specific pathogens and specific situations, I  
8 think that hopefully will make it clear that we are talking  
9 about different things here. One is about disposition of  
10 product. Another one is about a system failure and how we  
11 will react to that.

12 Pat, I do not know if you want to add anything.

13 Pat?

14 MS. STOLFA: I do not think I have anything to  
15 add. I think that sets a distinction.

16 MR. BILLY: Bill? Anyone?

17 DR. MINA: I think it is clear to me. I do not  
18 know if anybody else has a question.

19 MR. BILLY: It is hard because we are making a  
20 transition to a systems basis. In some instances,  
21 disposition of product is important as well. HACCP is  
22 designed to address that, and we expect it will. We will  
23 verify that it does as part of the decision process in those  
24 circumstances where you have a system failure.

25 MS. MUCKLOW: Could I ask a very obvious question?

1 MR. BILLY: Yes.

2 MS. MUCKLOW: Rosemary Mucklow, National Meat  
3 Association.

4 I assume that you are going to run parallel  
5 systems for the 314 plants that are under HACCP and all the  
6 rest of the industry over the next three years. Is that a  
7 correct statement?

8 I mean, you are still running the rest of the  
9 industry on traditional inspection and PBIS and so on and  
10 the 314, so you are going to have a lot of duplicative  
11 things. You are going to have directives that are not  
12 phased out for the old system, but are phased out for the  
13 new and so on. That is going to be a challenging time to  
14 keep everybody on the right page.

15 MR. BILLY: Maybe I should take up knitting or  
16 something.

17 MS. MUCKLOW: I recommend it. It helps to keep  
18 your sanity under difficult conditions.

19 MR. BILLY: Fair enough. Are there any burning  
20 questions left over from this morning before we get into the  
21 next topics?

22 MR. HUSKEY: Excuse me.

23 MR. BILLY: Yes?

24 MR. HUSKEY: I just have one.

25 MR. BILLY: You bet.

1 MR. HUSKEY: Len Huskey with Swift & Company.

2 I had read that the inspector could trigger an  
3 action to withhold inspection leading to compliance coming  
4 in and so forth, but I think Bill this morning indicated  
5 that only the IIC would take such action and not a GS-8, for  
6 example. Could we get some clarification on that?

7 MR. SMITH: It would be the inspector in charge.  
8 Of course, any documentation from any of the people doing  
9 the HACCP verification would play a part in that  
10 determination, but the inspector in charge will make the  
11 decision to withhold the marks.

12 MR. BILLY: All right. Now we want to move on to  
13 the next agenda item, which is Salmonella Performance  
14 Standards. Charlie Gioglio is going to lead the discussion  
15 on this. We had some handout materials. Hopefully you have  
16 all availed yourselves of those. Charlie will use that  
17 material as the basis for his presentation.

18 MR. GIOGLIO: Thank you, Mr. Billy.

19 I guess what I would like to do this afternoon is  
20 to review what the salmonella performance standards are and  
21 then to walk through, so to speak, the two papers that were  
22 available outside. They look like this. If you have not  
23 picked them up, you can pick them up.

24 One is titled Issue Paper, Strategy for Salmonella  
25 Testing, and the other is Issue Paper, Public Release of



1 Salmonella Testing Results. I would like to go through  
2 those two issues in some detail, and then I guess we can  
3 field some questions on that.

4 Just by way of background and to sort of contrast  
5 the salmonella performance standards a little bit with the  
6 E. coli testing, the rule in fact, the HACCP pathogen  
7 reduction rule, establishes performance standards for raw  
8 meat and poultry products, both carcasses and ground  
9 product, for salmonella.

10 The salmonella standards, the performance  
11 standards, actually complement the process control  
12 performance standards for fecal contamination and the E.  
13 coli testing programs that are done by the plants. The  
14 salmonella samples are collected by inspection personnel and  
15 tested in the FSIS labs. We will be tracking the data on  
16 those and so forth.

17 The reasons that salmonella was selected were all  
18 spelled out in the preamble to the final rule, but that  
19 salmonella was the most common cause of food borne illness,  
20 bacterial cause of food borne illness. The data indicates  
21 that it lives in the intestinal tract of mammals and birds  
22 for food purposes.

23 Current methodologies can recover salmonella from  
24 meat and poultry products easily, and maybe most important  
25 interventions aimed at reducing fecal contamination and

1 other sources of salmonella should be effective or are  
2 effective against other pathogens.

3 The performance standards themselves provide  
4 incentives for producers of the raw meat and poultry  
5 products to reduce the prevalence of salmonella on those  
6 products. In addition to that, they provide a substantive  
7 basis for the Agency and for in fact establishments to judge  
8 the effectiveness of their HACCP plans.

9 Just to sort of review, and this is maybe small  
10 for those of us in the back. Just to review, that slide  
11 actually lists the salmonella performance standards that  
12 were promulgated with the final rule. The first column in  
13 the class of product. The second is actually expressed in  
14 terms of percentages, but those are the performance  
15 standards. The next two columns there tell us the N or the  
16 number of samples that we will collect and will be a sample  
17 set.

18 The last column is the maximum number of  
19 positives. By way of contrasting here, I would say the  
20 salmonella testing is positive or negative. We are not, as  
21 in the case of E. coli, enumerating the number of bugs, so  
22 to speak, but is it a positive test or a negative.

23 When we go on to talk about this in the jargon I  
24 guess we have developed, we use the term sample set. The  
25 sample set is that N, that number of samples, whether it is

1 53 or 51 or 82, whatever the case may be, on the given  
2 product.

3 The sample collection methodology that our  
4 inspectors will be using in the federal plants are the same  
5 as the plants are using for the E. coli testing. We are  
6 sponging cattle, hogs and now turkeys, and we are doing a  
7 whole bird rinse on the chickens.

8 For ground product, and I would say here with the  
9 salmonella performance standards, ground product also have  
10 had standards set for them, we take a 25 gram sample. That  
11 is what is tested at the laboratory.

12 Getting into now a little bit of detail on the  
13 testing program as we have designed it, the testing program,  
14 and some of you can go back and remember what all was spoken  
15 about in the preamble, is broken down into two parts. There  
16 is a pre-implementation part, samples collected before the  
17 HACCP rule would become effective at a given establishment,  
18 and the compliance part. The compliance part is what we  
19 will be starting in January, you know, as of January 27 for  
20 the largest establishments.

21 I will discuss a little bit more later on the  
22 pre-implementation part of it, but I would like to go into  
23 first the compliance phase or the compliance part of the  
24 testing program and give you a little bit more detail there.

25 That program will be broken down into three

1 components. We are going to have product specific targeting  
2 component or a sampling frame, as it will, in the jargon or  
3 the pool from which establishments will be drawn to sample.  
4 We have termed that as product specific targeting.

5           The plants that will be placed in that pool  
6 initially are those plants that are producing products whose  
7 performance standards are in double digits, so specifically  
8 we are talking about ground turkey, ground chicken and  
9 chicken. The performance standards, if you will, from the  
10 slide that Ron had up a minute or so ago are in what we are  
11 saying double digits. In other words, for broilers it was  
12 20 percent, for ground chicken 44.6, and ground turkey 44.9.  
13 That product is in the product specific.

14           The next component is plant specific target,  
15 plants from which we have taken a set of samples, and I  
16 should say that plants that are in the product specific pool  
17 will all be sampled, will all have a sample set scheduled  
18 for that plant for the inspectors to collect. Any plant  
19 that would fail that first set would then go into a plant  
20 specific targeting pool or targeted frame. Any plants in  
21 that frame will also be scheduled for a sample set.

22           The next component then will be all the plants by  
23 default that are not in either of those two frames, and that  
24 will simply be a random pool or a random sampling frame  
25 which over time we will get to each of the plants, but they

1 will be selected at random. It will not be a targeted thing  
2 that we will initiate as of the first sample schedules that  
3 are going to be generated in actually inspectors will start  
4 inspecting February 1 or 2.

5 As I said, we will be starting the sampling for  
6 practical reason in February, the first week in February.  
7 You can expect to have samples collected at your plants. If  
8 you're in one of the largest establishments, those will be  
9 compliance samples. If you operate a small or a smaller or  
10 a very small establishment, you could expect that once they  
11 are trained, the inspectors, the IICs, will be collecting  
12 samples at those establishments to begin the  
13 pre-implementation phase at those plants. That will also  
14 start at the same time.

15 The next thing, and I can talk about this in a  
16 little more detail, will be the enforcement policy for the  
17 salmonella testing program enforcing the performance  
18 standards. I guess the best way that we can think about  
19 this is sort of self-contained. It was all spelled out in  
20 the final rule what the enforcement for the salmonella  
21 testing program will be.

22 If a first sample set is scheduled, and that might  
23 be a targeted sample set, or it may have been a random  
24 sample set. If the performance standard is not met, we will  
25 have that data in headquarters. Headquarters will notify

1 the district manager. The district manager will be in  
2 communication with the establishment and the IIC of that  
3 plant, and the deficiency in this case will be documented on  
4 an NR that Bill had spoken about earlier, the non-compliance  
5 report.

6 The district manager will inform the establishment  
7 that they are required to take appropriate action to meet  
8 the standard. At that point, we will go ahead and schedule  
9 that plant for a second set of samples. Normally that may  
10 be within about a 60 day period. There is some flexibility  
11 in that based on recommendations from the district manager.  
12 It may be a little bit sooner, or it may be a little bit  
13 later, but you can rest assured that we will be scheduling a  
14 second sample set for those plants. That is what I spoke  
15 about earlier, that targeted frame...

16 If a second sample set performance standard is not  
17 met, again the same notification would go to the district  
18 manager, and the district manager will be in communication  
19 with the establishment citing very specifically the  
20 regulatory requirement for the establishment to reassess its  
21 HACCP plan for that product and take corrective action.  
22 Again, that will be documented on an NR.

23 Again, the plant will be scheduled for then the  
24 third sample set. Based on the timing of that, again we  
25 will be in concert with the district manager, and that

1 district manager will take certain factors into  
2 consideration in making the recommendation to headquarters  
3 of how soon to schedule that particular establishment for  
4 the next set of samples.

5 If then the third is not met -- we will schedule  
6 the next set, and if that third set is not met -- the  
7 district manager would inform the plant now both orally and  
8 by certified letter that they have failed to maintain an  
9 adequate HACCP plan for that product, citing the appropriate  
10 parts of Part 417 of the regulation, the HACCP rule. That  
11 again would be documented on a certified letter. It would  
12 be documented also on a non-compliance report.

13 Inspection service for that product will then be  
14 suspended and will remain so until the establishment submits  
15 to the FSIS administrator or his or her designee written  
16 assurances on the actions taken to correct the HACCP system.  
17 Again, that is in accordance with Part 310.25(b)(3). That  
18 language is fairly specific there of what will happen about  
19 the suspension and then the written assurances from the  
20 establishment.

21 At that point, the administrator will assemble the  
22 appropriate mix of technical and policy people to evaluate  
23 what the establishment submitted before that suspension  
24 would be released and whatever appropriate follow up  
25 enforcement action would need to take place.

1           On the good side of all this, and there is a  
2     positive side, as the plant, and this is whether in  
3     targeting or the random. If a plant passes a sample set,  
4     they will simply be placed back in the random sampling pool.

5           I would like also to give you some highlights on  
6     the other issue paper that was outside on the table, that  
7     one titled Public Release of Salmonella Testing Results.  
8     Jennifer is here. If anybody needs or would like a copy of  
9     that paper, she will be coming around and can provide you  
10    with a copy of that.

11           I am not an expert in the FOIA or the Freedom of  
12    Information Act area, but I would like to walk you through  
13    the paper. We will deal with whatever questions come up.  
14    Possibly somebody else on the panel may want to jump in if I  
15    don't know a particular answer.

16           Obviously FSIS understands our obligation to  
17    release the data which we own. I would like to go back,  
18    though, and make two other points. The goal of the  
19    salmonella testing program is to verify that establishments  
20    are meeting performance standards with the ultimate goal of  
21    reducing the incidence of enteric pathogens in products  
22    nationwide.

23           The performance standards measure performance over  
24    time. Therefore, multiple samples are needed to make  
25    compliance determinations. I spoke a little bit earlier



1 about sample sets and completed sample sets. One individual  
2 salmonella result is not meaningful then in that context,  
3 but the sample set does tell us something.

4 Our policy then is that any of the  
5 pre-implementation data, and pre-implementation data is all  
6 the data that was collected from June 1, 1997, to the date  
7 that the establishment is required to come under the HACCP  
8 rules. That is for small, large or very small  
9 establishments.

10 At this point, we do not intend to use any of the  
11 data that we had collected from June 1 until the end of  
12 January next year for any purpose for the large plants. We  
13 did not collect as much data as originally intended, and  
14 that is for a wide variety of reasons. At first we thought  
15 that data may be useful in actually developing target  
16 strategies, but the Agency decided against that approach.

17 We will collect pre-implementation data, as I had  
18 stated earlier, in the small and very small plants starting  
19 now with the sample schedules coming up in February. The  
20 Agency will determine the appropriate use and disclosure of  
21 the data as the testing proceeds. Requests for  
22 pre-implementation data will be addressed under the Freedom  
23 of Information Act on a case by case basis.

24 Compliance data, that which we are going to start  
25 now in the largest plants, will be sent on the completion of

1 a sample set, will be sent to the individual establishments.  
2 Those establishments will be sent their own testing data.  
3 Just to restate that, the individual establishment will be  
4 sent their own data on completed sets.

5 Plant specific data will be made available in  
6 response to Freedom of Information Act requests and will be  
7 provided again in completed sample sets. At this point, the  
8 Agency has no plans to post the salmonella data at the Web  
9 site, and though we believe that we should publish an annual  
10 report on the testing program, the details, content and  
11 format of which will be decided.

12 That is all I have as far as a formal  
13 presentation.

14 MR. BILLY: Okay. We would like to open it up for  
15 questions.

16 MR. BYRD: Ken Byrd with Pilgrim Pride.

17 The week before last in the FSIS school at College  
18 Station, a concern was voiced on this issue that it would be  
19 beneficial for plants to have the salmonella data as it was  
20 collected so if a trend was developing, the plant could take  
21 some corrective action before the whole series was out.

22 It was my understanding in a teleconference with  
23 Bill, and correct me if I misunderstood, but it was my  
24 understanding that a system was being worked on to address  
25 that issue where data would be fed back to the plant on a

1 test by test basis rather than waiting until the entire set  
2 was completed. Did I misunderstand, or has something  
3 changed?

4 MR. SMITH: I think Jeanne Axtel is going to be  
5 able to answer that question because she answered it at the  
6 picture teleconference.

7 MS. AXTEL: This is Jeanne Axtel. At the time of  
8 the picture teleconference a couple of weeks ago when the  
9 question was raised, the response that we gave at that time  
10 is that the Agency's thinking earlier had been that we would  
11 release the sample results at the time the sampling results  
12 were available back to the plant from which it was collected  
13 rather than waiting until the end of the complete sample  
14 set.

15 We also indicated during the teleconference that  
16 the matter was still under discussion within the Agency and  
17 in fact that the final determination had not been made.  
18 What is being discussed at this time is the final Agency  
19 position with respect to the distribution of salmonella  
20 results.

21 MR. BYRD: Thank you.

22 MR. BILLY: Rosemary?

23 MS. MUCKLOW: Rosemary Mucklow, National Meat  
24 Association. I have two questions.

25 Somebody back here would like to know when will we

1 receive the standards for whole body turkeys? They were  
2 afraid to ask the question. They know I'm not a shy person,  
3 so they thought they'd ask me.

4 MS. STOLFA: After we have had a chance to  
5 complete our analysis of the turkey baseline on which they  
6 would be based. We haven't completed that yet.

7 MS. MUCKLOW: Do you want to give us an  
8 approximate time, Pat?

9 MS. STOLFA: Well, I am trying to get it done as  
10 fast as possible. I was hoping within the next month or so.

11 MS. MUCKLOW: Thank you, Pat.

12 MR. BILLY: Are you going to convey that message  
13 back to whoever --

14 MS. MUCKLOW: Yes. I'll write it on this and send  
15 the piece of paper over.

16 The other question I have is my own question,  
17 which is never as erudite as the ones I get fed, and that is  
18 are our international trading partners going to be subjected  
19 to the same standard here and the information made as  
20 available as it is for domestic companies? That is a policy  
21 issue, Mr. Billy.

22 MR. BILLY: Thank you.

23 MS. MUCKLOW: I know you are glad I came all this  
24 way.

25 MR. BILLY: I am. In terms of being exposed to

1 the same policy and requirements, the answer in terms of  
2 complying with the HACCP and pathogen reduction regulation  
3 is required for all countries that ship product to us. If  
4 countries don't ship product to us, then they obviously can  
5 have their own requirements, whatever they are. We're not  
6 in a position to affect that.

7 Whether a foreign country makes the data available  
8 to their public will turn on whether they have a Freedom of  
9 Information Act type requirement in that country. Some do,  
10 and some don't. Those that do, they vary pretty widely in  
11 terms of what is made available and on what basis.

12 You would actually have to look very specifically  
13 at those countries that do have that to figure out what  
14 would be required in terms of making that data that they are  
15 generating to comply with our regulations for purposes of  
16 exporting product to us available to their public.

17 We will, as an inspection matter, have access to  
18 that data and can review that data and consider that data as  
19 part of our evaluation of their inspection system. We will  
20 have access to it. We will consider that data and their  
21 whole testing regime, in fact, as part of our evaluation of  
22 their inspection system.

23 I hope that answers your question.

24 MS. MUCKLOW: We just want to make sure that what  
25 is good for the goose is good for the gander, as my mother

1     used to say. If you are going to have access to that data,  
2     are you then going to make that data available to everybody  
3     else like us?

4             MR. BILLY: If we take possession of that data,  
5     then that data is available under the Freedom of Information  
6     Act.

7             MS. MUCKLOW: Are you going to send your  
8     emissaries to their country to look at it and not bring it  
9     home, or are they going to bring it home?

10            MR. BILLY: I do not know if we thought that far,  
11     but our --

12            MS. MUCKLOW: I just want to make sure equivalency  
13     means what I thought it meant.

14            MR. BILLY: I understand. We think it is  
15     appropriate to have the same basic kind of data and  
16     information available to our public, whether from a domestic  
17     plant or from a foreign plant.

18            Caroline?

19            MS. SMITH-DEWAAL: Caroline Smith-DeWaal, Director  
20     of Food Safety for the Center for Science in the Public  
21     Interest.

22            Tom, I have been going back over the final rule,  
23     and this said that you were going to have approximately 250  
24     samples per establishment over a one year period for the  
25     pre-implementation phase. What happened to that? Why was

1     it not done? How much was done? Then I have another  
2     question.

3             MR. BILLY: It took us longer than we anticipated  
4     to get all of our systems in place to handle this kind of  
5     volume of product being both sampled at the plants and  
6     shipped. We ran into special shipping problems, one of  
7     which was a strike, if you remember, as well as procedural  
8     and handling problems in the labs themselves.

9             We anticipated starting before early June, but in  
10    fact it took us until early June to complete the process of  
11    not only getting all the systems in place, but then doing  
12    the audits to know that we are producing consistent,  
13    reliable results.

14            At that point when we knew that, we then actually  
15    started the pre-implementation sampling. During the almost  
16    six months now, there are some plants where there are  
17    complete sets. There are some plants where they are not  
18    complete. What we have said is that information is  
19    available to the plants, and we will make that information  
20    available under the Freedom of Information to anyone that  
21    requests it.

22            Because of the fact that there are some where they  
23    are complete and some where they are not, we want to be able  
24    to cover that data with appropriate information to explain  
25    what it represents and what it does not represent. That is

1 our plan as part of responding to requests for that data.

2 It is also the reason why we are starting a little  
3 earlier in terms of the pre-implementation testing for the  
4 small plants and then eventually the very small plants  
5 because in some of those plants, particularly as they get  
6 quite small, they are not even slaughtering, for example,  
7 every day. Completion of a set could take a significant  
8 amount of time. We are factoring all that into our plans.

9 We have the capacity now to handle the volume of  
10 samples which we estimate to be when we are fully in all the  
11 sampling about 250,000 samples annually. We have  
12 established the capacity to handle that volume of sample  
13 collection and analysis. That is what happened. That is  
14 what we were able to complete. We are following the  
15 procedures that were laid out.

16 MS. SMITH-DEWAAL: And just a point of  
17 clarification. The sample size is the same size as what is  
18 published for the final rule for compliance implementation?  
19 It is not the 250,000? Okay.

20 My second question is I understood from a meeting  
21 we had I believe last September that the publication of  
22 salmonella test data on the Internet was actually a legal  
23 requirement for FSIS because it is information in the public  
24 domain that you believe you will receive multiple requests  
25 for.



1           What has happened to that determination, and if in  
2 fact you find you are receiving multiple requests for it  
3 when can we expect it to appear in the reading?

4           MR. BILLY: We will follow the requirements in the  
5 amended Freedom of Information Act that provide for making  
6 data available electronically in response to multiple  
7 requests. We will be driven by the facts, the specific  
8 experience we have in terms of those kinds of requests and  
9 respond accordingly.

10           MS. SMITH-DEWAAL: Is that on a plant by plant  
11 basis so some plants will be subject to disclosure in the  
12 reading room and some will not, or is that going to be  
13 handled based on the data request in terms of the category  
14 of data?

15           MR. BILLY: It will be based on the request for  
16 the data.

17           Felicia?

18           MS. NESTOR: Felicia Nestor, Government  
19 Accountability Project.

20           Am I to understand that all of the samples are not  
21 to be taken on the same day? Is that correct?

22           MR. BILLY: Yes.

23           MR. GIOGLIO: Yes.

24           MS. NESTOR: They will not be taken on the same  
25 day?

1 MR. GIOGLIO: Normally one sample will be  
2 collected per day. You can see some of the sample set sizes  
3 are quite large. The normal frequency for collecting  
4 samples would be one sample per day.

5 MS. NESTOR: When you say normal frequency, are  
6 you announcing that that is what you will do, so all large  
7 plants can expect that they are going to have one sample  
8 taken per day?

9 MR. GIOGLIO: What I am saying is that the  
10 instruction that will be given to the inspector will  
11 instruct them to pull a sample a day for each day that the  
12 plant produces that given product to be tested, whether it  
13 is ground beef or chicken or whatever the particular product  
14 has to be.

15 At some point the Agency has some flexibility  
16 there. For various reasons we may increase that sampling,  
17 but the normal routine sampling will be once per day.

18 MS. NESTOR: In response to what the gentleman was  
19 saying before, if a plant finds that it is starting to get a  
20 certain number of samples and it says well, can it petition  
21 the Agency to stop taking samples for a little while? No?  
22 That is not going to be a factor?

23 MR. GIOGLIO: No.

24 MS. NESTOR: Okay. Second question. The  
25 technical amendment said that poultry plants can now, if it

1 is impractical to take their samples post-chill, they can  
2 take the sample pre-chill. Is there going to be a  
3 requirement that poultry plants make product available for  
4 sampling post-chill, or can they construct their facilities  
5 in such a way that it is impossible for FSIS to get to the  
6 birds post-chill, and they will also have to take it  
7 pre-chill?

8 MR. GIOGLIO: Let me say this. I am not exactly  
9 sure technically what they would do or what they could do,  
10 but we would not allow a plant to somehow construct  
11 something that would preclude the inspector from taking the  
12 sample.

13 If that would happen on a case by case basis, we  
14 would, through supervision, establish the appropriate sample  
15 collection protocol for that plant.

16 MS. NESTOR: But right now all samples will be  
17 taken post chill in poultry, all salmonella samples?

18 MR. BILLY: I think there are certain instances  
19 where that is not right.

20 MR. GIOGLIO: Right, in say the hot boning of --

21 MS. STOLFA: Right.

22 MR. SMITH: In a hot boning situation or whatever.  
23 Again, in those cases we will instruct the inspector with  
24 the appropriate sampling protocol. In some cases, it may be  
25 a case by case basis or a plant by plant, but that

1 instruction will be provided to that inspector.

2 MS. NESTOR: So there are salmonella standards for  
3 those situations also?

4 MR. GIOGLIO: The same salmonella performance  
5 standard would apply.

6 MS. NESTOR: The same salmonella, even though  
7 supposedly --

8 MR. GIOGLIO: It is not a different standard.

9 MS. NESTOR: Are there not studies that show there  
10 are more positives after the chill tank than before the  
11 chill tank?

12 MR. GIOGLIO: I am not aware of that.

13 MR. BILLY: I have never seen anything like that.

14 MR. HIBBERT: Good afternoon. Bob Hibbert from  
15 McDermott, Will & Emery.

16 Back in November, with regard to specific  
17 salmonella standards, the Agency published a document  
18 through something called the direct final rule where it  
19 articulated a standard for pork sausage products. As I  
20 understand that process, that becomes a rule unless there  
21 were what were called adverse comments received, in which  
22 case the Agency goes back to traditional rule making.

23 Some adverse comments were filed. Can we  
24 therefore assume that those standards won't be enforced  
25 until a rule making process is completed?

1 MR. BILLY: Yes.

2 MR. HIBBERT: Thank you.

3 MR. BILLY: Rosemary, and then down at the end of  
4 the table?

5 MS. MUCKLOW: We have experienced some difficulty  
6 knowing what protocols you are practicing in the lab on some  
7 other testing. Where can we find or obtain precisely the  
8 protocols that you are using, and how can we be assured that  
9 we will know when you change those protocols?

10 DR. MCNAMARA: That is my question. I think most  
11 of you know me. I am Dr. McNamara. I am the Director of  
12 the Microbiology Division.

13 The USDA, like FDA, is under no regulation that  
14 makes it mandatory for us to publish our laboratory  
15 protocols. However, as a courtesy we have always given them  
16 out for free upon request. We have been doing that for over  
17 20 years.

18 To make things even simpler, next spring we are  
19 going to publish our laboratory protocols. An announcement  
20 will be coming out in the spring as to where you can  
21 purchase that. It will now be by purchase, but you will be  
22 able to get it through the Government Printing Office, and  
23 you can have a complete set of our protocols.

24 MR. BILLY: How about keeping it up to date?

25 DR. MCNAMARA: It will be kept up to date on a

1 regular basis. The initial plans that we have are to  
2 probably update it on a yearly basis.

3 MS. MUCKLOW: Will it be available on your Web  
4 page?

5 DR. MCNAMARA: The plans are to do that, but what  
6 we had decided is that because many people are not using the  
7 Internet at this time that we would go out with a published  
8 version in the spring, and then the idea would be in the  
9 future to put it on the Internet. It would be your  
10 responsibility to keep up in looking at the Internet site to  
11 find any new changes.

12 MS. MUCKLOW: The people who would be interested  
13 in this are probably more computer literate than people who  
14 are not interested in this.

15 DR. MCNAMARA: I am glad to hear this.

16 MR. BILLY: Are you all set now, Rosemary?

17 MS. MUCKLOW: Yes.

18 MR. BILLY: Way down at the end?

19 MS. WYNN: My name is Janice Wynn with ConAgra  
20 Fresh Meats.

21 What is the procedure that would be followed in  
22 the event that a grinder that uses an outside supplier of  
23 product fails the performance standard? Would there be  
24 tracking by FSIS or compliance back to the supplier then?

25 MR. GIOGLIO: Let me just start off to say --

1 DR. MINA: I do not understand the question. Can  
2 you repeat the question? I am not too sure I understand  
3 what you are trying to say.

4 MS. WYNN: Okay. An operation grinds ground beef.  
5 They get their product from an outside supplier, but the  
6 testing is done at the grinding operation for the salmonella  
7 performance standard. If they fail the performance  
8 standard, is there going to be tracking back to the supplier  
9 because probably that is where it came from?

10 DR. MINA: Normally we won't do that, but in some  
11 cases we might. It's on a case by case basis. It depends  
12 on the particulars, but not as a matter of routine.

13 MR. BILLY: It is possible that the supplier plant  
14 may have failed. If we happen to be sampling them at that  
15 time, we may pick up the problem that they are experiencing  
16 that would cause that as a possibility.

17 Also, if we have that experience and it is pretty  
18 clear that one supplier is providing material that is high  
19 in salmonella, that would likely trigger a targeted response  
20 in terms of that supplier plant, if that is what you are --

21 MS. WYNN: Thank you.

22 MR. BILLY: Caroline?

23 MS. SMITH-DEWAAL: Thank you, Tom. Caroline  
24 Smith-DeWaal, Center for Science in the Public Interest. I  
25 have some follow up to Rosemary Mucklow's questions.

1           The first question is you have been challenged  
2 over the last year that your testing technology for  
3 salmonella, particularly for ground beef, might not be  
4 adequately validated, and there was some mention of the fact  
5 that perhaps the sponges had an anti-microbial effect.

6           Could you tell us the status of that challenge to  
7 the testing protocols? Do you understand what I am --

8           DR. MCNAMARA: Let me backtrack a bit for people  
9 who have not followed this.

10           In June of this past year was the IAMFES meeting,  
11 the International Association for Milk, Food and  
12 Environmental Sanitarians. At this meeting, Kansas State  
13 University published some very preliminary, non-validated  
14 data which looked at the sponge method that is currently  
15 outlined in the rule.

16           Their preliminary data showed large reductions of  
17 bacteria in as little as five minutes and especially over  
18 two logs of bacterial reduction in 24 hours. This data was  
19 very different than any published data previously. We  
20 invited Kansas State researchers to our laboratories to work  
21 side by side with us to find out why this data was so  
22 different.

23           What we learned is that the protocol they used did  
24 not correspond to the one that is published in the  
25 regulations. In the published regulation is the sponging



1 method as we are currently using it. What KSU did was to  
2 sponge their samples mechanically -- was to stomach their  
3 samples mechanically -- for about a half an hour.

4 To stomach a sample means to put it in a device  
5 that pulverizes it and just smashes it between iron blades.  
6 You can imagine taking a sponge and smashing it for 30  
7 minutes really drives bacteria into those porous surfaces.  
8 In the regulation methods, it is only a two minute  
9 stomaching.

10 We presented this material before the National  
11 Advisory Committee for Microbial Criteria in Foods, which is  
12 a group of micro experts throughout the country who advise  
13 USDA, FDA, U.S. Marine Fisheries and the Department of  
14 Defense on microbial issues. They reviewed the data and  
15 said that yes, these early preliminary data did not follow  
16 USDA methods and did not produce the same results as we are  
17 getting in our sponge methods. Subsequently, KSU also  
18 presented at that meeting follow up data which did support  
19 our sponge method, and also other scientists presented data  
20 which supported the sponge.

21 The National Advisory Committee came out with a  
22 recommendation stating that the early studies did not  
23 reflect the method we were using and that the sponge method  
24 is perfectly suitable for process control validation studies  
25 such as being used in the reg.

1           We hope that this clears up any of the confusion  
2   that was brought forward.

3           MS. SMITH-DEWAAL: Thank you for that  
4   clarification.

5           Also, you said in response to Rosemary that you  
6   would be publishing your testing protocols. Will that mean  
7   that any change in your testing protocols will have to go  
8   through notice and comment?

9           DR. MCNAMARA: No, no, no.

10          MS. SMITH-DEWAAL: Okay. Fine.

11          DR. MCNAMARA: Let me back up and make that  
12   perfectly clear again.

13          MS. SMITH-DEWAAL: Thank you.

14          DR. MCNAMARA: USDA and FSIS give out their  
15   laboratory protocols under no regulatory requirement to do  
16   so. It is a courtesy. We have been doing that for over 20  
17   years upon request.

18          The methods that we will be using for salmonella  
19   and generic E. coli are no different than those that have  
20   already been published in the regulation. What you have is  
21   what you will see.

22          In the spring we will be publishing as a method of  
23   getting this information to you in a readable format a new  
24   microbiology lab guidebook. It is going to be in two  
25   volumes, and it is going to be every assay that we are

1 currently following; not that you would want to reproduce  
2 everything that we are doing because you do not have some of  
3 the regulatory requirements we do, but just as again a  
4 sharing of information. This will be published. The E.  
5 coli testing and the salmonella testing will be no different  
6 than what is in the regulation that you are seeing now.

7 From the National Advisory Committee there was  
8 only one request, and that was that we clarify in our  
9 regulations that currently the two buffers being used are  
10 Butterfield's phosphate diluent and buffered peptone water.  
11 Those are the two diluents we recommend, and that will be  
12 the only thing that will be clarified. Everything else  
13 stands as is.

14 MR. REYNOLDS: Bryan Reynolds, Gol-Pak  
15 Corporation. I have a couple of questions I would like  
16 clarified.

17 The ground product samples that are being pulled,  
18 is that before the addition of any spices or any other  
19 ingredients? It is straight out of the grinder, right, with  
20 nothing else added?

21 MR. BILLY: In the plants, yes.

22 MR. REYNOLDS: Okay. Second question. I asked  
23 this one last year at the SOP meeting and got a we hadn't  
24 considered it answer, so let's see if you have one now.

25 In hot bone pork operations that make fresh pork

1 sausage, are we subject to salmonella testing on both the  
2 carcass and the ground product or only the ground sausage?

3 MR. GIOGLIO: Yes.

4 MR. REYNOLDS: We are?

5 MR. GIOGLIO: Both performance standards would  
6 apply.

7 MR. REYNOLDS: Both? Okay.

8 MS. RICE: Kim Rice with the American Meat  
9 Institute.

10 Last year you indicated that in hot boning  
11 operations you would focus on the ground product.

12 MR. GIOGLIO: That is correct.

13 MR. BILLY: That is right.

14 MS. RICE: And then back to the question about  
15 seasoned versus not seasoned. In hot boning operations, it  
16 is virtually impossible to get unseasoned product.

17 MR. GIOGLIO: To go back, and I guess this answers  
18 the other gentleman's question a little bit more fully. We  
19 will make every attempt to collect the sample prior to the  
20 addition of any seasoning. If it is impossible in a given  
21 situation, then we will take a sample that has had seasoning  
22 added to it. That is pretty much stated that way in the  
23 instruction material to the inspector and so forth.

24 MR. BILLY: Katie?

25 MS. HANIGAN: You answered my question already.

1 MR. BILLY: Okay.

2 MR. EMERLING: Stan Emerling representing the  
3 North American Meat Processors Association.

4 I would like to come back to the question Ms. Wynn  
5 raised about the trace back on the product where you are not  
6 a slaughterer, but take product from others and then grind  
7 it or handle it in any other way. That has been a point  
8 that our Association has raised time and time again without  
9 really getting an adequate answer.

10 We find ourselves in the middle. We in a sense  
11 have the possibility of being victimized by errors that  
12 occur downstream which we are then held responsible for  
13 because we are the closest to the customer.

14 When you start taking at grinding only the samples  
15 on 0157 or salmonella or whatever else you decide to do and  
16 then do not make those who deliver the product to us  
17 responsible for having sent us product like that, have no  
18 obligation whatsoever to inform us if they have even found  
19 out that there is a problem with that product because they  
20 may test for 0157 and have not even a moral obligation.  
21 Maybe they have a moral obligation, but they certainly do  
22 not have a legal obligation to withhold that shipment and  
23 send either those trimmings or carcass meat forward. It can  
24 be full of salmonella. It can be full of 0157 or anything  
25 else.

1           I think that as an agency you are not fulfilling  
2   your obligation to all of us in the stream of commerce if  
3   you do not address that question. I really have not been  
4   able to understand why we have not been able to get some  
5   response to it.

6           Thank you.

7           DR. MINA: I will respond to that, Stan, a little  
8   bit different than my earlier response. I think it is the  
9   plant's responsibility to identify through their hazard  
10  analysis system.

11           One of the first things that the plant that is  
12  grinding product would look at is supplies of raw product.  
13  That is one of the things that the plant would do initially  
14  is test the incoming products and make sure they are  
15  acceptable according to the plant standard and  
16  specification. That is part of the continuous HACCP system.  
17  It is incumbent on the plant that is grinding that product  
18  to make sure that the supply they receive are acceptable.

19           MR. EMERLING: Okay. If I may respond to that?

20           MR. BILLY: Can I add a little bit before you do?

21           MR. EMERLING: Yes, because that is not answering.  
22  It is leaving me in the same place.

23           MR. BILLY: All of the plants that both slaughter  
24  and produce ground product, ground beef as an example, will  
25  be sampled according to the approach that Charlie laid out,

1 the targeting approach, both considering the product, as  
2 well as plant performance. As a minimum, they will be in a  
3 random pool, so all plants that produce the slaughter and  
4 produce ground product will be in that random pool.

5 In addition to that, where we have a situation  
6 where the same plant is both slaughtering and grinding, we  
7 have indicated that we are going to tend towards the ground  
8 product for sampling purposes, part of the reason being if  
9 there is going to be problem, it is more likely to show up  
10 there because of the blending of the product.

11 We are not saying that we will not also sample the  
12 carcasses as well. That remains an option available to us,  
13 depending on the circumstances.

14 In the instance where you are a grinder purchasing  
15 product from various suppliers, I think that Mark has kind  
16 of hit it right on in terms of, one, the responsibility you  
17 have as a grinder to address your raw material and whether  
18 it can contain materials, hazards, that have to be addressed  
19 and either require your suppliers to provide you that  
20 information or do testing yourself either of the raw  
21 material or the product you are producing.

22 This matter of being the victim I think has to be  
23 addressed as part of the change to the HACCP based system.  
24 There is data available. There is not only salmonella data,  
25 but there is generic E. coli data available as well.

1           I hope that all plants, particularly those  
2   downstream that are using raw material to produce ground  
3   products, will take advantage of that type of information  
4   and data in developing their HACCP plants.

5           MR. EMERLING: With all due respect, I think we  
6   need to come into the real world of how people have to  
7   operate in the businesses that we are in. For me to expect,  
8   and I've seen this written in all your reports, and both  
9   Mark and you, Tom, are reiterating the fact that we should  
10   have protocols or systems in place that set up HACCP stops.

11           I can ask my suppliers for guarantees. We're  
12   small plants. I doubt whether I can get them because there  
13   aren't very many plants you can buy from. If I get turned  
14   down by everybody, I'm not going to have any merchandise so  
15   you have effectively put me out of business.

16           They can test as much as they want to test. If I  
17   want to test to see if they sent me something, I have to do  
18   100 percent of the product test, and then I have nothing  
19   left to produce for product for my customers. Therefore, I  
20   have to reorder again and I'm back in the same position. It  
21   is not realistic what you're saying.

22           Now, I can ask for steam pasteurization. I can  
23   ask for every type of intervention on that carcass. Maybe  
24   that will bring my risk level down, but what you are still  
25   doing is you are putting the burden on that part of the



1 industry which does not have control over how the animal is  
2 slaughtered.

3           Whether or not you are asking for zero tolerance,  
4 and that is fine if it is there, but you have not done that  
5 with E. coli, and you have not done it as far as 0157. I  
6 think you really need to look at that because are you trying  
7 to leave the business only in the hands of the biggest  
8 companies out there that have all the science and all the  
9 technologies, or are you trying to put away the middlemen  
10 who are defenseless and don't have the dollars to support or  
11 to fight it.

12           One of the larger companies with a lot of  
13 resources went down overnight when you stepped into that  
14 action, and that was Hudson Foods. I think you really have  
15 to look at this. It doesn't do any good for me to go back  
16 to our people and give them the kind of answer that you have  
17 just given me, with all respect to what I hear you say, and  
18 I understand what you are saying.

19           MR. BILLY: The only additional thing I wish to  
20 say is we are going to hold all plants to the same  
21 standards.

22           MR. WEBB: Neil Webb, WTG Laboratory.

23           Is there going to be any effort to electronically  
24 correlate these data from the carcass samplings and the  
25 receipt like Stan is talking where you get samples let's say

1 of ground beef or ground turkey? Are you going to relate  
2 that back to the establishment it came from and look at  
3 their protocol and results?

4 MR. BILLY: Where that is possible, we will look  
5 at that in terms of grinders that are using raw material.  
6 As I answered a question earlier, if we see that kind of a  
7 problem and it is clear it came from a particular source and  
8 warrants further examination, then we will use that  
9 information to target a slaughter plant or whatever is  
10 appropriate there for follow up salmonella testing. We will  
11 do that. It is correlating it in that sense.

12 MR. WEBB: I think the Agency would benefit by  
13 that. I think the industry would. I think the industry  
14 also has the responsibility to do the same thing.

15 MR. BILLY: Okay. Other questions, or are we  
16 going to move on?

17 MR. BRICKEY: Keith Brickey with ConAgra  
18 Refrigerated. A real quick question.

19 Have the baseline studies taken into consideration  
20 the regional and seasonal differences?

21 MR. BILLY: Regional?

22 MR. BRICKEY: And seasonal differences.

23 DR. MCNAMARA: The baseline studies have always  
24 taken into account seasonality. The nationwide baseline  
25 programs are conducted over a year period, and they have

1 taken into account seasonality.

2 The current studies that we are doing now by the  
3 sponge will also have their M&Ms set and their final level  
4 for salmonella after a year's data collection so that  
5 salmonella is included.

6 Now, that is different than the product surveys  
7 that we do. The product surveys on ground products have  
8 been collected for less than a year's period. However, they  
9 have been collected for substantially more time than has  
10 ever been done in the past.

11 In studies in the past, as many of you will  
12 recall, a survey would be someone going out and collecting  
13 100 samples of a given product and looking for the bacterial  
14 levels on that product and considering that a survey. When  
15 we did our ground product surveys, those products were  
16 expanded to about six months or more of production until we  
17 got statistically valid numbers as set by our statisticians  
18 in order to set the performance levels that we did.

19 MR. BILLY: As to your question about regionally,  
20 I think we cover regionally through it is a nationwide  
21 sampling that is designed to collect materials from plants  
22 that produce 99 percent of the domestic supply or the  
23 domestic production. We get that regional distribution that  
24 way.

25 MR. BRICKEY: Thanks.

1           MR. BILLY: All right. We have a break scheduled  
2 at 3:00 p.m. I would like to move on to enforcement, so  
3 maybe what we could do is break now for about 20 minutes,  
4 and then when we come back we will talk about enforcement  
5 and any other issues anyone has.

6           (Whereupon, a short recess was taken.)

7           MR. BILLY: All right. We are going to get  
8 started. The next item on the agenda is the area of  
9 enforcement.

10           I was just looking around the table. Unlike the  
11 past public meetings, I do not see the bank of Washington  
12 attorneys sitting here.

13           VOICE 2: They are here.

14           MR. BILLY: They are here? Okay. I mean at the  
15 table and together.

16           MS. MUCKLOW: They are in their Christmas outfits  
17 today.

18           MR. BILLY: Just teasing.

19           We wanted to cover this aspect of the new  
20 regulation in terms of how we will be enforcing it. To that  
21 end, we have several people here that I would like to  
22 introduce.

23           First is Carol Seymour, who is the Assistant  
24 Deputy Administrator for Enforcement under Field Operations.  
25 Next we have Phil Durfler, who recently came to us from the

1 Food & Drug Administration. Phil works for Maggie Glavine  
2 in the policy area. He is the Assistant Deputy  
3 Administrator under Maggie Glavine for Policy, Program  
4 Development and Evaluation.

5 Finally, Dick VanBlargen. Dick is our senior  
6 person in terms of the enforcement area, has worked a great  
7 deal on the material that is going to be presented, and, as  
8 I understand it, he is going to actually make the  
9 presentation, so I will turn it over to Dick.

10 MR. VANBLARGEN: It is good to be here this  
11 afternoon.

12 MR. BILLY: You need to move the mike up pretty  
13 close.

14 MR. VANBLARGEN: I will get a little closer here.  
15 Rosemary always claims that I have a booming voice. I will  
16 use the mike today, Rosemary, and talk very softly.

17 MS. MUCKLOW: Speak up. Speak up.

18 MR. VANBLARGEN: Before I get started, there were  
19 some handouts outside, one on the enforcement statement that  
20 I am about to give, and the other one is on the rules of  
21 practice, the proposed rule. There was a handout out there  
22 also. We will be referring to those two issues this  
23 afternoon.

24 MS. MUCKLOW: What does that one look like?

25 MR. VANBLARGEN: It is one sheet of paper, and it

1 has on the top Issue Paper, Rules of Practice, Proposed  
2 Rule.

3 MS. MUCKLOW: Okay.

4 MR. VANBLARGEN: Carol has asked me to provide the  
5 statement. She needs to save her voice today. She had a  
6 little surgery last week so she needs to save her voice, but  
7 she is here to answer questions. I will go ahead and start  
8 with the statement, and then we can have questions  
9 afterwards.

10 I want to thank everybody for coming today, and at  
11 this point we would like to turn our attention to the topic  
12 of enforcement of the HACCP regulations and explain the  
13 concepts that underline the approach that FSIS intends to  
14 take. The formal remarks will cover about 20 minutes, and  
15 then we would be happy to receive any comments or answer  
16 your questions.

17 The conceptual shift embodied in HACCP and which  
18 industry must assume as proper accountability and  
19 responsibility for its food safety enhances the importance  
20 of the effective enforcement program. Last year FSIS  
21 introduced sanitation, SSOPs and other components for  
22 enforcement that would complement the rule and provide the  
23 level of public confidence necessary to accomplish a  
24 fundamental shift in the approach to food safety.

25 We also described how the new organization of FSIS

1 and the changing roles of inspectors and compliance officers  
2 would support effective implementation of the rule and allow  
3 both FSIS and the regulated industry to focus on their  
4 respective responsibilities for insuring that food is safe.

5 As we move towards the January, 1998, HACCP  
6 implementation date for large plants, it is useful to review  
7 these concepts, assess how they have been applied in the  
8 past months, and consider what adjustments will be both  
9 possible and appropriate as plants implement HACCP.

10 In a summary of these enforcement concepts, the  
11 first new concept to consider is the changing roles that the  
12 regulated industry and the inspection and compliance  
13 functions of FSIS. While the pathogen reduction and HACCP  
14 regulations provide enormous flexibility for the industry to  
15 develop and implement innovated measures for producing safe  
16 foods, they also impose clear and unequivocal  
17 responsibilities for preventing contamination by pathogens  
18 and other hazardous substances.

19 This clearly defined role for the industry,  
20 accountability for food safety, was accompanied by a change  
21 in the roles of inspectors and compliance officers to  
22 verify, inspect industry practices and to take enforcement  
23 actions when plants' control systems failed to meet  
24 regulatory requirements.

25 Another concept introduced by the regulations is

1 the linkage between a plant's ability to control processes  
2 and the eligibility of products to bear the marks of  
3 inspection. Under traditional inspection, the finding that  
4 product is not adulterated and thus eligible for the mark if  
5 USDA inspection is based on FSIS inspectors examining  
6 products for evidence of contamination. Under the new  
7 regulatory framework, this finding will be made based on  
8 FSIS concluding that sanitation and process control systems  
9 operated by plants are preventing adulteration.

10 If products are not produced under appropriate  
11 control systems as evidenced by the production or  
12 distribution of unsafe products or by continuing system  
13 failures attributable to the same root cause, FSIS will act  
14 to withhold the mark of inspection until plants can assure  
15 both corrective and preventative actions are in place and  
16 effective.

17 A third concept that provides for clear  
18 understanding of the new enforcement processes is the  
19 changing significance of plant actions to address  
20 deficiencies that are detected by inspectors or plants. The  
21 traditional inspection program was based on the concept that  
22 inspectors find deficiencies and plants correct them. This  
23 find and fix mentality did little to encourage preventative  
24 measures because it created the perception that it was only  
25 necessary to remedy the problems that inspectors found.



1           Under the new system, plants are responsible for  
2     finding deficiencies and for using the information they gain  
3     when they check their systems to strengthen the preventative  
4     process controls. As a result, plant actions to detect and  
5     assess deficiencies to determine their causes are viewed as  
6     evidence of proper functioning control systems.

7           FSIS verification includes a review of these  
8     actions through observation and records review to determine  
9     whether systems are functioning. Thus, as long as plants  
10    maintain their systems properly, including detecting,  
11    documenting and correcting deficiencies, there is no need  
12    for FSIS to take enforcement action.

13           By contrast, a pattern of the same or similar  
14    deficiencies occurring again and again will lead FSIS to  
15    conclude that the plant does not have in place the required  
16    process controls. This type of deficiency is very serious  
17    and leaves the Agency little choice but to withhold the  
18    marks of inspection.

19           A fourth concept has to do with how FSIS uses its  
20    resources to hold plants accountable for insuring the safety  
21    of foods they produce. The new FSIS organization integrates  
22    inspection monitoring resources and enforcement resources  
23    into a unified district structure and assures new roles to  
24    FSIS compliance officers.

25           In the past, compliance officers were primarily

1 responsible for products in distribution channels and  
2 generally contacted and inspected plants only when following  
3 up on violations that involved product that had already been  
4 distributed in commerce.

5           The new organization enables FSIS to use the  
6 training and expertise of compliance officers to assist in  
7 plant inspectors in documenting failures of plant control  
8 systems and helps to insure appropriate due process when  
9 enforcement actions are needed.

10           A team approach to enforcement actions also helps  
11 insure that actions are consistent and fair and that plants  
12 receive appropriately documented notices of violation and an  
13 opportunity to comply with the regulations. Through close  
14 integration of resources, FSIS can respond quickly to  
15 situations in which plant operations have been interrupted  
16 and determine whether corrections have been effective or  
17 whether suspension of inspection is warranted.

18           A related concept emphasized as we introduced the  
19 new regulations last year involves the rights of plants to  
20 receive notice of alleged violations and the right to appeal  
21 Agency actions. FSIS believes that appeals of legitimate  
22 disagreements are both necessary and appropriate.

23           Plants are encouraged to appeal inspector findings  
24 at the earliest point in the process. Some plant officials  
25 may dispute findings, but let them go unchallenged until an

1 enforcement action based on the findings is underway.  
2 Similarly, plants may disregard inspector findings which  
3 they mistakenly believe are erroneous, allowing needed  
4 corrections to be delayed unnecessarily.

5 Last year we solicited comments and promised to  
6 consider revising our supplementary rules of practice.  
7 Obviously we have not issued new rules, but we do plan to  
8 have a proposal soon. In the meantime, we will continue to  
9 apply existing rules and provide actual notice of  
10 proceedings and appeal channels as needed when bringing  
11 administrative complaints.

12 In the application of enforcement processes, since  
13 January, 1997, FSIS has undertaken a systematic process to  
14 enforce requirements for developing sanitation SSOPs,  
15 monitoring generic E. coli and assuring compliance with zero  
16 fecal tolerance standards. Similar enforcement protocols  
17 have also been developed to be applied in the other  
18 regulatory context such as preparation of fermented sausages  
19 and, as data sets are completed, adherence to salmonella  
20 performance standards.

21 As new regulatory initiatives are developed, these  
22 enforcement protocols are likely to become the standard  
23 model for FSIS enforcement actions for plant non-compliance.  
24 As discussed previously, each model is based upon a clear  
25 mandate that establishments implement control systems that

1     assure food safety by preventing contamination and  
2     adulteration.

3             FSIS inspection tasks and verification assessments  
4     are designed to measure how well plants prevent problems.  
5     FSIS assesses any problems that do arise in two ways.  
6     First, FSIS determines if any action is needed to prevent  
7     shipment of adulterated products. Second, FSIS determines  
8     whether the plant control systems are adequate to allow  
9     continued use of the marks of federal inspection.

10            FSIS has stressed proper documentation of  
11     deficiencies for two reasons; first, so plants have adequate  
12     notice and opportunity to comply, and, second, to establish  
13     the basis for enforcement measures, if necessary, to address  
14     system failures.

15            Most enforcement actions to date have been  
16     effective in addressing plant problems in early stages, and,  
17     thus, it has not been necessary for FSIS to intervene to  
18     withhold the marks of inspection for any extended period.  
19     In many respects, these enforcement actions have been  
20     similar to those that have been in place for over 90 years.

21            Inspectors use authority to retain and condemn  
22     contaminated products and reject or tag areas of the plant  
23     or pieces of equipment much like they always have. However,  
24     the new regulations call for steps that go beyond these  
25     product control actions to address plant systems if the

1 plants are failing to prevent recurring problems.

2           Although there are numerous variations depending  
3 on the particular circumstances, the protocol for  
4 enforcement actions includes the following general steps:  
5 First, inspectors in charge, IICs, through a non-compliance  
6 report provide notice to plants when requirements of the  
7 regulations are not being met.

8           Second, IICs are instructed to notify the plant  
9 management officials that the marks of inspection are being  
10 withheld from products and to contact the district office.  
11 Third, the district office sends a compliance officer to the  
12 plant to further document the situation.

13           It is important to note that at this and any  
14 subsequent point in the process, the plant is encouraged to  
15 quickly respond to the information that the IIC has provided  
16 about non-compliance. We expect a compliance officer should  
17 be on site within a few hours and have instructed them to  
18 complete their reports as soon as possible.

19           Our experience to date has shown that these  
20 situations are resolved quickly if plants are prepared to  
21 expeditiously file any appeals or present any proposed  
22 corrective or preventative actions to the district office  
23 while this documentation is being completed.

24           The next in the process is for the district  
25 office, in conjunction with headquarters district

1 enforcement operations, to review the compliance officer's  
2 report and any written or oral information submitted by the  
3 plant. Typically plants that have reached this point have  
4 not fully appreciated the need to be accountable for their  
5 process controls and ask FSIS to tell them what to fix.

6           District offices have provided plants with  
7 guidance on what is necessary to avoid a continued  
8 suspension of inspection by explaining that the plant  
9 should: One, identify the qualitative assessment process  
10 the plant used to determine nature and cause of SSOP or  
11 other failures. Two, identify what the assessment revealed  
12 as the likely cause of the problem; that is, the specific  
13 reasons the system failed to prevent any direct product  
14 contamination.

15           Three, specify the actions taken or plan to  
16 eliminate the identified causes of sanitation or other  
17 process deficiencies. Four, describe specific changes to be  
18 made in the plant's SSOP or other control plans. Five,  
19 determine the future monitoring activities that the plant  
20 will use to insure that the changes are effective.

21           If plants are successful in addressing these  
22 matters, FSIS will issue a notice of suspension held in  
23 abeyance. In effect, this notice says that FSIS has  
24 concluded that the plant's systems have failed but that the  
25 plant has acknowledged the problem and developed a plan to

1 develop its reoccurrence.

2 Typically we have held these abeyances for several  
3 weeks or months to verify that the proposed corrections and  
4 preventative measures are made and are effective. Once the  
5 verification occurs, plants are issued a warning letter to  
6 close out the file.

7 District offices will issue a notice of suspension  
8 covering all or part of a plant's operation when the plant  
9 fails to respond or fails to adequately address the root  
10 causes of the non-compliance. At this point, plants may  
11 appeal or resubmit proposed action plans.

12 Although to date none of the actions has  
13 progressed beyond this stage, the next step in the  
14 enforcement protocol would be a complaint to withdraw  
15 inspection. If the plant is making a good faith effort to  
16 correct problems, we would wait to file the complaint to  
17 withdraw inspection and keep the suspension in place.  
18 Otherwise we would proceed with the complaint quickly as  
19 soon as we conclude that the matter cannot be resolved  
20 without a hearing before an Administrative Law Judge.

21 The application of concepts during the past few  
22 months. Through mid November, 1997, of the total 6,496  
23 plants operating under federal inspection, 6480 plants had  
24 established a level of compliance that did not require an  
25 FSIS withholding or suspension action. FSIS opened 16 cases

1 as a result of district office findings that plants had  
2 failed to develop or maintain effective SSOP systems.

3 Five cases were closed with a letter of warning  
4 after inspectors verified that the plant had completed  
5 corrective action or after the plant voluntarily stopped  
6 operations requiring federal inspection. Eleven cases are  
7 now pending with suspension of inspection held in abeyance.  
8 In none of these cases has it been necessary to file a  
9 complaint for withdrawal of inspection.

10 Numerous other situations are now under review as  
11 the compliance and inspection team apply a proactive  
12 approach. The proactive approach involves the team  
13 assessment of documentation in plants that have begun to  
14 accumulate a history of non-compliance. FSIS is encouraging  
15 its field managers to openly discuss these situations with  
16 plants and to gain commitment to avoid a continued pattern  
17 of sanitation and other deficiencies before enforcement  
18 actions are necessary.

19 Record keeping. Before closing these remarks on  
20 enforcement, we should turn our attention to another concept  
21 introduced last year which concerns the growing importance  
22 of truthful and accurate record keeping by meat and poultry  
23 plants. Accurate records are necessary for both the plant  
24 and inspector.

25 Plants need records to verify that their control



1 measures have worked and that their products are safe and  
2 wholesome before deciding to ship them in commerce.  
3 Inspectors rely upon both hands on observations and review  
4 of plant records to assess whether systems are functioning  
5 properly.

6 In the absence of adequate records, we cannot  
7 conclude that products are being produced safely, that  
8 critical control points are functioning and process  
9 standards are being met. Plants that maintain false or  
10 deceptive records to avoid inspection oversight are in  
11 jeopardy of criminal prosecution. FSIS's enforcement  
12 activities now and in the future will give priority to cases  
13 involving incomplete or fraudulent records.

14 In closing, it is essential to stress that none of  
15 these enforcement actions is undertaken lightly. They  
16 represent an enormous strain on Agency resources and  
17 potential market disruptions that affect not only the plant  
18 that is under scrutiny, but also their suppliers and  
19 customers. However, the alternative of continuing to allow  
20 products to be produced without adequate food safety  
21 controls would have far more serious consequences.

22 FSIS is committed to a systematic approach with  
23 adequate supervisory overview to insure that there is a  
24 nationwide consistency and fairness to both plants and  
25 consumers. This process provides plants with notice of

1 non-compliance that forms the basis for enforcement action,  
2 an opportunity to appeal and voice disagreements and time to  
3 propose corrective actions before FSIS proceeds with the  
4 appropriate enforcement measures.

5 We hope this discussion has been informative, and  
6 we would be happy to hear your comments and answer your  
7 questions at this time. Thank you.

8 MS. SEYMOUR: As Mr. VanBlargen mentioned, there  
9 is a flyer on the rules of practice that is available. We  
10 do expect that we will have those rules out very soon. A  
11 draft of the proposed rules is in clearance process.

12 One thing that I would like to stress about the  
13 rules is that they are a streamlining and consolidation of  
14 existing procedural rules that we have been applying. When  
15 we did the original of the final rule on HACCP in pathogen  
16 reduction, we indicated that we would accept comments on  
17 changes to our rules, and we do believe that the comments  
18 only directed us toward clarifying the language that we were  
19 using and the process that we were using in terms of  
20 describing it, not changing it.

21 You won't expect to see in the new proposal any  
22 changes in the procedural steps that we have been applying  
23 that Dick mentioned in the remarks and that are outlined in  
24 the speech that you have. It will be a proposal, and again  
25 we will accept comments. We still are always looking for

1 things that would make the process work smoother for  
2 everybody involved.

3 MR. BILLY: At this time I would like to open it  
4 up to comments or questions.

5 MS. NESTOR: Felicia Nestor, Government  
6 Accountability Project. This is actually Tom Devine's  
7 question. I am delivering it because he is not here.

8 The regulations mention that it is a violation of  
9 HACCP to take an action which prohibits or inhibits a  
10 company employee from truthfully and accurately disclosing  
11 circumstances in a plant.

12 I am wondering what steps should the plant  
13 employee or the FSIS inspector follow when the plant  
14 employee is inhibiting in that way, what instructions have  
15 been given to inspectors, and is there a requirement in the  
16 HACCP plan that the plant address that issue?

17 MS. SEYMOUR: I am going to assume you are talking  
18 about an intentional conspiracy to subvert the record  
19 keeping requirements?

20 MS. NESTOR: Yes.

21 MS. SEYMOUR: That would be subject to our normal  
22 investigatory processes and criminal action.

23 MS. NESTOR: Is there an instruction to the  
24 inspectors? Is that part of the HACCP training?

25 MS. NESTOR: If the inspectors are involved in a

1 situation where the plant is subverting them and not  
2 allowing them to look at records or hiding records from  
3 them, we would see that as impeding the inspection process,  
4 and we would expect --

5 MS. NESTOR: I do not mean that. What I mean is  
6 in the training for the inspectors on their HACCP --

7 MR. VANBLARGEN: Yes, there is.

8 MS. NESTOR: -- enforcement --

9 MR. VANBLARGEN: We have instructed our inspectors  
10 if they suspect that there is any foul play with regard to  
11 record keeping, false record keeping, anything to do with  
12 record keeping, they are to immediately notify district  
13 enforcement operations.

14 MS. NESTOR: Okay. Is there any protection for  
15 plant employees who would reveal --

16 MR. VANBLARGEN: You are talking about something  
17 in the form of a whistleblower?

18 MS. NESTOR: Yes.

19 MR. VANBLARGEN: That does not apply. That is  
20 addressed in the preamble of the pathogen reduction.

21 MS. SEYMOUR: As we have answered before in the  
22 same question, we do often have confidential informants, and  
23 we do protect the identity of confidential informants to the  
24 extent possible.

25 MS. NESTOR: If an inspector went to the district

1 office and said that they knew of a case where a plant  
2 employee had tipped them off, there is a good chance that  
3 that could not be resolved without the employee's  
4 identification coming to light.

5 MS. SEYMOUR: That is right.

6 MS. NESTOR: So the inspector could not really  
7 take any action without jeopardizing that person's job?

8 MS. SEYMOUR: There are some instances where a  
9 confidential informant is not willing to let us have the  
10 information. Sometimes just the very information they want  
11 to give to us would identify them because they might be the  
12 only plant employee who would know that. That is  
13 unfortunate. It is true in any law enforcement situation,  
14 though.

15 MS. NESTOR: Okay.

16 MS. SEYMOUR: You hope that you can protect those  
17 identities and keep those things from happening, and you  
18 hope you have backup systems where people can come forward.

19 MS. NESTOR: I had some other comments on the  
20 prepared statement. This was one of my questions that I  
21 reserved from earlier today, the question of repetitive, and  
22 now under HACCP I guess it would be the question of a trend.  
23 One thing I am clear on is that there is no magic number,  
24 but that is about all I am clear on. Specifically I have a  
25 question about SSOP failures.

1           If a plant has repetitive product residue on  
2 product contact surfaces day after day except it is on  
3 different product contact surfaces throughout the plant,  
4 would that be considered a repetitive deficiency with the  
5 same root cause? In that case, say we are talking strictly  
6 that. How many criticals do you think would warrant calling  
7 the district office?

8           MR. SMITH: I will say it again. There is no  
9 magic number.

10          MS. NESTOR: Got that.

11          MR. SMITH: Okay. I will say again, and we have  
12 taught our inspection personnel, that they have a  
13 responsibility in documentation to document that they have  
14 direct product contamination, that there was a failure to  
15 implement and execute that SSOP and that they need to also  
16 identify there was a failure to enact previous corrective  
17 and preventive action that the plant has given us. I need  
18 them to make that linkage because isolated incidents are  
19 only isolated incidents.

20          Plants need to be put on notice, and this is when  
21 we make the determination. This is why I said earlier today  
22 if there is anybody in this room who is in plant management  
23 who receives a PDR that says there is direct product  
24 contamination or a critical on the deviation with a failure  
25 to execute that program, it is repetitive in that they gave

1 us previous corrective and preventive actions which either  
2 they chose to ignore, did not implement or did not execute.  
3 They are well on their way to one of the enforcement actions  
4 talked about in this paper.

5 I believe that paper lays this out. Again, when  
6 we look at these things we focus specifically on did you  
7 implement your previous corrective and preventive action.  
8 If I had somebody with product residue every day, I need to  
9 know why isn't their SSOP, which they have a requirement to  
10 do, working? What particularly did they say they were going  
11 to do to prevent it from reoccurring? If those things are  
12 not occurring that they said they would do, that's when I  
13 need to make that determination.

14 Now, there is no magic number because in some  
15 plants we have hundreds of people, thousands of pieces of  
16 equipment and hundreds of thousands of square feet. You  
17 cannot expect sterile hospital conditions every day and not  
18 expect on thousands of pieces of equipment to not find one  
19 piece of fat, let's say.

20 What I am asking our people to look at is did they  
21 carry out their program and is this an isolated incident or  
22 is this a continuing problem where we are not carrying out  
23 that program because your actions are totally different.

24 You still have a critical. Under the old system  
25 you still have a critical deficiency that you must address,

1 but it is an occurrence where you need to deal with that  
2 specifically, and it is not representative that the plant is  
3 not implementing their program or initiating corrective  
4 action. That's what I mean. All those things have to get  
5 wrapped in.

6 It's not an easy determination, and there can be  
7 no magic number. I will say it again. Any plant that  
8 receives a PDR under the old system or a non-compliance  
9 record under the new system which says you have direct  
10 product contamination or adulteration, failure to execute  
11 your program and, critically important, failure to execute  
12 previous corrective and preventive action to prevent it from  
13 reoccurring is heading down this path.

14 MS. NESTOR: By definition, in a pre-op sanitation  
15 violation there cannot be direct product contamination. Are  
16 you saying that this could not be triggered by pre-op  
17 violation?

18 MR. SMITH: I have been on record saying this a  
19 number of times. I'll say it again, whether folks disagree  
20 or don't disagree.

21 If we have applied the SSOP and the plant has  
22 released that area for production and we know that within 30  
23 seconds or 15 minutes the product is going to be on that  
24 surface and is going to cause direct product contamination,  
25 we have instructed our people to write that up as a critical



1 SSOP failure.

2 I said that numerous times last year. We have  
3 taken action based on that. To my knowledge, we haven't  
4 been turned around on any of those on appeal.

5 MS. NESTOR: So under this system it would be  
6 unusual to find a plant that in three months failed 98  
7 percent of its pre-op sanitation checks and got numerous  
8 criticals on each of those pre-op sanitation checks, on 98  
9 percent of them? That would be unusual?

10 MR. SMITH: We would not expect to see that, no.

11 MS. NESTOR: You would not expect to see that?

12 Okay. Thank you.

13 MR. HIBBERT: Bill Hibbert from McDermott, Will &  
14 Emery. This question is not from Tom Devine.

15 Dick, in your description of the process when you  
16 get to the stage when you are at the notice of suspension  
17 stage, as I understand it, I want to get clear, if I can, on  
18 if there is a disagreement. As I understand, if you are at  
19 the notice of suspension stage the language is that the  
20 Agency's belief is that the plant has failed to address the  
21 root cause of the system.

22 If the plant disagrees with that judgement, number  
23 one, what is the route of appeal? Number two, am I safe in  
24 assuming that that suspension of operations will not take  
25 place while that appeal is going forward?

1 MS. SEYMOUR: I will answer that. The route of  
2 appeal is always to the next highest level of supervision,  
3 and that would be provided in the notice of suspension. In  
4 this case, those are issued by district managers, so the  
5 route of appeal would be to Dr. Mina --

6 MR. HIBBERT: Okay.

7 MS. SEYMOUR: -- at that level and then continuing  
8 beyond that.

9 As you probably know through our repeating over  
10 and over again, when we are suspending inspection we have  
11 made a determination that we cannot determine that product  
12 is not adulterated. If we have made that decision, we  
13 cannot allow that product to continue to be shipped.

14 MR. HIBBERT: I guess what I am asking though is  
15 what happens when there is a disagreement over that very  
16 point?

17 For the sake of this discussion, let's assume the  
18 Agency is right a high percentage of the time. Let's assume  
19 it is right. It goes back to Bill's point. There is no  
20 magic number. There is a judgement call there. There is no  
21 magic number of PDRs. Someone is making an informed  
22 judgement as to the condition of that plant over which  
23 reasonable people could differ.

24 Let's assume the Agency is right 70 percent of the  
25 time, 80 percent of the time, 98 percent of the time. I

1 would assume that the Agency --

2 MS. SEYMOUR: One hundred percent.

3 MR. HIBBERT: That is the question. That is my  
4 question. It seems that this system, if I understand it,  
5 assumes infallibility on the Agency's part.

6 MS. SEYMOUR: No. Obviously as I said earlier,  
7 every decision can be appealed. If a plant presents  
8 information that we have made an error in judgement, and I  
9 think as we pointed out in some of the discussions this  
10 morning with regard to HACCP, we will bring a team of  
11 expertise in to look at those judgements when we do have a  
12 dispute.

13 MR. HIBBERT: But do you know prior to the  
14 imposition of the sanction?

15 MS. SEYMOUR: This is not an imposition of a  
16 sanction. The withholding of inspection is an enforcement  
17 action, not to impose a sanction.

18 MR. BILLY: In your hypothetical example, I assume  
19 there are a series of PDRs that have documented failures?

20 MR. HIBBERT: Yes.

21 MR. BILLY: Otherwise we could not be to the stage  
22 we are at, right?

23 MR. HIBBERT: Correct. Correct.

24 MR. BILLY: Were any of those PDRs appealed in  
25 your hypothetical example?

1 MR. HIBBERT: Let's assume that they were.

2 MR. BILLY: Okay. If they were and it was a  
3 situation where it brought into question what the  
4 appropriate action and follow up is then that would be taken  
5 into account in the decision process by the district manager  
6 and by Mark or anyone else.

7 If, however, at that stage there is just a set of  
8 PDRs and it is clear from the record that there has not been  
9 that kind of appeal, then you have a different circumstance.  
10 It would turn on all of the specifics of the situation.

11 MR. HIBBERT: I think that is my point. The  
12 question or the determination to be made about the status of  
13 a plant based upon a series of PDRs is different than the  
14 pursuit of an issue regarding an individual PDR. That is a  
15 separate Agency judgement. Are we agreed on that?

16 DR. MINA: No, I don't think we agree on that  
17 because I think what Tom is trying to explain to you, Bob,  
18 is that those notices of suspension do not occur in a  
19 vacuum.

20 There is a history that has been documented  
21 through the PDR process over an extensive period of time  
22 that articulated very clearly to the plant that the plant  
23 had not assumed the responsibility and corrected whatever  
24 the deficiencies were.

25 Now, there is a disagreement on individual PDRs

1 and the right to appeal those. We need to know what was the  
2 decision. Would those be sustained or overruled or changed  
3 because that changed the picture? Now, once we get to the  
4 notice of suspension, we have been through a process, a long  
5 process. We don't make those decision very lightly.

6 MR. HIBBERT: Right, but it is a separate  
7 decision. In other words, you are --

8 DR. MINA: Yes, it is a separate decision, but it  
9 is based on what happened the prior six months or a year or  
10 three months or one month or whatever happened before that.

11 MR. HIBBERT: But at that point the plant has no  
12 opportunity for appeal prior to inspection being held.

13 MS. SEYMOUR: You originally asked about  
14 suspension in the withholding actions. Those actions are  
15 for product to protect product from going out the door. It  
16 is a temporary action. It is not essential.

17 MR. HIBBERT: I am asking about suspensions.

18 MS. SEYMOUR: Okay. On suspensions we would  
19 expect that, as has been mentioned, at the time of PDRs or  
20 in the future non-compliance reports, at that point the  
21 appeals would occur if there is a disagreement of fact or a  
22 disagreement of interpretation, of requirements or  
23 significance of a problem.

24 We would expect, as Bill pointed out, that as a  
25 plant starts to get to the point of a repetitive problem

1     that the PDRs or non-compliance reports would indicate that  
2     and would say here is what was wrong. Here is what you said  
3     you were going to do. Here is what I found when I went back  
4     to check.

5             Up to this point in the instances where we have  
6     taken suspension actions, we have found the history in that  
7     clear trail of sequence of events. I was being not  
8     completely facetious when I said 100 percent. We expect to  
9     be 100 percent right before we take these actions. That  
10    doesn't mean we're infallible, but we are doing everything  
11    we can to be 100 percent right.

12            We don't accept anything but doing it exactly  
13    right in providing the plant appropriate notice, providing  
14    appropriate documentation and providing the appeal rights  
15    and listening. Our objective isn't to shut down. Our  
16    objective is to get correction.

17            MR. HIBBERT: But should you fail even in one case  
18    in the goal of reaching 100 percent, that plant will not  
19    operate based upon your independent judgement that there is  
20    a systems failure.

21            MS. SEYMOUR: I would say that that is a risk that  
22    one would have to take to protect the public from  
23    adulterated product in all the other instances.

24            MR. HIBBERT: Thank you.

25            MR. BILLY: Caroline?

1 MS. SMITH-DEWAAL: I will hold my question and  
2 submit it to the Agency in writing.

3 MR. BILLY: Dennis?

4 MR. JOHNSON: Dennis Johnson, Olsson, Frank &  
5 Weeda.

6 I have a little bit of a follow up to Bob's  
7 question in some regards. I want to get the process down,  
8 and I do not know if he has skimmed over something or not.

9 I guess as an initial matter, you would not  
10 suspend for PDRs that are on appeal. In other words, you  
11 would allow a plant to take an appeal of a PDR. If a  
12 decision has not yet been reached, you are not going to use  
13 that as the basis of an action.

14 Second, you have been mentioning notice. Is the  
15 notice over and above the PDRs? In other words, are we  
16 going to go ahead and say hey, guys, it ain't working, and  
17 we want you do to more? Is there going to be any of that  
18 feedback from the Agency?

19 I would kind of like to know if we are going to  
20 get a little glimmer of the bullet before it gets shot and  
21 also whether or not we have a chance to prevent the loading  
22 through the appeal process. I would like to start with that  
23 before I get to even Bob's concerns.

24 MS. SEYMOUR: We would not stop the action that  
25 would be underway just because of the appeal. We cannot

1 have that. Otherwise everybody would appeal everything to  
2 keep everything --

3 MR. JOHNSON: I am sorry. We are assuming there  
4 are things in front. In other words, you are not going to  
5 close someone down for their very first PDR.

6 MS. SEYMOUR: That's correct.

7 MR. JOHNSON: I know there is no magic number.  
8 Let's assume --

9 MS. SEYMOUR: We could have on the first PDR -- I  
10 want to clarify that -- if the situation shows the processes  
11 are totally out of control in the plants.

12 MR. JOHNSON: Let's not assume that scenario. Let  
13 me use condensation, which is probably everybody's favorite.  
14 See, I told you it was everybody's favorite.

15 You have a condensation PDR on Monday. You have a  
16 condensation PDR on Tuesday. The plant appeals both of them  
17 saying there was no direct product contamination. We  
18 disagree on the facts. We disagree on this. On Wednesday  
19 there is another PDR that comes down, and that one the plant  
20 automatically takes up. On Thursday, the inspector says I  
21 am going to withhold.

22 You have PDRs Monday, Tuesday, Wednesday and  
23 Thursday. Even though Monday's is on appeal, Tuesday's is  
24 on appeal, Wednesday's is on appeal, are you going to use  
25 those as the basis of withholding the mark because we then



1 have not gotten any due process or appeal rights?

2 I am not saying this might ever happen. I would  
3 just like to know that we do have the opportunity to  
4 challenge from the word go. If we forego that opportunity  
5 that is one thing, but I would like to know if indeed you  
6 would take action on the basis of PDRs, all of which are on  
7 appeal.

8 MS. SEYMOUR: I'll give it a shot. I think there  
9 are just too many hypotheticals in your question there to  
10 answer it directly, but we would never say that we would not  
11 take action just because there is an appeal underway. If we  
12 need to take action to protect product, we are going to take  
13 that action.

14 Now, the compliance officer does go to the plant  
15 and conduct interviews, prepare documentation. We look at  
16 things beyond the PDRs. The plant is given an opportunity  
17 to give a statement and to present information at that  
18 point. Plants present information to district managers.

19 The thing again to remember is on condensation,  
20 your example repeated three days in a row. If there is a  
21 condensation problem three days in a row, there is a  
22 preventive measure that is not working in that plant, so the  
23 plant should be focused on that and not on appealing whether  
24 product was present or not because product is going to be  
25 present.

1 MR. JOHNSON: Well, we can vary the facts.

2 MS. SEYMOUR: Yes, but we want people to focus on  
3 the corrective and preventive measures.

4 MR. JOHNSON: But if we are working on the  
5 preventive measure we disagree that there was direct product  
6 contamination so we have a factual dispute. We have the  
7 plant actually trying to do something, but cannot handle  
8 necessarily condensation, the total cure within two or three  
9 days.

10 I was just curious as to whether or not we have a  
11 bite at the apple sometime before the trigger is pulled. I  
12 guess what I am hearing is it depends.

13 MS. SEYMOUR: We will always look at appeals and  
14 take them into consideration. If we are wrong, we will do  
15 something about it.

16 MR. JOHNSON: But I was wondering whether you  
17 would withhold the use of the mark?

18 MS. SEYMOUR: If we think we are not wrong.

19 MR. BILLY: Do you mean what would our  
20 hypothetical action be in response to your hypothetical  
21 situation?

22 MR. JOHNSON: It works for me.

23 MR. BILLY: We hypothetically would take action.

24 MR. DURFLER: One of the things that you have to  
25 keep in mind is that this statute puts the burden on the

1 Agency to find that the product is non-adulterated. We have  
2 to make that judgement.

3 I understand the context in which you are asking  
4 the question and everything like that. I am going to put a  
5 different spin on the rule making. When it starts we are  
6 going to be really interested in your comments, and we raise  
7 a lot of these issues in at least the preamble.

8 I think ultimately the Agency has to make a  
9 determination as to whether or not the product is  
10 adulterated. That is a significant aspect of this that you  
11 cannot lose sight of.

12 MR. JOHNSON: Right, but what I am saying is you  
13 are assuming you can make that decision on the basis of a  
14 factual dispute involving one aspect. In other words, you  
15 are in effect closing a plant down. You are putting an  
16 injunction in place that we can never work around. It is an  
17 automatic per se. We cannot trust you even though we have  
18 not given you your due process right, and we are going to  
19 close you down.

20 MS. SEYMOUR: Since you are kind of semi quoting  
21 what I said or paraphrasing what I said, that is not what I  
22 said.

23 What I said is we would consider legitimate  
24 appeals at any point in the process. We have said in our  
25 remarks please do not wait until we have taken a withholding

1 action to appeal something you disagree with because then we  
2 do get into these locked in positions.

3 MR. JOHNSON: That is why I started my  
4 hypothetical with we appeal right away.

5 MS. SEYMOUR: Okay. Appealed right away? If  
6 there is a basis for the appeal and there is a factual  
7 dispute, we need to get that resolved right then because we  
8 are dealing with whether product is contaminated or not.

9 MR. JOHNSON: So we will deal with it right then  
10 before we suspend? It depends?

11 MR. VANBLARGEN: I think in both of those  
12 hypotheticals, the one that Dennis gave and the one that Bob  
13 gave, there is one important element. We would not be  
14 taking the withholding action unless there were existing  
15 conditions in the plant at that time in which we felt we had  
16 adulterated product.

17 MR. JOHNSON: So if I fix the condensation or it  
18 was not affecting product, in other words you would do it  
19 for present tense and not just past tense?

20 MR. VANBLARGEN: Yes. You are going to be looking  
21 at the record as it is developed, and we are going to be  
22 looking at the corrective and preventive actions as to  
23 whether or not they have been instituted and effective in  
24 the way they have done.

25 If we have deficiencies in that plant existing on

1     that particular day that show that those preventative  
2     actions were not either implemented or not effective in  
3     precluding direct product contamination, we are going to  
4     withhold on that basis, and we are going to take product  
5     control action at that point in time, too.

6             MR. JOHNSON: But if it has been corrected and you  
7     do not have any product contamination that day, you are not  
8     then going to use those ones on appeal to say your system  
9     was out of control? In other words, you are going to have  
10    to tie it into that day?

11            MR. SMITH: Again, Dennis, I just want to drive  
12    home this point one more time. If you are getting PDRs that  
13    say there is direct product contamination, there is failure  
14    to implement your program and failure to execute corrective  
15    and preventive action and you do not agree with that, you  
16    need to appeal immediately the first time -- immediately --  
17    because when you are getting that word, that kind of  
18    documentation, you know you are going down that path.

19            You need an immediate appeal, and you need a very  
20    rapid response. We will commit that we will rapidly  
21    respond. We have put 24 hour/seven day a week procedures in  
22    place to do that both at the national and at the district  
23    level.

24            I hate to talk about hypotheticals, but I will say  
25    direct product contamination, failure to execute, failure to

1 execute the plan, failure to execute corrective action. If  
2 you don't agree with any of that or your client doesn't  
3 agree with any of that, you need to be appealing that  
4 immediately because we will act on those things if they are  
5 not appealed.

6 MR. JOHNSON: You said you would act on those  
7 things if not appealed. What I am asking is real simple.  
8 If we disagree and appeal immediately, are we going to have  
9 the withholding action imposed simply because these  
10 allegations occurred in the past?

11 MS. SEYMOUR: If there is a repetitive occurrence  
12 of the same deficiency, there will be a withholding action  
13 even if the previous PDR or non-compliance report is on  
14 appeal.

15 We want to resolve those appeals very quickly,  
16 though, so we wouldn't expect it would be on appeal for a  
17 long time. I mean, it should only be on appeal for a few  
18 hours I would think. If there is really a dispute of fact,  
19 we need to get somebody there to look at the facts and  
20 resolve the matter.

21 MR. JOHNSON: I did not mean --

22 MS. SEYMOUR: I'm sorry. Regarding the question  
23 this morning about compliance officers and availability, I  
24 might take this occasion to answer that.

25 We would expect to have a compliance officer on

1 site within 24 hours in any location in the country. We are  
2 trying to be prepared for that when there is an action to  
3 withhold. We expect that that time will be much less than  
4 24 hours in most cases. It should be only a few hours.

5 We also expect that circuit supervisors and other  
6 appeal levels that the people can come and if you are saying  
7 there is no condensation or it is not in a product contact  
8 area, we need to get somebody in there to confirm the facts.

9 MR. JOHNSON: I do not mean to monopolize. I  
10 really only have one other question. I will put it away.

11 If you go for a complaint down the road, if  
12 nothing else happens and you are asking for withdrawal of  
13 inspection, what exactly is the remedy you are asking for  
14 from the ALJ precisely?

15 MS. SEYMOUR: The Administrator files a complaint  
16 with the Administrative Law Judge to withdraw the grant of  
17 inspection.

18 MR. JOHNSON: To withdraw the grant of inspection.  
19 Okay.

20 MS. SEYMOUR: If the Administrative Law Judge  
21 agrees with the Administrator, that is what occurs.

22 MR. JOHNSON: Thank you very much. I did not mean  
23 to monopolize.

24 MR. BILLY: Kim?

25 MS. RICE: Kim Rice, American Meat Institute.

1           Dick, you can clarify something on Page 3 in the  
2   top paragraph. The new organization enables FSIS to use the  
3   training and expertise of compliance officers to assist in  
4   plant inspectors in documenting failures of plant control  
5   systems and helps to assure appropriate due process when  
6   enforcement actions are needed.

7           Can you just clarify exactly what that means?

8           MS. SEYMOUR: Dick did not write this. I wrote  
9   this.

10          MS. RICE: Okay. Can you clarify?

11          MS. SEYMOUR: He can try. He might actually  
12   explain it better.

13          MS. RICE: Can somebody clarify?

14          MS. SEYMOUR: Are you asking about the due process  
15   part? Is that the part?

16          MS. RICE: No. The training and expertise of  
17   compliance officers to assist in plant inspectors.

18          MS. SEYMOUR: The compliance officers are  
19   available not only when we do have a withholding, but in the  
20   proactive mode also mentioned to go in and work with  
21   inspectors in terms of the documentation that they are  
22   putting together.

23          We also are encouraging districts when they do get  
24   to that point to let the plant know that this proactive work  
25   is underway and that the documentation is developing and



1       that the plant needs to get on top of the situation.

2               Is that clarifying for you?

3               MS. RICE: I think so.

4               MR. BILLY: Felicia?

5               MS. NESTOR: Felicia Nestor, Government  
6       Accountability Project.

7               I have some concern about the last paragraph. It  
8       says that the enforcement actions represented an enormous  
9       drain on Agency resources. Also in that paragraph it talks  
10      about fairness to plants and consumers.

11              Listening to what has been said here today, I  
12      think that if someone who did not know anything about plant  
13      records read the transcript of this meeting, they might  
14      think that it is unusual for a plant to have three  
15      consecutive days of condensation or a certain number of  
16      repetitive PDRs.

17              I am very concerned about the Agency's  
18      responsibility to consumers. If you expect yourself to be  
19      100 percent correct before you do anything, especially when  
20      you are giving the plant the out of a suspension in  
21      abeyance, I do not know that you are protecting consumers  
22      adequately.

23              The 70 criticals on the 98 percent failure on  
24      SSOPs was not a hypothetical. This is the Hudson Source  
25      Plants, and they failed every one except for one or two in a

1 three month period of time with numerous criticals in  
2 pre-op. They also had at least four days where product was  
3 falling on the floor in the packaging and boxing area and  
4 employees were standing there continuing to work. Nothing  
5 has happened in this plant. That is just part of what went  
6 on in this plant.

7 I know of two plants in one state each of which  
8 had other 2,000 PDRs at this point. It sort of boggles my  
9 mind that there cannot be at least one repetitive deficiency  
10 in there with 2,000. I do not know how much failure you can  
11 get.

12 I also know of another plant where there are 800  
13 PDRs. The documentation was described by the compliance  
14 officer as exemplary. There is beautiful linkage and  
15 everything else. This plant was not put under an  
16 enforcement action.

17 I looked at an enforcement action that did take  
18 place. It was a little mom and pop plant. They had six  
19 failures on their pre-op sanitation. I do not understand  
20 how it is possible for one plant to be put under a  
21 compliance action for six failures. I compared them. They  
22 are very similar. We are not talking about large product  
23 residue at the small plant and little specs at the big  
24 plant.

25 I don't exactly know what question to ask, but in

1 looking at my FOIA documents and the problem that the  
2 industry is asking, I do not see that that is the problem.  
3 It seems to me that it is the opposite problem.

4 DR. MINA: Felicia, I would like you to share the  
5 specifics in those cases with me so we can follow up on  
6 them.

7 MS. NESTOR: I will do that, Dr. Mina. The only  
8 thing that concerns me about that is that I know that you  
9 all have been informed in many of these cases. I will be  
10 happy to do that. I will be happy to do that.

11 DR. MINA: We want to protect the consumer. If  
12 those situations do in fact exist, I want to follow up on  
13 it.

14 MS. NESTOR: Let me ask you this. The Hudson  
15 Source Plants. Compliance went into each of the Hudson  
16 Source Plants, correct, and did a review of the records in  
17 each of those plants?

18 If there were repetitive failures, even if the  
19 inspector and the IIC and the circuit supervisor and the  
20 district managers in those cases failed to take action, the  
21 compliance officers that went in and did the review of the  
22 Hudson Source Plants would have had the opportunity to see  
23 the documentation.

24 From my standpoint, Hudson, Beef America,  
25 18,000,000 pounds rejected by Korea. That all says

1 something is going wrong here.

2 MS. SEYMOUR: I am not sure. Was there a  
3 question?

4 MS. NESTOR: Yes. The question is if down the  
5 road Hudson Source Plants continue to be responsible for  
6 massive recalls or massive outbreaks that are traced back to  
7 them, can the consumer blame the compliance officers that  
8 went in and did those reviews?

9 Were those reviews adequate enough for FSIS to  
10 have notice that those plants are really out of compliance,  
11 or is the consumer still having to decide well, no, it might  
12 have been the IIC or it was the circuit supervisor or it was  
13 the district manager that made the wrong decision?

14 MS. SEYMOUR: I will try to address that.

15 MS. NESTOR: Did compliance have the opportunity  
16 to make a review?

17 MS. SEYMOUR: Compliance did review the Hudson  
18 suppliers on a certain window of time in the Hudson  
19 production. We did not review all Hudson suppliers because  
20 we were able to isolate a period of time that seemed to be  
21 the most likely time where we knew there was a problem.

22 MS. NESTOR: And what was that period?

23 MS. SEYMOUR: I am not sure I can give you that.  
24 I do not know it, number one, and that is a matter under  
25 investigation as well.

1           We did look at all of those plants. Our hope was  
2   that we might be able to isolate one or more particular  
3   problems that would have perhaps led to this so we could  
4   learn from that not in an investigatory mode in that regard.

5           We also were in an investigatory mode in those  
6   plants or we shifted into that at points where we determined  
7   that there might be an enforcement problem, so we did both.  
8   We were looking both at the overall systems to see if we  
9   could learn and looking at the compliance of those plants.

10          MS. NESTOR: So you were not just reviewing  
11   Hudson? You would have considered a compliance action if  
12   you looked at the records and felt like it was warranted?

13          MS. SEYMOUR: If there was a basis in the files.  
14   Now, in the instances where we did go in, we did follow up  
15   on some specific findings in the plant, but none rose to the  
16   level of a withholding or a suspension.

17          MS. NESTOR: Thank you.

18          MR. BILLY: Someone down there had their hand up.

19          MS. MARCOUILLER: I am Sherry Marcouiller with  
20   Kraft Foods, and I have a question about the non-compliance  
21   record form.

22                I would like to switch the hypothetical to a group  
23   of plants that we could assume are basically well run  
24   plants, but in the course of putting out 2,000,000,000  
25   packages a year or so are going to have issues that are

1 going to produce non-compliance records from time to time.

2 There are a couple slots here for plant  
3 management's response, both immediate and with further  
4 planned actions. I have also heard a fair amount of  
5 conversation about the topic of appealing where there is  
6 some disagreement.

7 We did discuss this a bit when the SSOP  
8 requirements were introduced. At the time, one of the  
9 things that we had suggested is that it may be a better use  
10 of everybody's resources in certain cases for the plant to  
11 simply document some more facts from their side of the  
12 story, if you will, into the record and not necessarily  
13 formally appeal virtually everything that is coming up where  
14 we may think that someone looking at a record six months or  
15 a year from now would find certain information that is not  
16 written up by the inspector to be relevant.

17 In other words, is there an opportunity not to  
18 make a big issue out of everything, but still protect the  
19 company's record? The specific question is what  
20 instructions, if any, are being given to the inspectors in  
21 the plant about how they should review the company's  
22 responses that come back on this form because in some cases  
23 where we have tried to add context, we have been told that  
24 that requires rejection of our response.

25 MR. SMITH: Well, I will talk to what we are

1 teaching or training our people.

2 Both with the SSOP and with the HACCP, we have  
3 always reiterated what is known for a fact and reasonable to  
4 conclude. If you have more facts that would change the  
5 determination, we have not instructed our people to reject  
6 those in any way.

7 Again, I think we have moved fundamentally to a  
8 systems approach. Critical to that systems approach is we  
9 are verifying that the plant is doing what it said it would  
10 be doing.

11 If we are documenting that it is not doing what it  
12 said it was doing either through SSOPs or HACCP, then I  
13 think that is a serious finding because you developed the  
14 plan or the plant developed the plan. The plant said these  
15 are the things that are going to be carried out. If we're  
16 documenting they are not doing those things, then I think  
17 that is serious concern.

18 We have removed the classification. I remember at  
19 this time last year there was a great debate about the  
20 classification issue. We have totally eliminated that  
21 classification issue I hope, and we have in the  
22 non-compliance record focused on food safety versus  
23 everything else, have separated that out, have developed  
24 different regulatory models for that specific purpose to  
25 draw everybody's attention to food safety.

1           I will reiterate again that if we are not in  
2       agreement with an inspector's characterization of a food  
3       safety failure that we need to appeal that and get that  
4       right away because we do have them focused on making these  
5       determinations. That is the model I put up there, system  
6       failure. Continuous food safety failure would lead them to  
7       conclude that there is a system inadequacy in that  
8       situation. It is very important.

9           Your records. Again, if you are finding things  
10      and documenting you found them, then HACCP is working. The  
11      system is working. The same thing with SSOPs. That is what  
12      we are looking for. We don't expect 100 percent perfection.

13           I think there are differences. We hear of  
14      hundreds and hundreds of PDRs or deficiencies in some  
15      plants. Yes, I have seen a number of deficiencies. Things  
16      like fat on the floor and paper in the corner and the  
17      inspector's office was not clean are sanitation  
18      deficiencies. They are not critical direct product  
19      contamination deficiencies.

20           I would hope that this Agency and our people are  
21      making decisions based on direct product contamination and  
22      preventing adulteration or product being shipped that is  
23      adulterated into commerce. That is what we have trained our  
24      people to focus on.

25           To the extent I know that we are accomplishing,



1     that has been our focus, and our evaluations and audits have  
2     said that that seems to be where our focus is placed.

3             MR. BILLY:   Caroline?

4             MS. SMITH-DEWAAL:   Tom, have we transitioned from  
5     the questions portion on enforcement to the discussion  
6     portion more generally?

7             MR. BILLY:   What do you think?

8             MS. SMITH-DEWAAL:   It seems like we were getting  
9     into a lot of discussion.

10            MR. BILLY:   Okay.   Go ahead, Caroline.

11            MS. SMITH-DEWAAL:   I have a point related more  
12   to --

13            VOICE 3:   Tom, we have an enforcement question  
14   before you go on with the discussion.

15            MS. SMITH-DEWAAL:   All right.

16            MR. BILLY:   Okay.   Enforcement?

17            MS. STEWART:   Dee Stewart.   I believe you just  
18   answered it for me.

19            I was just wondering in monitoring of the records  
20   if they find that we have failed a CCP and that we have  
21   corrected it ourselves, then a non-compliance would not be  
22   written up on that matter then?

23            MS. SEYMOUR:   That is compliance.

24            MS. STEWART:   Okay.

25            MS. SEYMOUR:   That is not non-compliance.

1 MS. STEWART: He was just answering that. What I  
2 am saying is if you are reviewing the records and you see  
3 that we failed a CCP, but we did correct the situation.

4 MR. SMITH: Again, absolutely, but I always like  
5 to underscore and take an opportunity to say that that means  
6 all provisions of either 417.3(a) or 417.3(b) have been met  
7 of accepting that corrective action.

8 MS. STEWART: Okay. I have one more question for  
9 enforcement.

10 When you are verifying the records in shipping  
11 before a shipment, say if you have your lots broken down to  
12 an hour, every hour is a lot, does the entire lot have to be  
13 produced before it can be shipped, or is it just whatever is  
14 going on that truck?

15 MR. SMITH: Again, I think that is your operation,  
16 and I think we have already said earlier that we would put a  
17 paper out on this.

18 I can say we do recognize that monitoring can be  
19 done continuously, verification can be done continuously,  
20 and plant record review can be done continuously.

21 MS. STEWART: So it does not really have to be per  
22 lot?

23 MR. SMITH: Again, the wording in the regulation I  
24 believe is on specific production. I am not sure. I think  
25 what works for you, as long as you can determine that the

1 critical limits have been met and meet the requirements  
2 under the prior to shipping in the regulation. You have to  
3 know whether you can meet that with your situation.

4 MS. STEWART: Thank you.

5 MR. BILLY: Jim?

6 MR. HODGES: Question for Carol or Dick. When  
7 compliance is called in to determine the legal sufficiency  
8 of the records in preparation for some type of withholding  
9 action, does the compliance officer conduct a physical  
10 review of the plant?

11 If he conducts a physical review of the plant, to  
12 what degree is that factored in in your decision to take  
13 additional compliance action versus simply looking at the  
14 past history of the records that may document that you  
15 should take that action?

16 What I am driving at is if there is a plant review  
17 and the plant review says that there is no deficiencies in  
18 that plant yet the records do document that there has been a  
19 history there, how do you factor those two together?

20 MS. SEYMOUR: I will answer it in two parts.  
21 Number one, each case is handled individually. There may be  
22 instances where we definitely want the compliance officer to  
23 conduct a physical review of the plant. We may want to make  
24 pictures. We may want to do other forms of documentation.

25 There are so many varieties of cases. There are

1     huge plants that we certainly would not expect the  
2     compliance officer to do a total review of the plant before  
3     we made a decision. It would vary from case to case.

4             The second part of your question is would we  
5     factor in if the compliance officer found information that  
6     was different than what the inspector had reported. Of  
7     course we would consider that, if I understand your question  
8     correctly.

9             MR. HODGES: My question centers more on if the  
10    plant has corrected the deficiencies that may have been  
11    noted in the past, and, if you will, during your physical  
12    review there is a clean bill of health of the facility. How  
13    does that factor into your further determination that a  
14    withholding action should be taken?

15            MS. SEYMOUR: I think there are two things on  
16    that. Number one, if that has occurred, that is a step in  
17    the right direction obviously. The clean up is a remedial  
18    action, and we are looking for preventive actions.

19            We would expect that when we reached a situation  
20    where we had repetitive deficiencies due to the same root  
21    cause, we expect the plant to clean up. I mean, that is  
22    just sort of a given. Some may not. If they are down, they  
23    may not bother to clean up. We do expect an immediate clean  
24    up will occur, but we are looking for more than that.

25            If you will turn to the items in the speech, we

1 sort of gave you an overview of what those items are on Page  
2 5 that we would be looking for. That is not an exact  
3 template, but that shows the kinds of things we would  
4 expect.

5 MR. BILLY: Bernie?

6 MR. SHIRE: Thanks, Tom. Bernie Shire, American  
7 Association of Meat Processors.

8 I have been sitting here most of the day listening  
9 to the discussion about HACCP and now more recently  
10 compliance. My question really has to do with the  
11 compliance end of things. It is kind of a question and a  
12 statement, I guess.

13 I guess my question was basically I understand  
14 that under the system now that compliance has been pulled  
15 into the district operations and that they work physically  
16 in the same location and that previously there was more of a  
17 separation. The question I have is as to why that is being  
18 done.

19 My observation is that it seems that with all the  
20 discussion about HACCP, and nobody really knows what is  
21 going to happen until it actually starts, but it seems from  
22 just looking at it that I do not see that any real standards  
23 have been developed or really articulated about why and how  
24 long it is going to take for plants to have their mark of  
25 inspection withdrawn.

1           I just wonder if this is a decision that is going  
2   to be made on the spur of the moment? Who is going to be  
3   making this decision? Has there ever been any kind of  
4   consideration given to in the appeals process an outside  
5   third party? How can people really appeal the compliance  
6   decision once that is made? I do not see a real good system  
7   setup there right now. I do not see a real means of review  
8   for compliance.

9           It seems as if the whole system is moving toward a  
10  way of making it easier for the Agency to pull inspection  
11  from plants, to pull them and make the plants stop operation  
12  not necessarily without a real scheme, if that is the right  
13  way to put it. Maybe that is something we will not know  
14  until things actually start, but at this point it seems as  
15  if there is not a real means there set up to do this. That  
16  is my comment.

17           As I say, my question has to do about the  
18  compliance and inspection being a lot closer together and  
19  what the advantage of that is supposed to be.

20           DR. MINA: I will try to address the first part of  
21  your question. The reason we combined compliance and  
22  inspection as part of our reorganization is in putting all  
23  the delivery in it, if you will, the field delivery unit  
24  under one umbrella. That is the field operation umbrella.

25           We also viewed that the inspection work and the

1 compliance work is very similar. All distinctions are not  
2 valid today. An inspector in a plant enforces the  
3 requirements to achieve compliance. The compliance officer  
4 does the same thing. Traditionally they had done it outside  
5 the plant.

6 Also in terms of supporting the inspector in terms  
7 of having the proper documentation, the compliance officer  
8 had been trained to do that. We have not trained our  
9 inspector as well as we train our compliance office to do  
10 the proper documentation to support the case file. They  
11 have been extremely helpful in working with the inspector in  
12 the plant to determine the adequacy of the documentation.

13 That is one of the principles of the  
14 reorganization is to have all the field delivery units under  
15 one umbrella.

16 MR. SHIRE: It seems maybe then you end up with  
17 the judge and the jury and the policeman all in one spot. I  
18 am not sure that is necessarily a good thing either as far  
19 as the plant is concerned.

20 DR. MINA: That is your characterization of it. I  
21 think we view it a bit differently.

22 MR. SMITH: I just want to add to your comment. I  
23 think we would say that we have standardized our decision  
24 making process on enforcement protocols under 417.6 of what  
25 determines an inadequate HACCP system in the regs. I think

1 we have been very clear on that in the situations we have  
2 talked about.

3 MR. SHIRE: I guess what I mean is when it comes  
4 into the real world though and decisions are made on  
5 individual plants. I wonder whether the standards are there  
6 and whether everybody is going to be treated equally in each  
7 regard in that way? That is what I am wondering about.

8 DR. MINA: We are committed to due process. We  
9 also support the appeal process. We will respond to those  
10 appeals in a timely manner.

11 As you know, there is a directive out that goes  
12 into great detail about the steps that we will go through to  
13 respond to appeals. I think it is an improvement over the  
14 system that we had in place in the past.

15 MR. BILLY: I would like to add one other point  
16 and that is to remind you again of the two paragraphs on  
17 Page 6 of the paper on the application of concepts during  
18 the past few months, Bernie.

19 It would seem to me that at least in terms of  
20 SSOPs, some of the concerns that you raised did not manifest  
21 themselves. Perhaps we can take some comfort in that  
22 experience. We have laid out I think pretty clearly a  
23 parallel and similar approach that we are taking here under  
24 HACCP.

25 MR. SHIRE: That is true, except HACCP is much



1 more of a massive undertaking --

2 MR. BILLY: I understand.

3 MR. SHIRE: -- especially for small plants.

4 MR. BILLY: You will have the benefit of this  
5 first round to learn from.

6 The fellow down at the end?

7 MR. DANDREA: My name is Mike Dandrea. I am with  
8 Shadybrook Farms. My question is for Carol.

9 When the trend analysis starts and let's say  
10 January 26 rolls around, are we going to be forgiven for all  
11 PDRs prior to that date and then start with a clean slate as  
12 far as trend analysis?

13 MS. SEYMOUR: I am a little tired. I will say  
14 there is no magic number.

15 Obviously there is a major change that occurs when  
16 plants implement HACCP. We are more interested in what  
17 happens in the future than what happened in the past, but if  
18 we have a history of non-compliance that was occurring  
19 before HACCP and we start to develop a history of  
20 non-compliance under HACCP, we are going to act much more  
21 quickly in that case than somebody who is first starting  
22 out. That is where our priorities would go.

23 I would say that anything that can be done to get  
24 ready for HACCP, the things that you need to do include  
25 making sure that anything that might be pending now is

1 resolved and taken care of now before you shift over.

2 MR. BILLY: All right. Let's open it up now for  
3 other points and concerns people have. Just consider this  
4 sort of London, and this is Hyde Park. This is Speaker's  
5 Corner right here.

6 Caroline?

7 MS. SMITH-DEWAAL: Caroline Smith, Director of  
8 Food Safety for CSPI. I have two questions. The first is a  
9 specific question, and the second is a more theoretical or  
10 general question.

11 The first is with respect to your announcement  
12 today that there will no longer be mandatory trimming in  
13 plants that come under HACCP to enforce the zero tolerance  
14 for fecal contamination.

15 Will there be any change in how the inspectors  
16 treat carcasses where there is visible fecal contamination?  
17 Today, based at my observations at a meat plant, they rail  
18 those carcasses. Will there be any different treatment by  
19 the inspectors?

20 MR. SMITH: On line, no, because it is still part  
21 of the postmortem inspection procedure. They would still  
22 rail them out if that is the case or stop the line if that  
23 is the case, depending.

24 Each carcass will have to pass. It will not have  
25 fecal material on it at the front of the rail. We use our

1 on line inspectors to do that at this point.

2 MS. STOLFA: The Federal Register notice that we  
3 talked about this morning that was published on November 28  
4 set out our policy and set out our thinking that the zero  
5 tolerance standard for fecal contamination in both livestock  
6 and poultry was a food safety standard and gave the signal  
7 that we intended to continue to perform inspection  
8 verification checks at the same point and at the same  
9 frequency as we presently do.

10 There was also an issue paper on the registration  
11 table that set forth what might be the next steps following  
12 the settled implementation of HACCP in large establishments.

13 MS. SMITH-DEWAAL: On to my more theoretical  
14 question. This is a challenge that I think both --

15 MR. BILLY: Is this different than a hypothetical  
16 question?

17 MS. SMITH-DEWAAL: It is. It is. This is not a  
18 hypothetical. This is a theoretical one. The challenge is  
19 not only to the Agency, but I think also to the industry.

20 I am raising again this very issue of whether  
21 evisceration should be considered a critical control point.  
22 I would like to put on the table the concept that today in  
23 fact evisceration is treated as a critical control point,  
24 but we have federal inspectors that monitor that critical  
25 control point.

1           An example of that is the inspection for zero  
2 tolerance where they check for visible fecal contamination  
3 on carcasses. Also in the poultry plants they check the  
4 birds and remove them from the line. The checks are  
5 frequently done right around evisceration.

6           I would like to put on the table the concept that  
7 in fact today evisceration is a critical control point. It  
8 may not be one that is monitored today by the plants, and  
9 that may be a legitimate reason why in a HACCP plan that  
10 critical control point you would have monitoring done by the  
11 federal inspectors because in fact that is what is happening  
12 today. I am concerned at the concept that we are going to  
13 somehow implement HACCP and miss that point as a critical  
14 control point.

15           MR. BILLY: Ken?

16           MR. BYRD: Ken Byrd with Pilgrim Pride. I have a  
17 couple of questions just to be sure that I am on the right  
18 track.

19           I understood that the pre-shipment review could be  
20 done on a continuous basis before the lot was completed so  
21 long as all CCPs and corrective actions on that product are  
22 within compliance. Is that correct?

23           MR. SMITH: Yes.

24           MR. BYRD: All right. FSIS Directive 7640.1 dated  
25 September 24 has to do with the inspection duties on quality

1 control programs. The prior approval of quality control  
2 programs and in plant procedures was done away with with the  
3 exception of five quality control programs.

4 Regarding the issue of in plant reprocessing and  
5 the monitoring of reprocessing, the directive says that the  
6 monitoring of these CQ procedures will be done as a PBIS  
7 task. Does reprocessing fit into one of those in plant  
8 procedures? What is the inspection role in monitoring the  
9 reprocessed product? Is it as it has been in the past, or  
10 is it done as a PBIS task? Where is that?

11 MR. SMITH: Again, as Pat said earlier, any food  
12 safety hazard we would expect to be addressed in the HACCP  
13 plan. Reprocessing food safety hazards we would expect to  
14 see there in the HACCP plan. Anything else, yes, we will  
15 pick up then in the product wholesomeness section of the  
16 inspection system procedures.

17 Those requirements can be found as part of  
18 Attachment 8 of the 5400.5. We would direct you to Sections  
19 04 and 06. Here is one that says Facilities and Equipment,  
20 Inspection Reprocessing Station. The facility requirements  
21 associated with that would be found under that procedure,  
22 06(d)(02). That is on Page 6-5.

23 We want to reiterate again the food safety hazards  
24 associated with reprocessing or any CQ program we would  
25 expect would be addressed through the HACCP plan.

1           MR. BYRD: But the question was inspection  
2 monitoring of it.

3           MR. SMITH: Again, that is dependent on if it is  
4 part of food safety. We described earlier that we would be  
5 verifying that through our 01 or 02 procedure. If it is  
6 not, we would be verifying it by performing these other ISP  
7 procedures.

8           MR. BYRD: Another question. With the whole  
9 concept of pathogen reduction and issues of that nature,  
10 newly merging technologies for pathogen reduction such as  
11 maybe ozone, where would that be today, specifically ozone?

12          MS. STOLFA: I think that we presently have a new  
13 technologies group that after appropriate FDA approvals of  
14 various technologies have been concerned. Our new  
15 technologies group has the purpose of working with companies  
16 and assisting in demonstrating the effectiveness or the  
17 practical usefulness of those technologies in USDA inspected  
18 plants.

19           My understanding is we have some work going on.  
20 Now, I am not as close to that as I used to be, but my  
21 understanding is we have some work going on with ozone as a  
22 new technology.

23           I think further we would expect that in the future  
24 there would be a lessening of Agency procedural requirements  
25 in terms of companies being able to move directly into using

1 new technologies once they had secured basic FDA approval.

2 MR. BYRD: So there is more of a fast track today  
3 than what there has been in the past?

4 MR. BILLY: Plus as a general policy we really  
5 encourage new technology.

6 MR. BYRD: Okay.

7 MR. BILLY: We think it is fundamentally important  
8 as part of this transition to HACCP and pathogen reduction.  
9 It is good to look at new technology and try to apply it in  
10 these plans to address these problems.

11 MR. BYRD: One other issue, and then I will hush.  
12 I always say I am going to come to these meetings and keep  
13 my mouth shut and my ears open, but somehow I don't always  
14 do that.

15 In the overall concept of the HACCP system where  
16 the plant monitors the process, if something has gone wrong  
17 the plant finds it, they fix it, they take control. They  
18 take any corrective action that might need to be done. They  
19 bring everything back into compliance, the idea being that  
20 that is what they are supposed to be doing, and an NR not be  
21 issued. If someone does a monitoring test and something  
22 happens, they do not get this recorded on the chart.

23 Later a verifier comes by or the pre-shipment  
24 review, either one of those. They find that this has not  
25 been done. They take corrective action. They take

1     preventative action and the whole nine yards. They fix the  
2     problem, but yet the plant does get an NR for that.

3             That seems a little -- what is the word I am  
4     trying to say -- contradictory to the concept of finding the  
5     problem and fixing it.

6             MR. SMITH: Again as you described it, and we are  
7     talking hypotheticals. As you described that and knowing  
8     all things, I could see in that particular situation we may  
9     not issue a non-compliance.

10            What is critical to that determination, and we  
11    have not taught this to our folks, but we have discussed it  
12    in facilitative training. We have just not trained it. You  
13    would respond with a corrective or immediate and further  
14    planned action. Walking by, catching it and putting  
15    initials on it does not fix it.

16            MR. BYRD: Right.

17            MR. SMITH: Walking by, catching it, putting  
18    something in place and verifying that it is working. If  
19    that is the type of corrective action, I would agree with  
20    you. We do not want to document that as a non-conformance.  
21    That would be the conditions under which we would not do it.

22            MR. BILLY: There is language in the preamble to  
23    the final rule that talks about applying common sense. We  
24    want to do that. Failure to note something can happen. We  
25    can do it. The plant can do it. It has been spoken to



1 earlier. We are trying to take a common sense approach.

2 If an inspector sees a situation, though, where on  
3 the same critical control point it is happening twice, it is  
4 happening again, you know, you can get into a different  
5 circumstance. It will turn on the circumstances. That is  
6 how we are trying to approach this.

7 MS. STOLFA: I also want to make sure that you do  
8 not start to act as if monitoring were not a serious part of  
9 the HACCP plan or not a serious regulatory requirement.  
10 Monitoring and procedures of monitoring are serious,  
11 important parts of HACCP plans. They are not throwaways.

12 It is fortunate that following monitoring there  
13 are lots of other procedures through which one can deal with  
14 a deviation of a CCP, but I do not think we want to give the  
15 impression that this is not something that people should try  
16 to do as well as their HACCP plan suggests they ended to do  
17 it.

18 MR. BILLY: Bernie?

19 MR. SHIRE: Thanks, Tom. I just want to ask a  
20 question.

21 We have a few companies that will be coming on  
22 line, but most of our people will be coming a little further  
23 down the road. In a way I guess the large companies will be  
24 kind of guinea pigs for some of our folks.

25 Quite awhile ago we had made a proposal to USDA

1 about the possibility of having some small plant pilot  
2 demonstration projects. There was a lot of discussion about  
3 this, and the Agency did set up a program which was very  
4 helpful which turned out to be more in the realm of  
5 instruction to people in terms of doing HACCP, although the  
6 Agency did point out that it was really technical assistance  
7 and didn't qualify as training per se under the regulations;  
8 at least that is what we were told.

9           The idea we had in the beginning was to maybe work  
10 with the Agency with a couple of plants, and we had a lot of  
11 plants that volunteered, to maybe actually set up a few  
12 pilot projects just to see how HACCP would work in settings  
13 this size. Since there is a bit of time yet and we are  
14 about a year or a little more away from when the smaller  
15 plants come on line, we wanted to make this request again  
16 and see if this is something we could work on since we have  
17 that amount of time.

18           I am bringing that up here that over the next year  
19 or maybe even the next couple of months that we could set up  
20 a program that could last a couple of months in just maybe a  
21 few plants just to see how the process works and if there  
22 are any particular problems. That would help everybody in  
23 terms of when we and other industry associations do training  
24 and when you do training as well. I would just like to make  
25 that request.

1 MR. BILLY: Yes, ma'am?

2 MS. PHILLIPS: Hello. I am Patricia Phillips,  
3 Phillips Resources.

4 In looking at Page 56 of the 5000.1 form, my  
5 question concerns the nine different processing categories.  
6 As Rosemary pointed out, this basic compliance checklist is  
7 put in the negative in almost every instance except for the  
8 first item on the reverse side of the page, which talks  
9 about multiple products.

10 It says if the HACCP plan covers more than one  
11 product and the products are not within one of the nine  
12 processing categories, which would seem to be a fairly  
13 common item where you might have ground products and  
14 unground products produced in the same plant.

15 Am I correct that this question is not in that  
16 negative parlance --

17 MS. STOLFA: No, you are not correct.

18 MS. PHILLIPS: -- that the rest of the questions  
19 are in?

20 MS. STOLFA: The question is in the negative. One  
21 cannot have a HACCP plan that includes products from two  
22 different of those nine processing categories. One can have  
23 a HACCP plan that includes multiple products as long as they  
24 are within one of the nine processing categories.

25 MS. PHILLIPS: So then a plant might have multiple

1 HACCP plans?

2 MS. STOLFA: Yes, multiple HACCP plans. They  
3 might have as many as nine if they chose to go that way and  
4 if they had that many different types of products.

5 MS. PHILLIPS: Well, they would have to go that  
6 way, would they not, if they had products in two different  
7 categories? They would have to have two different plans.

8 MS. STOLFA: They would have to have at least two  
9 different plans.

10 MS. PHILLIPS: My other question would be they  
11 might have metal detection as a critical control point in  
12 one plan, but not in another based on the type of product or  
13 the process?

14 MS. STOLFA: Certainly.

15 MS. PHILLIPS: Thank you.

16 MR. BILLY: Yes, sir?

17 MR. BYRD: Ken Byrd, Pilgrim Pride. Another dumb  
18 question.

19 In view of the last commenter's question and the  
20 response that you can only have products of one category in  
21 a HACCP plan, you cannot have products of two different  
22 categories in the same plan. In the further processing --  
23 let me back up.

24 In the processing area of let's say a poultry  
25 plant through slaughter, through the chillers, then through

1 packaging and boxing, etc., after the chill system is this  
2 still considered to be slaughter, or is this considered to  
3 be raw-not ground? If so, this would be in two different  
4 categories. If that would be the case, the generic model  
5 shows it all in one plan.

6 MS. STOLFA: They are a sequence, right?

7 MR. BYRD: It's a sequence, yes.

8 MS. STOLFA: You slaughter it, and also you maybe  
9 cut up or package and sell as raw product?

10 MR. BYRD: You slaughter it, you package it, you  
11 sell it as raw.

12 MS. STOLFA: Is that not raw-other?

13 MR. BYRD: Raw-other?

14 MS. STOLFA: Yes. You do slaughter first because  
15 slaughter is a process.

16 MR. BYRD: My question is in the generic model it  
17 shows it all under one HACCP plan.

18 MS. STOLFA: I think that is okay in that  
19 slaughter is like the first step. What we are saying is you  
20 cannot cross categories. You could not have raw-other and  
21 then a processed product both in the same HACCP plan.

22 MR. BYRD: Raw-other and processed?

23 MS. STOLFA: Yes. If you used raw-other as a  
24 model and you used that, you put slaughter first, you did  
25 raw-other and together you built a plan that covered your

1 packaged cut up product going out the door.

2 MR. BYRD: I guess my point there was I was  
3 considering that to be a raw-other, which would be a  
4 different category than slaughter.

5 MS. STOLFA: No. I think slaughter is like the  
6 first step of what ends up being in many instances raw-other  
7 going out the door.

8 MR. BYRD: So raw-other would not be a different  
9 category than slaughter, but it is listed as a different  
10 category in the nine.

11 MS. STOLFA: In some instances people do not sell  
12 directly to consumers in one of the other process  
13 categories. We have to cover slaughter.

14 MR. BYRD: So in that case then it would not be in  
15 a different category? If you slaughter it and you box it  
16 and you sell it, then that is all one process under  
17 slaughter, but if you do anything else to it, if you cut it  
18 up or anything like that, then that is a raw-other? Is that  
19 correct?

20 MS. STOLFA: Yes.

21 MR. BYRD: As long as you just kill it, chill it,  
22 put it in a box, label it and sell it, then that would just  
23 be all slaughter? Okay. Thank you.

24 MR. BILLY: John?

25 MR. COOL: Yes. John Cool from Thornapple Valley.

1 I would like for you to just draw a comparison for  
2 me in considering CCPs, a comparison between reasonably  
3 likely to occur and what we may have used in determining  
4 whether it would be a CCP as low risk.

5 MR. BILLY: Yours is low risk?

6 MR. COOL: If we use the terminology and the  
7 determination that we feel it is low risk as a food safety  
8 issue, how does that compare to the wording reasonably  
9 likely to occur?

10 MS. STOLFA: I do not know, but I can give you all  
11 the regulatory language there is that provides guidance on  
12 reasonably likely to occur and then you can do that because  
13 you know what you thought low risk was.

14 As we have been over before, the hazard analysis  
15 is to identify food safety hazards reasonably likely to  
16 occur. The further guidance in 417.2 says:

17 "A food safety hazard that is reasonably likely to  
18 occur is one for which a prudent establishment would  
19 establish controls because it historically has occurred or  
20 because there is a reasonable possibility that it will occur  
21 in the particular type of product being processed in the  
22 absence of those controls."

23 That is what reasonably likely to occur means.

24 MR. COOL: How would that compare to something  
25 that is generally not seen, but we know that at some point

1 over the years it will occur?

2 MS. STOLFA: This is the regulatory guidance.  
3 That is the best I can do.

4 MR. COOL: I have heard the use of the term  
5 unforeseen circumstance.

6 MS. STOLFA: That really is quite different from  
7 this. Unforeseen circumstance would not, in our minds, come  
8 under reasonably likely to occur.

9 MR. COOL: Can you draw that comparison?

10 MS. STOLFA: You probably have or there probably  
11 is some data someplace that substantiates the reasonably  
12 likely to occur judgement. Unforeseen I think suggests that  
13 no, no one in their right mind would have believed that this  
14 would happen. It would suggest a real absence of data to  
15 suggest that such a hazard would occur.

16 MR. BILLY: I think also in part in the language  
17 we use and the way it was written, there was an attempt to  
18 leave a little flexibility there because there is not one  
19 answer for every circumstance here.

20 In your plant or in a given circumstance,  
21 reasonably likely to occur would turn on a whole lot of  
22 considerations. I understand the words you said, but I  
23 would have to know a lot more about your specific  
24 circumstances to apply it to that language. Maybe we could  
25 pursue that through some further discussion beyond the



1 meeting today.

2 MR. COOL: It really was not in any specific. It  
3 was just in a generality of understanding the system.

4 MR. BILLY: It is possible, for example, if you  
5 currently were using a certain source of raw material a  
6 hazard would not be triggered based on this language. If  
7 you changed your source of raw material, it could then argue  
8 for or require you to modify your HACCP plan based on that  
9 different raw material because it has now become reasonably  
10 likely to occur.

11 It is not just the process. It is the sources of  
12 raw material that are factored in. There is a lot of  
13 considerations that go into what triggers that requirement.

14 We have time for a couple more if they are brief.

15 MS. NESTOR: Felicia Nestor, Government  
16 Accountability Project.

17 Pat, you mentioned before I think that for every  
18 hazard that is identified there has to be at least one CCP  
19 addressing it. Is that right?

20 MS. STOLFA: Yes.

21 MS. NESTOR: But I am assuming that one CCP could  
22 address a number of hazards?

23 MS. STOLFA: Yes.

24 MS. NESTOR: Someone said to me that a plant could  
25 have one CCP, and that is the safe food handling label. Is

1     that ridiculous?

2                 MS. STOLFA: We have a paper on the table and will  
3     have a policy notice on the concept of one CCP. I guess it  
4     is not outside the regulations to believe that you could  
5     comply with 417 with only a single CCP.

6                 I am not commenting on that one. However, we  
7     think that most people would be well advised to not make  
8     that choice.

9                 MS. NESTOR: This question is for Bill. You said  
10    before in response to Caroline Smith-DeWaal that carcasses  
11    could be railed out for fecal or stop the line depending.  
12    My question is depending on what? Under what circumstances  
13    and who makes the determination or who can still make the  
14    determination to stop the line for fecal?

15                MR. SMITH: That just reflected our existing  
16    practice. In some plants, at the final rail a rail loop has  
17    been provided to do all the trimming before the final  
18    inspection. In some plants, they don't. That has been in  
19    place since 1993. There was no intent there to change that.

20                MS. NESTOR: So if there is not a final rail they  
21    can stop the line, but if there is a final rail they cannot  
22    stop the line?

23                MR. SMITH: Well, I am not aware of an operation.  
24    You have a final rail because you have what we consider a  
25    high speed kill. The standard is zero at the final

1 postmortem.

2           If you do not have a final rail like on the bed  
3 kill, it would be when the inspector does a final inspection  
4 of the carcass prior to going into the cooler. At that  
5 point, say like on a bed kill, that is where that would be  
6 determined because there is no rail in that situation.

7           DR. MINA: Every inspector on a beef kill has a  
8 stop button at their station. That is nothing new. We have  
9 been doing that the last 50 years. The inspector has the  
10 authority to stop the line. The inspector in charge has the  
11 authority to slow the line down. The inspector can stop the  
12 line for appropriate reasons.

13           MS. NESTOR: So any inspector in a plant that  
14 finds fecal at their station has the authority to stop the  
15 line?

16           DR. MINA: They have that authority. I do not  
17 expect them to stop the line if they find a spec of fecal  
18 material every 100 carcasses, but if you have serious  
19 contamination problems, significant contamination problems,  
20 and the system has failed then we need to stop the line. We  
21 do more than maybe stopping the line.

22           MS. NESTOR: Okay. Thank you.

23           DR. MINA: Again we need to look at the system,  
24 Felicia.

25           MR. BILLY: The last word?

1 MR. HUSKEY: Len Huskey, Swift & Company. Two  
2 questions.

3 As confidential commercial information, are HACCP  
4 records protected from disclosure?

5 Secondly, under HACCP does responsibility for  
6 residue testing shift entirely to the establishment?

7 MS. STOLFA: I have to find the preamble. If  
8 somebody can help me find the preamble pages?

9 DR. MASTERS: I think it is 38821.

10 MS. STOLFA: Thank you. Got it.

11 We tried to deal with the issue in the preamble to  
12 the final rule. It plays into why we do not routinely take  
13 possession of HACCP plans and HACCP data.

14 Ordinarily, we do not expect establishments to be  
15 required to submit copies of either their HACCP plans or  
16 reams and reams of records to us because generally when the  
17 Government takes possession of the data it is not  
18 particularly protected anymore except under the specific  
19 provisions of the Freedom of Information Act.

20 We expect that HACCP plans and HACCP records are  
21 not routinely FOIA-able through us. In certain  
22 circumstances we might be in a position where we had to have  
23 more detailed information. It seems to me very likely that  
24 many of those circumstances might be investigated for a long  
25 time, and the data is not available while it is the subject

1 of an ongoing investigation.

2 I am not sure the confidential commercial  
3 information plays to FOIA generally or to our situation. My  
4 understanding is that there are some special statutory  
5 provisions in certain EPA statutes that permit them to not  
6 have to disclose confidential commercial information.

7 One of the reasons we are not taking possession of  
8 plans and data routinely is because if we did, our ability  
9 to protect them would be limited.

10 MR. HUSKEY: Thank you.

11 MR. BILLY: I would like to thank everyone for  
12 your tenacity and endurance. We hope this was informative.  
13 There are several more meetings planned early next month.

14 If you think of additional questions get in touch  
15 with us, and we will answer those questions. We want this  
16 to be an ongoing process.

17 Again, thank you very much.

18 (Whereupon, at 5:04 p.m. the meeting was  
19 concluded.)

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HACCP Implementation Meeting

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Date of Hearing

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